From Erick

# Jayne, Deborah@Waterboards

From:

Ruiz-Cadena, Erick@Waterboards

Sent:

Thursday, August 24, 2017 7:37 PM

To:

jpjudy@yahoo.com

Cc:

Jayne, Deborah@Waterboards

Subject:

Potentially Helpful Tools Provided by the City of San Diego

### Good afternoon Jitka,

This email is a follow-up to our conversation earlier today. At the San Diego Water Board's June 10, 2017 Environmental Justice Symposium, you commented on drainage and flooding issues near your residence during rain events. We have just become aware of a couple of online tools offered by the City of San Diego that may be helpful; the City's Channel Prioritization Survey and its "Get It Done" application. That said, I understand that you live in Lakeside, so these tools will likely not be directly applicable to you, but you may want to see if the County of San Diego has similar tools or ask if it would be willing to develop such tools. In any event, the key is to make sure the County is well aware of your problems and needs.

#### **Channel Prioritization Survey**

The first tool is a survey designed to allow citizens to inform the City about the location of high priority storm drain channels that need future maintenance. The survey can be accessed at <a href="https://www.surveymonkey.com/r/sdchannels18">https://www.surveymonkey.com/r/sdchannels18</a>. Note, this survey closes on August 28 at 5:00pm. The City's Storm Water Hotline is 619-239-1000 for more information and questions.

### "Get it Done" Application

The second, and likely more helpful tool, is the City's online "Get It Done" application at <a href="https://www.sandiego.gov/get-it-done">https://www.sandiego.gov/get-it-done</a>. This application allows citizens to quickly inform the City of a problem, request it be fixed, and track the City's progress fixing it. Download it on your phone and provide the City with detailed descriptions and photos of the problem.

If you have questions, please feel free to contact me at Erick.Ruiz-Cadena@waterboards.ca.gov.

Thank you,

Erick Ruiz Volunteer Intern San Diego Water Board 2375 Northside Dr., Suite 100 San Diego, CA 92108 From Erick

# Jayne, Deborah@Waterboards

From: Ruiz-Cadena, Erick@Waterboards

Sent: Thursday, August 24, 2017 7:12 PM

To: jdavidek619@gmail.com
Cc: Jayne, Deborah@Waterboards

**Subject:** Potentially Helpful Tools Provided by the City of San Diego

### Good afternoon Jaqueline,

This email is a follow-up to our conversation earlier today. At the San Diego Water Board's June 10, 2017 Environmental Justice Symposium, you commented on drainage and flooding issues near your residence during rain events. We have just become aware of a couple of online tools offered by the City of San Diego that may be helpful to you; the City's Channel Prioritization Survey and its "Get It Done" application.

### **Channel Prioritization Survey**

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### "Get it Done" Application

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If you have questions, please feel free to contact me at <a href="mailto:Erick.Ruiz-Cadena@waterboards.ca.gov">Erick.Ruiz-Cadena@waterboards.ca.gov</a>.

Thank you,

Erick Ruiz Volunteer Intern San Diego Water Board 2375 Northside Dr., Suite 100 San Diego, CA 92108 From Erick

# Jayne, Deborah@Waterboards

From:

Ruiz-Cadena, Erick@Waterboards

Sent:

Thursday, August 24, 2017 7:02 PM

To:

deancunliffe@yahoo.com

Cc: Subject: Jayne, Deborah@Waterboards
Potentially Helpful Tools Provided by the City of San Diego

Good afternoon Dean,

This is a follow up email to the voicemail I left you earlier today. At the San Diego Water Board's June 10, 2017 Environmental Justice Symposium, you commented on drainage and flooding issues near your residence during rain events. We have just become aware of a couple of online tools offered by the City of San Diego that may be helpful to you; the City's Channel Prioritization Survey and its "Get It Done" application.

#### **Channel Prioritization Survey**

The first tool is a survey designed to allow citizens to inform the City about the location of high priority storm drain channels that need future maintenance. The survey can be accessed at <a href="https://www.surveymonkey.com/r/sdchannels18">https://www.surveymonkey.com/r/sdchannels18</a>. Note, this survey closes on August 28 at 5:00pm. The City's Storm Water Hotline is 619-239-1000 for more information and questions.

#### "Get it Done" Application

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If you have questions, please feel free to contact me at Erick.Ruiz-Cadena@waterboards.ca.gov.

Thank you,

Erick Ruiz Volunteer Intern San Diego Water Board 2375 Northside Dr., Suite 100 San Diego, CA 92108