

# **Community Accountability and Engagement Plan**

# **Norcal Water Works**

9475 Riverview Avenue, Los Molinos, CA 96055

November 2023

**Completed by Provost & Pritchard Consulting Group** 

Approved by: State Water Board | 12/13/2023

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# **Executive Summary**

This Community Accountability and Engagement Plan (Plan) was prepared by **Provost & Pritchard Consulting Group,** the current Administrator for **Norcal Water Works**, located at **9475 Riverview Avenue, Los Molinos, CA 96055.** 

This Plan provides a framework for the appointed Administrator to engage meaningfully with the community served by **Norcal Water Works**.

The purpose of this Plan:

As Administrator, Provost & Pritchard Consulting Group (P&P) is responsible to act in the best interest of the Norcal Water Works and the community it serves including ratepayers, renters, and property owners. As part of carrying out its responsibility, P&P will ensure transparent, accurate, and timely communication regarding plans, actions, and priorities to bring the community water system into compliance. In addition to developing and distributing meaningful communications to the community, P&P will ensure regularly occurring opportunities exist for community members to provide input and feedback.

The main means of communication on a regular basis will be:

- P&P will develop a website for Norcal Water Works, where communications will be posted.
- > Direct mail to water customers.
- Email newsletters to community members providing project updates and other key information as needed.
- > Water bill inserts.
- In-person or virtually via tele/video conference at Community Engagement Meetings.
- Community members can ask questions or provide comments by mail to Provost & Pritchard Consulting Group c/o Hamish Kellam, 455 W Fir Ave., Clovis, VA 93611, by phone Monday – Friday during business hours between 8:00 AM and 5:00 PM at (559) 449-2700, or by email at <u>norcaladmin@ppeng.com</u>.
- Video library on P&P's YouTube with past Community Engagement Meeting recordings. Recordings will also be posted to the future Norcal Water Works website within two weeks following the meeting date.

The administrator will be reviewing questions and comments:

- Submitted by community members via mail, phone, email, and in-person at Community Engagement Meetings and will make reasonable effort to respond within two weeks after receipt.
- Community Engagement Meetings will include dedicated time for public comment and Q&A with P&P. P&P will field and respond to questions at the meeting or will make reasonable effort to follow-up within two weeks if additional information is needed to respond.

The Community Accountability and Engagement Plan will include:

- Initial door-to-door outreach to inform community members about P&P's role, invite them to upcoming community engagement meetings and collect contact information
- The first Community Engagement Meeting will be held outdoors in an accessible location in or near the community. Future Quarterly Community Engagement Meetings will be held at accessible locations or online via Zoom. Meeting location will be communicated with community members within 10 days prior to meetings.
- Community members can provide feedback and comment via multiple channels including by mail, phone, email, and in person at Community Engagement Meetings. P&P will be available to address public questions and concerns on an ongoing basis.
- A spreadsheet matrix will be used to record and organize community member comments and questions. If it is determined that a comment needs to be addressed, the action or response will be recorded in the matrix. A summary matrix will be made available through a web-based sheet and linked from the future Norcal Water Work's website. The matrix will be updated on an ongoing basis.
- P&P will notify community members of upcoming Community Engagement Meeting opportunities via a newly created community member email distribution list, direct mail notification to community members' residences, water bill inserts, and via website posting to the Norcal Water Works' website. P&P will make reasonable efforts to provide a ten-day minimum notice to members via one or any combination of the methods listed.
- Development of a website to house public information related to the project. This may include but is not limited to program and project background information, Community Engagement Meeting information, outreach flyers, past Community Engagement Meeting video recordings and resources, contact information for questions, comments, and feedback and a digital survey to solicit information regarding communication methods and preferences.
- A survey will be developed and distributed to community members in person at Community Engagement Meetings and online at Norcal Water

Works' website to solicit information from community members. The purpose of the survey is to understand community members' communication channel preferences, gather demographic information, collect email addresses for an email distribution list for meeting notices and newsletters, and obtain other general outreach methods feedback.

Development of a project fact sheet to provide community members with key project information and background.

# SAFER Drinking Water Program

# **Roles and Responsibilities**

# Administrator

All actions taken by an administrator shall be in the best interests of the community served and are intended to ensure the designated water system has adequate technical, managerial, and financial capacity to deliver an adequate supply of affordable, safe drinking water so that the services of the administrator are no longer necessary.

The specific Administrator responsibilities are detailed in the <u>Administrator Policy</u> <u>Handbook</u> Section 9: Obligations of Full-Scope Administrators in the Administrator Policy Handbook. For a copy of this handbook, please contact **DDW-Administrator@Waterboards.ca.gov**.

# **State Water Board**

The SAFER Program is a set of tools, funding sources, and regulatory authorities designed to ensure Californians who currently lack safe and affordable drinking water receive it as quickly as possible:

Through its Division of Drinking Water, the State Water Board is responsible for enforcing federal and state drinking water statutes and regulating over 7,400 public water systems.

Through its Office of Public Participation, the State Water Board provides community engagement assistance to support effective public participation in State Water Board decisions and actions.

# **1.0 Introduction**

This Community Accountability and Engagement Plan (Plan) describes the activities **Provost & Pritchard Consulting Group (P&P)** will take to meaningfully engage with the community, how P&P will communicate and provide project information to the community, a timeline for public participation activities and public meetings, how P&P will incorporate input from the community, and how P&P will be held accountable. P&P will update the Plan, as necessary, to reflect changes in this process or surrounding community.

This plan is organized in the following sections:

- Section 2.0: Norcal Water Works
  - o 2.1 Water System Issues
  - o 2.2 Community Profile
- Section 3.0 Community Engagement and Communications
  - 3.1: Public Meetings
  - 3.2: Public Meeting Logistics
  - o 3.3: Recommendations
  - o 3.4 Communication Strategies
  - 3.5 Accountability
- Section 4.0: Appendices
  - Appendix A Sample Meeting Notification
  - o Appendix B Sample Meeting Agenda
  - Appendix C Sample Water Bill Insert
  - Appendix D Sample Community Survey
  - Appendix E Sample Meeting Notice Mailer
  - Appendix F EJSCREEN Community Report

# 2.0 Norcal Water Works

# 2.1 Water System Issues

The water system is located at 9475 Riverview Avenue, Los Molinos, CA 96055

Primary MCL Violations	Notices were sent to the owner of the Norcal Water Works regarding concerns with the water system and introducing the administrator program from the State Water Resources Control Board from July 9, 2020, to July 31, 2023.
	Norcal Water Works has not conducted a water quality test since 2022, resulting in a boil water notice due to the lack of routine biological testing. While there have not been clear indicators of current water quality issues, the poor condition of the system's wellhead structure makes the site susceptible to contamination.
	During ae site visit on May 5, 2022, the representative from the Division of Drinking Water (DDW) indicated that the boil water notice will not be lifted until the wellhead is repaired.
Governance or Board Issues	Norcal Water Works water system lacks technical, managerial, and financial capacity to operate the water system in compliance with federal and state drinking water requirements.
	There has been a lapse in management for the Norcal Water Works water system since 2018. The last recorded water quality results were in May 2022. The owner has failed to submit water quality test results, provide consumer confidence reports, pay CPUC fees, pay electric bills, respond to citations, provide a certified operator, and collect bills from customers.

# (Figure 1) Water System Issues

# (Figure 2) – Norcal Water Works Map

This map shows the Norcal Water Works' service area. It identifies the service area boundary and the location of the drinking water well, 5,000-gallon pressure tank, distribution main, and sample sites.



# 2.2 Community Profile

The **Norcal Water Works** serves 45 people across 17 service connections. Information regarding the demographics of the **Norcal Water Works** community were obtained from census tract data obtained from EJ Screen American Community Survey (ACS) Summary Report (see attached) for community is summarized in the table below.

EJSCREEN is an environmental justice mapping and screening tool that provides a nationally consistent dataset and approach for combining environmental and demographic indicators: <u>https://www.epa.gov/ejscreen/what-ejscreen.</u>

# Table 1 – Norcal Water Works Population Details<sup>[1]</sup>

Note: The EJSCREEN did not generate a report limited only to the boundaries of Norcal Water Works, as its minimum radius is 0.3 miles. Consequently, the EJSCREEN report encompasses a slightly larger area than the Norcal Water Works boundaries, resulting in a population count of 49, whereas the actual population of the water system as reported by the <u>State Water Resources Control Board</u> is 45. The table below presents the most accurate population estimate available.

Category	Count	Percentage
Total Population	49	100%
Population Reporting One Race	47	97%
White	38	75%
African American	0	0%
Asian	1	2%
Native American	0	0%
Native Hawaiian or Other Pacific Islander	0	0%
Two or More Races	2	3%
Hispanic or Latinx	10	20%
People of color		25%
Population by Sex		
Male	27	56%
Female	22	44%

Population 25+ by Educational Attainment		
Less than 9 <sup>th</sup> Grade	2	5%
Linguistically Isolated Households		
Total	0	0%
Speak Spanish	0	0
Speak other Indo-European Languages	0	0
Speak Asian-Pacific Island Languages	0	0
Households by Household Income		
Low income	13	26%
Per capita income	\$35,762	
Unemployed	4	8%
Occupied Housing Units by Tenure		
Total	24	100%
Owner Occupied	20	82%
Renter Occupied	4	18%

[1] EJ Screen Community Survey (ACS) Summary Report (Norcal Water Works) U.S. Census Bureau.

The demographic information shows that of those reporting one race, 75% identify as White, 20% identify as Hispanic, and 2% identify as Asian. The total amount of people reporting more than one race is 3%. In addition, 5% of the population have less than a ninth-grade application; the rest of the population's education is unknown. Additionally, 26% of the population earn low income, with a per capita income of \$35,762.

Since 0% of the population is linguistically isolated, project communications will be held in English.

https://oehha.ca.gov/calenviroscreen/report/calenviroscreen-30

# **3.0 Community Engagement and Communications**

# 3.1 Public Meetings

It is anticipated that the community will be interested in the actions and activities of the designated Administrator because it includes work that directly impacts residents and customers within this water system. The activities described below will be conducted to provide accurate information to facilitate understanding and input.

**Regular Public Meetings: P&P** will host a public meeting at minimum once every three months. The public meetings will provide the community updates on the following items:

- The performance of the water system.
- The water system's financial health.
- Major projects or plans.
- Changes to water rates; and
- Other significant matters related to the designated water system.

Additional Public Meetings: Prior to taking any of the following actions, P&P will discuss these actions during a regularly scheduled public meeting or convene an additional meeting as needed.

- Development of Community Accountability and Engagement Plan.
- Development of Post-Administrator Drinking Water Service Plan.
- Establishing a final operating budget.
- Entering significant long-term contracts.
- Approving and/or entering contracts for significant planning projects or infrastructure improvements,
- Entering significant financing commitments, including any financing contracts with the State Water Board,
- Adoption of final system policies, and
- Altering water rates.

# 3.2 Public Meeting Logistics

- Location Meetings will be held in accordance with what is convenient for the community, in-person, virtually or through a combination of in-person and virtual methods (hybrid), depending on COVID-19 public health guidelines at the time of the meeting.
- **Meeting Notice** The administrator will provide a public notice to all affected ratepayers, renters, and property owners a minimum of ten days prior to the public meeting. (See Appendix A)
- **Meeting agenda** The administrator will provide a meeting agenda for each public meeting (See Appendix B)

- **Meeting summaries** The administrator will provide a public meeting summary to the State Water Board within two weeks after the meeting.
- **Public comments** The administrator will provide the public with an opportunity to provide public comments at every public meeting.
- Language access services The administrator will provide translated written materials and oral interpretation in a language other than English if it is known that at least 5% of the community speaks that language <u>or</u> another language requested by the public.

# Meeting logistics:

As of November 2023 public meetings will be held:

- ☑ In-person at **the Norcal Water Works well site**.
- □ Virtually via
- □ Hybrid virtually or in-person
  - or via Zoom meetings
- Unsure: \_\_\_\_\_\_

☑ **Public meeting notice:** The administrator will make a reasonable effort to provide a meeting notice 10-days before the meeting, in the language spoken in the community and will include details that include date, time, and location or meeting platform and point-of-contact information.

# $\boxtimes$ Meeting agenda:

The administrator will provide a meeting agenda at every public meeting.

#### ⊠ Meeting summary:

The administrator will make a meeting summary available to the State Water Board at least two weeks after a public meeting has taken place.

#### □ Language access:

Based on the census tract data for the **Norcal Water Works** community demographics, materials will be provided in the following languages:

# 🛛 English

- $\Box$  Spanish
- Other

# 3.3 Recommendations

### **Pre-Meeting Recommendations**

- While not required, the administrator can use the sample *community survey* template to assess the level of community interest in the project, preferred ways to communicate, language(s) spoken, and most suitable dates and times to host public meetings (see Appendix D).
- Prepare *public meeting notice*, *meeting agendas*, and *water bill inserts* and/or other meeting appropriate materials (see Appendices A, B, and C).

### **Post- Meeting Recommendations**

• While not required, the administrator could upload meeting recordings onto the water system website.

<b>P&amp;P</b> will take the following pre- and post-meetin	g actions:
⊠ Conduct a community survey.	
oxtimes Use public meeting notices.	
🖂 Use meeting agendas.	
⊠ Use bill inserts.	
🛛 Develop e-mail reminders.	
🛛 Regularly update website.	
Develop meeting summaries.	
oxdot Upload meeting recording to website.	
□ Other	

# 3.4 Communication Strategies

It is expected that the appointed administrator implements each of the following communication strategies:

- **Means of communication:** The administrator will provide regular updates to the community served by the <u>best means identified</u> or recommended by community and may include public meeting notices, newsletters, emails, the water system's website, billing flyers, posting of flyers at central locations within the community, community repository, and/or other similar means of communication.
- Language services: The administrator will provide written materials in a language other than English if it is known that at least 5% of the community speaks that language <u>or</u> another language if requested by the public. Due to known demographics of the population, P&P will only be providing services in

English unless another language is requested. If a need for another language identified, a member of the public can request these services by contacting the office by mail: **Provost & Pritchard Consulting Group, c/o Hamish Kellam, 455 W Fir Ave., Clovis, CA 93611**; by phone: **(559) 449-2700**; or by email: <u>norcaladmin@ppeng.com</u> at least two weeks in advance of the meeting.

- **Fact sheets/updates:** The administrator will provide fact sheets/updates in easyto-understand non-technical language and should contain graphics/visuals to facilitate understanding by a lay audience. As demonstrated in the community demographic information, fact sheets/updates will be provided in **English**.
- **Point-of-contact:** A designated point-of-contact will be listed on *all communications materials for* the public to contact for more information regarding actions and activities.
- Mailing and key stakeholder e-mail lists: P&P will request electronic copies of the mailing list and key stakeholder list from the State Water Board. If the State does not have a mailing list and key stakeholder list, P&P will work on developing their own using the customer list provided. P&P will use the water system mailing list and key stakeholder email distribution list to mail and/or email informational materials and public meeting notices. The key stakeholder list consists of representatives from community organizations and local and state agency representatives. These lists will be updated regularly by P&P to ensure accuracy and to add the addresses of individuals who request to be on the list. Copies of the mailing list and key stakeholder list will be provided to the administrator electronically by the State Water Board.

# P&P has identified the following methods as the most appropriate means of communicating with this community:

🛛 Mail

🛛 Email

- □ Text messages
- $\boxtimes$  Fact sheets

⊠ Newsletter

⊠ Water system website

□ Post flyers at identified centers of community (i.e., post office, markets)

☑ Water bill inserts

- □ Community partners
- Other

**Point-of-contact name and contact information:** Name: **Hamish Kellam**  Organization: **P&P** Address: **455 W Fir Ave., Clovis, CA 93611** Phone: **(559) 449-2700** Email: <u>hkellam@ppeng.com</u>

# Table 3 – Community Accountability and Engagement Plan Timeline

Type of Action or Activity	Description or Purpose	Timeframe
Hold Public Outreach Meeting in November 2023, then quarterly	The meeting will be offered as in- person at a convenient location within or near the community or via Zoom video/teleconference	Quarterly
Questions and comments can be submitted at any time via multiple communication channels, including phone, email, mail, and in-person at Community Engagement Meetings	Provide clear pathways for community members to ask questions about the project and submit their comments and feedback	Ongoing
Develop internal comment and question tracking matrix	Develop organized system to coordinate question and comment responses, and track feedback over time	November 2023
Develop email distribution list for email newsletter updates and meeting notices	Provide timely and transparent communications to community members	Begin November 2023
Create website for Norcal Water Works to include home page, meeting agenda/notices page, and\ outreach page to timely share information with community members	Create a digital location as another form of communication and to house background information, outreach materials, upcoming event information, past event resources and recordings	By December 2023
Conduct survey with community members	Understand community members' communication preferences, gather demographic information, collect email addresses, and obtain general outreach method feedback	Begin November 2023
Develop project fact sheet	Provide clear and transparent information to the community	By December 2023

Type of Action or Activity	Description or Purpose	Timeframe
Upload meeting recordings to P&P's YouTube	Previous community engagement meetings will be posted to a video library on P&P's YouTube channel. Community members can view these recordings at any time.	Begin November 2023 then ongoing
Send direct mail notifications and water bill inserts to community members' residences	Notify community members of upcoming community engagement meetings	Begin November 2023 then ongoing

# 3.5 Accountability

The Water Boards holds a deep appreciation for community engagement and active involvement. We place a strong emphasis on our responsibility to our communities, ensuring that the project consistently aligns with their best interests.

**Respond to and incorporate community Input:** Community input will be documented, considered, and incorporated in the following ways:

A question and comment tracking matrix will be developed to record all questions and comments received. Community input will be reviewed and evaluated by P&P, who will summarize, and record responses, follow-ups, and action items taken as necessary. Key matrix information will be reported to community members at the quarterly Community Engagement Meetings and summarized and posted to the future Norcal Water Works website.

- Public access to records: The administrator shall make available the following documents to the public during business hours Monday Friday, 8:00 AM 5:00 PM.
- The current operating budget
- The organization chart of all designated water system employees and management
- Ownership information for the designated water system
- Reports by auditors or other financial professionals regarding the budget or finances of the designated water system
- Current contracts for professional services
- All complaints regarding water system services to customers
- Any approved Post Administrator Drinking Water Plan

Optional, such services can be offered through the establishment of an information repository at a central location in the community such as a public library, community center, school, etc. throughout the duration of the administrator. If feasible, the administrator shall make these documents available on the designated water system's website.

• State Water Board Process to Submit Complaints and Petitions: Any ratepayer, renter, or property owner who receives water from a designated water system which receives services from the administrator is entitled to submit a complaint or file a petition to the State Water Board for the reversal or modification of a decision of an administrator or substitution of the administrator.

### To submit a complaint contact:

Andrew Forbes, Water Resources Control Engineer Division of Drinking Water, State Water Resources Control Board Phone : (559) 447-3313 Email : DDW-Administrator@waterboards.ca.gov Mail : I265 W. Bullard Avenue, Suite 101, Fresno, CA 93704

### To submit a petition:

Petitions may be submitted the following ways:

In person:

State Water Resources Control Board, Office of Chief Counsel 1001 "I" Street, 22nd Floor, Sacramento, CA 95814 Attn: Pamela Downing, Legal Secretary

By mail:

State Water Resources Control Board, Office of Chief Counsel P.O. Box 100, Sacramento, CA 95812-0100 Attn: Pamela Downing, Legal Secretary

By email: <a href="mailto:DrinkingWaterPetitions@waterboards.ca.gov">DrinkingWaterPetitions@waterboards.ca.gov</a>

By fax: (916) 341-5199

For more information, visit: <u>Drinking Water Petitions for Reconsideration | California</u> <u>State Water Resources Control Board</u>

# 4.0 Appendices

- Appendix A Sample Meeting Notification
- Appendix B Sample Meeting Agenda
- Appendix C Sample Water Bill Insert
- Appendix D Sample Community Survey
- Appendix E Sample Meeting Notice Mailer
- Appendix F EJSCREEN Community Report

### Appendix A – Sample Public Meeting Notice

# JOIN US!

# ADMINISTRATOR FOR NORCAL WATER WORKS

# COMMUNITY ENGAGEMENT MEETING

Provost & Pritchard technical consultants have been appointed and funded by the State Water Board to provide safe and affordable drinking water for Norcal Water Works.

You are invited to learn more about your drinking water, water rates, and upcoming plans to improve your drinking water system.

We will cover:

- [SPECIFIC TOPICS FOR THIS PUBLIC MEETING]
  - [Example Updates on water system performance]
  - [Example Overview of water system financial health]

### Date/Time:

# [DATE AND TIME]

In-Person Location:	Join online via Zoom:	Join by Phone:
[ADDRESS]	[LINK TO JOIN]	[PHONE & MEETING ID]

For more information, contact: **Provost & Pritchard Consulting Group Hamish Kellam** (559) 449-2700, hkellam@ppeng.com 455 W Fir Ave., Clovis, CA 93611

### Appendix B – Sample Public Meeting Agenda Template

# ADMINISTRATOR PROGRAM COMMUNITY ENGAGEMENT MEETING # (Insert Meeting Number)

# Provost & Pritchard Consulting Group Norcal Water Works

### DAY OF THE WEEK, MONTH, DAY, YEAR from 00:00 PM - 00:00PM

### Meeting Venue Name and Room, Meeting Venue Address or

### INSERT Zoom Link and/or Conference Line

# <u>AGENDA</u>

- I. Introductions & Overview of Meeting Format
- II. Work underway:
  - a) Community Accountability and Engagement Plan
  - b) Performance of the Water System
  - c) Emergency response
  - d) Overview of the Water System's Finances
  - e) Update on major projects or plans
  - f) Update on any changes to water rates
  - g) Update on significant matters related to the Water System
  - h) Public Comments, Questions & Answers
- III. Public Comments will be recorded and considered by the Administrator
- IV. Next Public Meeting Date and Time
  - a) Look for email, website, and mail communications.
- V. Adjourn

### Appendix C – Sample Water Bill Insert

Dear Resident:

Provost & Pritchard Consulting Group (P&P) has been assigned by the State Water Resources Control Board to serve as an administrator.

A water system administrator is an entity or person appointed and funded by the State Water Board that helps failing water systems address their drinking water needs and find long-term solutions to water quality and system management.

To keep you up to date on the activities taking place to improve the Norcal Water Works, P&P will be hosting a public meeting at a minimum of every 3 months.

The first meeting will be held on DATE, TIME, LOCATION

For more information, call (559) 449-2700 or email: norcaladmin@ppeng.com

Sincerely,

Hamish Kellam, Provost & Pritchard Consulting Group

#### Appendix D- Community Survey Template (Optional Resource)

Norcal Water Works, Community Survey

Please Print Clearly	
Full Name:	
Street Address:	
City, Zip:	
E-mail:	
$\Box$ Add me to the email updates list for project updates and public meeting information	n.
Phone: Number:	
1) Have you participated in any public meetings regarding drinking water issues Water Works? (circle) Yes No	for Norcal

If no, why not?

2) Do you prefer in-person, virtual (Zoom), or hybrid (in-person and Zoom option) meetings?

3) What is the best day of the week and time to hold a public meeting?

**4)** What is the best way to provide you with information regarding the Norcal Water Works Water System? Please rate the following communication tools on a scale of 1 to 5 (1 = least preferred and 5 = most preferred):

Small group meetings/discussions	1	2	3	4	5	
Mailed fact sheets	1	2	3	4	5	
Web site/internet	1	2	3	4	5	
Information through schools	1	2	3	4	5	
Information through churches	1	2	3	4	5	
Public notices in a newspaper	1	2	3	4	5	
Workshops	1	2	3	4	5	
Community/public meetings	1	2	3	4	5	
E-mailed information	1	2	3	4	5	
Social media (Facebook, Twitter, Instagram)	1	2	3	4	5	
Information posted in public areas	1	2	3	4	5	

5) Are there other ways for us to keep you better informed? (circle) Yes	No
Please describe.	

# PROVOST&PRITCHARD consulting group [INSERT COMMUNITY NAME]

# **COMMUNITY MEETING**

#### YOU HAVE A RIGHT TO CLEAN DRINKING WATER. WE ARE HERE TO PROVIDE SOLUTIONS.

The public will be informed about the administrator's role in implementing a long-term plan for ensuring safe and affordable drinking water.

You are invited to hear from Provost & Pritchard technical experts about the plans toward a safe and affordable drinking water system for **[insert community name]**. This is an opportunity to talk with Provost & Pritchard and have your questions answered. Provost & Pritchard aims to provide transparent, accurate, and timely information for **[insert community name]** residents as it transitions to the role of administrator over your drinking water system. Visit **www.admin.provostandpritchard.com** for more information.

IN PERSON [LOCATION] COMMUNITY MEETING [DATE] AT [TIME] ONLINE TO JOIN VIA ZOOM, VISIT: www.admin.provostandpritchard.com OR DIAL IN BY PHONE: [ONLINE MEETING INFO]

Under the State Water Resources Control Board's Administrator Program, Provost & Pritchard is the acting administrator, or manager, of the public water system for **[insert community name]**. Visit **www.admin.provostandpritchard.com** for more information.

# SEPA EJScreen Community Report

This report provides environmental and socioeconomic information for user-defined areas, and combines that data into environmental justice and supplemental indexes.

#### 0.3 miles Ring Centered at 40.068088,-122.108231 **Tehama County, CA** Population: 49 Area in square miles: 0.28 A3 Landscape COMMUNITY INFORMATION Less trian night Limited English People of color: Low income: households: school education: 26 percent 25 percent Opercent 5 percent Persons with Male Female: Unemployment disabilities: 8 percent 56 percent 44 percent 17 percent 76 years \$35,762 Owner Number of Average life Per capita occupied: households: expectancy Eletader (D), FER income 11,82 632 82 percent 24 Search Description 6 BREAKDOWN BY RACE In Anna Contrago, Cathorn Gao an Analysis, 1977 B. S. Santara M. A. Santara Santar S. Santara M. A. Santara Santara M. M. Markov, 1970 B. M. Markov, 1970 B. Markov, 1970 Science, 2010 Science, 2010, 2010, 2010. LANGUAGES SPOKEN AT HOME White: 75% Black: 0% American Indian: 0% Asian: 2% LANGUAGE PERCENT Hispanic: 20% Hawaiian/Pacific Other race: 0% Two or more Islander: 0% races: 3% No language data available. BREAKDOWN BY AGE From Ages 1 to 4 7% From Ages 1 to 18 19% From Ages 18 and up 81% From Ages 65 and up 21% LIMITED ENGLISH SPEAKING BREAKDOWN

Speak Spanish	0%
Speak Other Indo-European Languages	0%
Speak Asian-Pacific Island Languages	0%
Speak Other Languages	0%

Notes: Numbers may not sum to totals due to rounding. Hispanic population can be of any race. Source U.S. Census Bureau, American Community Survey (ACS) 2017-2021. Life expectancy data comes from the Centers for Disease Control.

# **Environmental Justice & Supplemental Indexes**

The environmental justice and supplemental indexes are a combination of environmental and socioeconomic information. There are thirteen EJ indexes and supplemental indexes in EJScreen reflecting the 13 environmental indicators. The indexes for a selected area are compared to those for all other locations in the state or nation. For more information and calculation details on the EJ and supplemental indexes, please visit the EJScreen website.

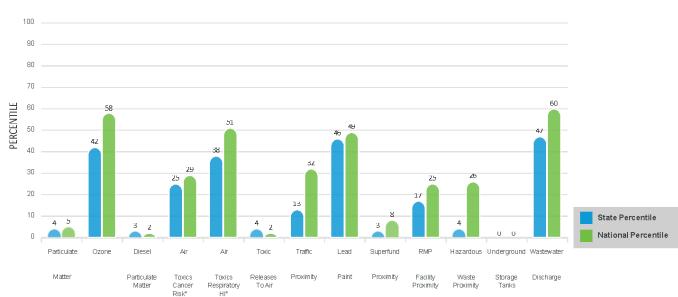
#### populations with a single environmental indicator. **EJ INDEXES FOR THE SELECTED LOCATION** 100 90 80 70 60 PERCENTILE 54 50 50 4N 35 34 32 30 30 79 Zb 20 14 12 11 10 10 State Percentile л З З National Percentile Π Particulate Ozone Diesel Air Air Toxic Traffic Lead Superfund RMP Hazardous Underground Wastewater Storage Matter Particulate Toxics Taxics Releases Proximity Paint Proximity Facility Waste Discharge Matter Cancer Respiratory To Air Praximity Proximity Tanks Risk\* . HP

The EJ indexes help users screen for potential EJ concerns. To do this, the EJ index combines data on low income and people of color

**EJ INDEXES** 

# SUPPLEMENTAL INDEXES

school education, percent unemployed, and low life expectancy with a single environmental indicator.



#### SUPPLEMENTAL INDEXES FOR THE SELECTED LOCATION

These percentiles provide perspective on how the selected block group or bufer area compares to the entire state or nation.

#### Report for 0.3 miles Ring Centered at 40.068088,-122.108231

# **EJScreen Environmental and Socioeconomic Indicators Data**

SELECTED VARIABLES	VALUE	STATE AVERAGE	PERCENTILE IN STATE	USA AVERAGE	PERCENTILE IN USA		
POLLUTION AND SOURCES							
Particulate Matter (µg/m³)	5.32	8.65	3	8.08	4		
Ozone (ppb)	61.4	65.9	38	61.6	53		
Diesel Particulate Matter (µg/m³)	0.0344	0.26	2	0.261	2		
Air Toxics Cancer Risk* (lifetime risk per million)	20	27	3	25	5		
Air Toxics Respiratory HI*	0.3	0.34	17	0.31	31		
Toxic Releases to Air	0.036	780	3	4,600	2		
Traffic Proximity (daily traffic count/distance to road)	22	510	10	210	25		
Lead Paint (%Pre-1960 Housing)	0.19	0.31	45	0.3	46		
Superfund Proximity (site count/km distance)	0.013	0.17	3	0.13	8		
RMP Facility Proximity (facility count/km distance)	0.073	0.57	12	0.43	19		
Hazardous Waste Proximity (facility count/km distance)	0.1	5.9	3	1.9	20		
Underground Storage Tanks (count/km²)	0	1.5	0	3.9	0		
Wastewater Discharge (toxicity-weighted concentration/m distance)		4	43	22	57		
SOCIOECONOMIC INDICATORS	· · ·						
Demographic Index	26%	45%	20	35%	43		
Supplemental Demographic Index	12%	15%	45	14%	48		
People of Color	25%	61%	12	39%	44		
Low Income	26%	28%	54	31%	48		
Unemployment Rate	8%	7%	66	6%	73		
Limited English Speaking Households	0%	9%	0	5%	0		
Less Than High School Education	5%	16%	32	12%	37		
Under Age 5	7%	6%	69	6%	70		
Over Age 64	21%	16%	76	17%	70		
Low Life Expectancy	23%	18%	92	20%	78		

\*Diesel particulate matter, air toxics cancer risk, and air toxics respiratory hazard index are from the EPA's Air Toxics Data Update, which is the Agency's ongoing, comprehensive evaluation of air toxics in the United States. This effort aims to prioritize air toxics, emission sources, and locations of interest for further study. It is important to remember that the air toxics data presented here provide broad estimates of health risks over geographic areas of the country, not denitive risks to specic individuals or locations. Cancer risks and hazard indices from the Air Toxics Data Ladate are reported to one significant igure and any additional significant igures here are due to rounding. More information on the Air Toxics Data Update can be found at: https://www.epa.gov/haps/airtoxics-data-update.

Sites reporting to EPA within defined area:	
Superfund . Hazardous Waste, Treatment, Storage, and Disposal Facilities Water Dischargers Air Pollution Brownfields Toxic Release Invertory	0 0 0

Other community features within defined area:

Schools	0
Hospitals	0
Places of Worship	0

#### Other environmental data:

Air Non-attainment	No
Impaired Waters	Yes

Selected location contains American Indian Reservation Lands*N	lo
Selected location contains a "Justice40 (CEJST)" disadvantaged communityYe	es
Selected location contains an EPA IRA disadvantaged communityYe	es

Report for 0.3 miles Ring Centered at 40.068088,-122.108231

# **EJScreen Environmental and Socioeconomic Indicators Data**

HEALTH INDICATORS					
INDICATOR	HEALTH VALUE	STATE AVERAGE	STATE PERCENTILE	US AVERAGE	US PERCENTILE
Low Life Expectancy	23%	18%	92	20%	78
Heart Disease	9.2	5.2	98	6.1	94
Asthma	10.9	9.5	86	10	77
Cancer	8.2	5.3	93	6.1	91
Persons with Disabilities	16.9%	10.9%	90	13.4%	75

CLIMATE INDICATORS						
INDICATOR	HEALTH VALUE	STATE AVERAGE	STATE PERCENTILE	US AVERAGE	US PERCENTILE	
Flood Risk	27%	13%	86	12%	90	
Wildfire Risk	91%	30%	76	14%	91	

CRITICAL SERVICE GAPS					
INDICATOR	HEALTH VALUE	STATE AVERAGE	STATE PERCENTILE	US AVERAGE	US PERCENTILE
Broadband Internet	18%	10%	81	14%	69
Lack of Health Insurance	7%	7%	58	9%	51
Housing Burden	No	N/A	N/A	N/A	N/A
Transportation Access	Yes	N/A	N/A	N/A	N/A
Food Desert	Yes	N/A	N/A	N/A	N/A

Footnotes

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