

# EMPLOYEE RECOGNITION AWARD

March 2026

**EMPLOYEE(S):** Ashlyn Ross and Layla Jensen

**UNIT:** Operational Support Unit

**TITLE:** (Ashlyn Ross) Supervisor I / (Layla Jensen) Seasonal Clerk

**SUPERVISOR/TITLE:** Kelli Garver, Supervisor II

---

We proudly recognize Ashlyn Ross and Layla Hernandez for their exceptional dedication, professionalism, and teamwork during a period of significant tenant improvements, water intrusion challenges, and complex construction projects. Their ability to maintain operational continuity while addressing urgent issues demonstrated remarkable leadership and commitment to excellence.

Both employees faced extensive challenges caused by water intrusion and multiple building leaks, which posed serious risks to employee safety, property integrity, and project timelines. These issues required immediate action to prevent further damage and disruption. Ashlyn and Layla worked tirelessly to coordinate emergency responses, engage maintenance teams, and implement solutions that minimized downtime and safeguarded critical operations. Their proactive approach ensured that repairs were completed promptly and that staff remained informed and supported throughout the process.

In addition to managing these emergencies, Ashlyn and Layla successfully oversaw tenant improvements and construction activities, collaborating with property management, contractors, and internal teams to keep projects on schedule. Their exceptional customer service, clear communication, and ability to foster teamwork across multiple stakeholders resulted in a safe, efficient, and well-coordinated work environment. Their resilience and innovative problem-solving have had a lasting positive impact on the organization, making them highly deserving, of this recognition.