

California Regional Water Quality Control Board, San Diego Region

August 15, 2012

In reply refer to / attn.:
Place ID 631917-cmeans

Mr. Joe Smith
Director of Public Works
City of National City
2100 Hoover Avenue
National City, CA 91950

Subject: February 23, 2012 Sanitary Sewer Collection System Inspection Final Report

Dear Mr. Smith,

On February 22, 2012, United States Environmental Protection Agency (USEPA) contractors, State Water Resources Control Board (State Board) and California Regional Water Quality Board, San Diego Region (San Diego Water Board) staff conducted a compliance inspection of the National City Sanitary Sewer Collection System, for compliance with State Board Order No. 2006-0003-DWQ, *Statewide Waste Discharge Requirements for Sanitary Sewer Systems* and San Diego Water Board Order No. R9-2007-0005, *Waste Discharge Requirements for Sewage Collection Agencies in the San Diego Region*.

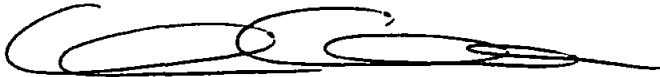
Please find attached the Final Report for the National City Sanitary Sewer Collection System inspection. The Major Findings section of this report includes deficiencies in the City's program that are alleged violations of the State Board and San Diego Water Board Orders. As documented in the report these alleged violations fall into three main categories:

- 1) Sanitary Sewer Overflow Reporting and Documentation,
- 2) Operations and Maintenance, and
- 3) Overflow Emergency Response Plan

Each alleged violation noted in the report should be addressed to bring your program into compliance with the Waste Discharge Requirements regulating your system. Please provide a written response to this by September 17, 2012 describing the actions the City has taken, or will take, to address these alleged violations within your program.

In the subject line of any response, please include the information located in the heading of this letter: "in reply refer to." For questions or comments, please contact Christopher Means of my Staff by phone at 858-637-5581, or by email cmeans@waterboards.ca.gov.

Respectfully,



Chiara Clemente
Senior Environmental Scientist
Compliance and Assurance Unit
Regional Water Quality Control Board

CC:cjm

Enclosure:

EPA Region IX and California Water Resources Control Board Sanitary Sewer Collection System Inspection Report.

Cc (by email):

Joe Ibarra, City of National City, jibarra@ci.national-city.ca.us

Barbara Tipton, City of National City, btipton@ci.national-city.ca.us

Jim Fischer, SWRCB, jfischer@waterboards.ca.gov

Russell Norman, SWRCB, morman@waterboards.ca.gov

Tech Staff Info & Use	
Order No	2006-0003-DWQ, R9-2007-0005
Party (GT/CIWQS) ID	31211
Place ID	631917

EPA Region IX and California Water Resources Control Board

Sanitary Sewer Collection System Inspection Report

Collection System Name and Location City of National City 1243 National City Blvd. National City, CA 91950		Entry Date 2/23/2012 Entry Time 8:05 AM	Permit Effective Date 5/2/2006
Order Number 2006-0003-DWQ & 2008-0002-EXEC	WDID Number 9SSO10655	Permit Expiration Date	
Name(s) & Title(s) of On-Site Representative(s) Joe Smith (Public Works Director) Barby Tipten (Engineer) Joe Ibarra (Street/Wastewater)	Contact Information Phone: (619) 336-4587	Notified of Inspection? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Name, Title & Address of Responsible Official Joe Smith (Public Works Director) 1243 National City Blvd. National City, CA 91950	Contact Information Phone: (619) 336-4580	Official Contacted? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Inspector(s) Primary: Danny O'Connell (PG Environmental, LLC) and Max Kuker (PG Environmental, LLC) Other(s): Julie Berrey (State Water Board), Dylan Seidner (State Water Board), and Chris Means (San Diego Water Board)		Presented Credentials? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Weather Conditions at the Time of the Inspection: Sunny; no recent precipitation	Receiving WWTP Information Name: City of San Diego Point Loma Sewer Treatment Plant NPDES No.: CA0107409		
Overview of Areas Evaluated During Inspection <i>S = Satisfactory, M = Marginal, U = Unsatisfactory, N = Not Evaluated</i>			
SSO History: U	Operations & Maintenance: M		
SSO Reporting & Documentation: U	Overflow Emergency Response Plan: U		
Legal Authority: S	FOG Control Program: S		
Sewer System Mapping: S	Program Self-Assessment: U		
Prepared By: Max Kuker (PG Environmental, LLC) on 5/30/2012 Reviewed By: Craig Chomiak (PG Environmental, LLC) on 6/7/2012			

Narrative

On February 23, 2012 a USEPA contractor inspected the City of National City Collection System in National City, CA. Discharges from the City's collection system are regulated by the Sanitary Sewer System Waste Discharge Requirements (SSSWDR) 2006-0003-DWQ and its accompanying Amended Monitoring Plan Order No. 2008-0002-EXEC (hereafter Amended MRP). In addition, discharges from the City's collection system are regulated by San Diego Water Board Order No. R9-2007-0005. The primary on-site representatives were Barby Tipten (Engineer), Joe Ibarra (Street/Wastewater), and Joe Smith (Public Works Director). Joe Smith is typically the primary on-site representative; however, Mr. Smith was not available until the late afternoon on the day of the inspection.

The primary goals of this inspection were to gather necessary information for compliance and enforcement purposes as stated in the Compliance and Enforcement Plan for the Sanitary Sewer Overflow Reduction Program posted on the Sanitary Sewer Overflow Reduction Program website and to evaluate the effectiveness of controls used by the City to prevent discharges as prohibited by the Clean Water Act (CWA). The inspection encompassed on-site inspections and subsequent review of pertinent sewer system information, including review of Sewer System Management Plans (SSMPs); maintenance, operations, and management activities; Sewer Use Ordinance; financial information; and other areas needed to verify the discharger's compliance with all requirements of the SSSWDR, including efforts to eliminate, reduce and/or mitigate sanitary sewer overflows (SSOs).

The State Water Resources Control Board (State Water Board), Office of Enforcement and participating Regional Water Quality Control Board (San Diego Water Board) are conducting Compliance Inspections of sewer collection systems. The inspections are being conducted as part of the combined Water Boards' enforcement response to verify compliance with "Waste Discharge Requirements for Sanitary Sewer Systems," Water Quality Order No. 2006-0003-DWQ, and its incorporated amended Monitoring and Reporting Program (hereafter referred to as SSSWDR (the acronym for the term Sanitary Sewer Systems Waste Discharge Requirements in Water Board vernacular), and Amended MRP).

The collection system is regulated under the SSSWDR (2006-0003-DWQ) and associated Amended MRP (2008-0002-EXEC), which requires all public agencies that own or operate a sanitary sewer system comprised of more than one mile of pipes that convey wastewater to a publicly owned treatment facility to apply to the State Water Board for coverage under the SSSWDR. Applicable public agencies were required to file a Notice of Intent (NOI) for each individual sanitary sewer collection system owned or operated by the public agency by November 2, 2006. State Water Board records show that the City of National City filed an NOI with the State Water Board to enroll "The City of National City – Collection System," which was assigned WDID# 9SSO10655 by the State Water Board, effective on August 17, 2006.

No prior inspection of the collection system has been conducted by either the State Water Board, or the San Diego Water Board.

System Overview

The City of National City owns and operates the City of National City Collection System, a small-sized sanitary sewer collection system that serves the entire area of the South San Diego County, California. Sewage conveyed by the collection system is ultimately discharged to the City of San Diego Metropolitan Wastewater System (WDID No. 9SSO10658) which flows to the Point Loma Wastewater Treatment Plant and Ocean Outfall for treatment and disposal.

According to the City of National City "Collection System Questionnaire" (Questionnaire) required by the SSSWDR, last updated by the City of National City on January 12, 2012, and confirmed during the inspection, the collection system serves an estimated population of approximately 57,800, and contains 96.9 miles of gravity sewers, 1 mile of force mains (pressurized sewers), and an estimated 8,000 sewer service connections. The City reported a total of three Category 1 SSOs and zero Category 2 SSOs and Private Lateral Sewer Discharges (PLSDs) since obtaining coverage under the SSSWDR. Due to the lack of reported spills, the inspectors conducted a review for a period of May 2, 2006 through February 23, 2012.

Inspection Timeline

Time	Inspection Activity/Task
8:05 AM	Entry and Opening Meeting
9:30 AM	Interviewed Receptionist and obtained Work Orders
10:00 AM	Document Review and Staff Interviews
11:30 AM	Lunch Break
12:40 PM	Arrived at Manhole # 934
12:49 PM	Arrived at Bay Marina drive PS
1:10 PM	Arrived at 18 th & I-5
1:25 PM	Arrived at 14 th & Tidelands
1:42 PM	1700 Block of East 17 th Street (2 Separate Manholes)
2:30 PM	Returned to Public Works for Follow-Up and Closing Meeting
5:00 PM	Exited the Inspection

Major Findings

SSO History

1. State Water Board Order No. 2006-0003-DWQ, Provision C.1 states that the discharge of untreated or partially treated wastewater to waters of the United States is prohibited. Based on a review of the SSO Public Report generated from the California Integrated Water Quality System (CIWQS) online reporting system, it was found that on three occasions between May 2, 2006 and February 23, 2012 untreated or partially treated wastewater was discharged by the City to waters of the United States. The City reported discharges to surface waters of 6,750 gallons on March 24, 2007; 6,000 gallons on October 3, 2007; and 1,400 gallons on January 6, 2010. Refer to Attachment 1 for a summary of the reported SSOs and Attachment 2 for the details of each of the three reported SSOs.

SSO Reporting & Documentation

1. State Water Board Order 2006-0003-DWQ Amended MRP, Section A specifies SSO reporting timeframes for Category 1 and Category 2 SSOs. The City utilizes a "Work Request Form" to document public sewer complaints, an operator log to document sewer collection activities, and a "Storm Water Complaint" form to document storm water complaints. When a public report of a sewer problem is received by the City, a Work Request Form is initiated and assigned to sewer maintenance staff for follow-up and complete the operator log for all collection system activities. During a review of the City's Work Request Forms, operator log, and Storm Water Complaint forms for January 2007 through February 23, 2012, the inspectors noted numerous work requests for sewer related issues (e.g., sewer overflows (main and laterals) and backups to homes and business). It appears, based upon a review of Work Request Forms and a cross reference of the operator log book, that the City may not have reported numerous potential SSOs, PLSDs, and system backups in CIWQS that have been reported to and responded to by the City.

Attachment 3 provides a summary of numerous potential SSOs, PLSDs and system backups based upon information contained in Work Request Forms, the operator log books reviewed, and from Storm Water Complaint forms. Attachment 4 provides specific details regarding each of those potential SSOs and PLSDs. It should be noted that the documentation in the different type of reports does not typically provide many details regarding the volume or destination of the issues noted. Therefore, it is difficult to determine how accurate the City's reporting has been. It should also be noted that the City's Public Works Director was not aware of the specific reporting requirements for SSOs and PLSDs, as he stated that an SSO only needed to be reported if it was "a few hundred gallons" and that a PLSD only needed to be reported "if it hit the street". These definitions do not meet the definitions specified in the order.

2. San Diego Water Board Order No. R9-2007-0005, Provision C.3 requires that the City provide notification of PLSDs. The City has reported a total of zero PLSDs since obtaining coverage under the order. As previously noted, Attachment 4 provides details regarding numerous potential PLSDs that were not reported to the San Diego Water Board or CIWQS; however, the documentation does not provide many details regarding the volume or destination of the overflows. As mentioned previously, the lack of details makes it difficult to determine how accurate the City's reporting has been.
3. State Water Board Order 2006-0003-DWQ Amended MRP, Section B.1 (Record Keeping) states that "Individual SSO records shall be maintained by the Enrollee for a minimum of five

years from the date of the SSO." The City was not able to provide Sewer Spill Reports (required by the City's Wastewater Collection System Sewer Overflow Emergency Response Plan) or other records documenting the details of the three reported Category 1 SSOs, response and clean-up activities, or corrective actions. The City reported three SSOs during the period of review in CIWQS (January 1, 2007 through February 23, 2012); however, could not provide the inspectors with documentation (i.e., hard copy Sewer Spill Reports) providing the details of SSOs for any of the three SSOs. Refer to Attachment 5 for blank copy of the Sewer Spill Report Form.

4. State Water Board Order 2006-0003-DWQ Amended MRP, Attachment A (Notification) requires that for any discharges of wastewater that results in a discharge to a drainage channel or a surface water, the Discharger shall, as soon as possible but not later than two (2) hours after becoming aware of the discharge, notify the State Office of Emergency Services (OES). Based upon documentation provided in CIWQS, it appears that on at least two occasions during the period of review, the City failed to notify OES of a Category 1 SSO within the two hour requirement.
 - The City reported that a Category 1 SSO occurred on March 24, 2007 at 1302 Plaza Boulevard (South Bay Plaza) which resulted in the discharge of 6,750 gallons. According to the information contained within CIWQS, the estimated spill end time was 1:15 PM on March 24, 2007 and it was not reported to OES until 12:00 PM on March 26, 2007 (refer to Attachment 2).
 - The City also reported that a Category 1 SSO occurred on January 6, 2010 at the 600 block of Arcadia Avenue which resulted in the discharge of 1,400 gallons. According to the information contained within CIWQS, the estimated spill end time was 11:30 AM on January 6, 2010 and it was not reported to OES until 3:15 PM on January 6, 2010 (refer to Attachment 2)

It should be noted that the inspectors did not request phone documentation of the call to verify the information contained within CIWQS. It should also be noted that there are numerous potential SSOs and PLSDs that were not reported in CIWQS that were not reviewed for OES reporting time compliance.

5. State Water Board Order 2006-0003-DWQ Amended MRP, Attachment A, Section A. (SSO Reporting Timeframes) requires that "A final certified report must be completed through the Online SSO System, within 15 calendar days of the conclusion of SSO response and remediation." The City failed to certify all three of the SSOs reported in CIWQS within the 15 day requirement.
 - The City reported that a Category 1 SSO occurred on March 24, 2007 at 1302 Plaza Boulevard (South Bay Plaza); however, CIWQS indicates that the report was not certified until December 2, 2010.
 - The City also reported that a Category 1 SSO occurred on October 3, 2007 on 30th Street; however, CIWQS indicates that the report was not certified until May 7, 2008.
 - The City reported that a Category 1 SSO occurred on January 6, 2010 at the 600 block of Arcadia Avenue; however, CIWQS indicates that the report was not certified until December 2, 2010.

Refer to Attachment 2 for the CIWQS – General Information Reports containing details regarding each of the three reported spills.

Operations & Maintenance

1. State Water Board Order 2006-0003-DWQ, Provision E.1 requires a copy of the general WDRs and the certified SSMP shall be available to sanitary sewer system operating and maintenance personnel at all times. Field crews were asked whether they were familiar with the SSMP and its contents. They responded that they were not familiar with the SSMP or its contents. Further, interviews with field crew members identified a general lack of knowledge regarding the SSMP and the City's Wastewater Collection System Sewer Overflow Emergency Response Plan.

The City's SSMP includes training in Chapters 4 (Operation and Maintenance Program) and 6 (Overflow Emergency Response Plan); however, the training requirements are generic and do not provide specific period intervals for training to occur or staff positions to be trained. Specifically, Section 4.1(4) simply states that "Training on a regular basis for staff in sanitary sewer system operations and maintenance." Section 6.1 states that "The City conducts internal training sessions (i.e., Tailgate Training Sessions) to ensure familiarity with these procedures and prepare staff for an SSO event, from initial notification to SSO report documentation, including any necessary emergency activities, such as traffic control." City staff stated that they utilize the "Wastewater Division Basic Work Schedule" for daily activities as their training program. Documentation of training was not able to be provided to the inspectors.

It should also be noted that City staff indicated that the City's sewer maintenance staff had recently replaced their Street/Wastewater Engineer and was about to lose one of their main field leaders to retirement, with vast institutional knowledge of the collection system, within several months of the inspection.

Overflow Emergency Response Plan

1. State Water Board Order No. 2006-0003-DWQ, Provision D.13.vi states that each enrollee must develop and *implement* [emphasis added] a SSMP which includes an overflow emergency response plan.

Specifically, the City of National City Wastewater Collection System Sewer Overflow Response Plan (Appendix E of the SSMP) (dated April 2009), includes a "Sewer Spill Report" (Attachment 5) form to be completed for each spill. The City could not provide the inspectors with completed Sewer Spill Reports, written guidelines for the completion of the form, or other records documenting enough details of reported spills to determine whether certain reported spills were required to be reported or if response and clean-up activities, or corrective actions were adequate.

2. State Water Board Order No. 2006-0003-DWQ, Provision D.13.vi.c requires that the City's SSOERP contains "Procedures to ensure prompt notification to appropriate regulatory agencies and other potentially affected entities (e.g. health agencies, Regional Water Boards, water suppliers, etc.) of all SSOs that potentially affect public health or reach waters of the State in accordance with the MRP." Section 6.1 of the City's SSOERP defines a minor spill as the following: "A minor spill is 50 gallons or less but does not occur within 50 feet of human habitation, or does not contaminate public waters, and does not pose a threat to public health or the environment. A minor spill can be effectively and satisfactorily cleaned by qualified personnel and does not require regulatory notification." As mentioned above, the City may not have reported numerous potential SSOs, PLSDs, and system backups to the San Diego Water Board via CIWQS or other methods for incidents that have been reported to and responded to by the City.

3. State Water Board Order No. 2006-0003-DWQ, Provision D.13.vi.f states that each enrollee must have "A program to ensure that all reasonable steps are taken to contain and prevent the discharge of untreated and partially treated wastewater to waters of the United States and to minimize or correct any adverse impact on the environment resulting from the SSOs, including such accelerated or additional monitoring as may be necessary to determine the nature and impact of the discharge." The City's SSO ERP does not contain basic or accelerated monitoring requirements.

Program Self-Assessment

1. State Water Board Order No. 2006-0003-DWQ, Provision D.13(x) (SSMP Program Audits) states that "the Enrollee shall conduct periodic internal audits, appropriate to the size of the system and the number of SSOs. At a minimum, these audits must occur every two years and a report must be prepared and kept on file." The City Public Works Director stated that funding was in place to hire a contractor to conduct an audit of the City's SSMP; however, at the time of this inspection the City had a request for proposal out to the public and had not yet awarded a contract to conduct the review. Documentation of previous audits was not provided. Refer to the 'Major Findings - Program Self-Assessment' section of this report for details.

Areas of Concern

SSO Reporting & Documentation

1. The City does not require field crews to take photographs to capture field observations during SSO events, or sanitary spills or backups.
2. The City utilizes a "Work Request Form" and operators log to document sewer collection activities. Specifically, when a public report of a sewer problem is received by the City, a Work Request Form is completed and assigned to sewer maintenance staff for follow-up. In addition, sewer maintenance staff utilizes an operator's log book to document day to day activities. Hard copy (i.e., paper based) documentation is completed during field activities and is filed. Based on the information reviewed, details of the activities completed in response to the investigation of the public report are not entered into the tracking system for tracking or analysis of the public reports and follow-up activities. No written guidelines or standard operating procedures (SOPs) were available to support City staff in their efforts to complete reports or logs.

Operations & Maintenance

1. The City lacks standardized SOPs and structure for cleaning and maintenance of the City's sanitary sewer collection system. The City has recently had staff changes that may have required changes in job duties, cross training, modification of operational tasks and/or approaches. Written SOPs are a key component of ensuring that City employees clearly understand their job responsibilities, the proper method to approach a task, and the quality of the end work product. As an example, a field team member who accidentally jets a line with excessive pressure can create structural damage within the collection system as well as flood residential homes with wastewater. Furthermore, SOPs develop a platform and benchmarks for the field teams to properly operate and maintain the collection system. The collection system is a dynamic, transportation system needing continual oversight and regular evaluation of its

operational needs (e.g., stress pipes due to oil and grease). SOPs may need to be updated based on the collection system's ability to perform as designed. Written SOPs are required to ensure all City field teams are aware of the specific operation and maintenance needs of the collection system. In addition, the lack of SOPs and the current structure of operational approaches in the collection system may be the foundational reason for the information generated by the field crews not getting into a tracking system. The failure to properly populate and data mine a tracking system directly impacts the City's ability to properly report noncompliance to the regulatory community.

2. Cleaning operations use a paper-based recording system with crews recording each day's cleaning activities that are then placed in a paper file system. Information from the paper-based records is not transferred to an electronic tracking system and therefore, there is no retrieval or searchable system for reviewing cleaning history and no method to allow for a cross reference to the City's Geographical Information System (GIS) mapping or CCTV information. If cleaning history is needed, a physical search of the paper files must be conducted.

Attachments:

1. SSO Public Report Detail Page – Category 1 (May 2, 2006 through February 23, 2012)
2. CIWQS – General Information Reports for 3 reported Category 1 SSOs
3. Summary of publicly reported sewage related issues
4. Details of publicly reported sewage related issues in Work Request Forms, Operator Logs, and Storm Water Complaint Logs (Chronological Order)
5. City of National City Sewer Spill Report (Blank Form)
6. City of National City "Flushing List" (Hot Spot List)

COLLECTION SYSTEM INFORMATION:

INSPECTED ITEM	RESPONSE
1. Sanitary Sewer System Category	Municipal
2. Population served by agency's sanitary sewer system <i>The population estimate was provided in a Pre-inspection Questionnaire and was based on the 2010 SANDAG Census.</i>	57,800
3. Approximate size of the service area served by the sewer collection system	9 square miles
4. Miles of sanitary sewer in the collection system a. Gravity b. Force main	96.9 miles 1 mile
5. Number of pump stations in the collection system	Two
6. Average monthly household user fee for sewage collection only	\$32.08
7. Budget for operation and maintenance sanitary sewer system facilities a. Last fiscal year b. Current fiscal year c. Following fiscal year	\$6,030,744.00 \$5,494,592.00 N/A
8. Number of staff (FTEs) that conduct sewer operation and maintenance tasks	Five
9. Collection system maintenance equipment owned by the agency a. Combination vactor truck(s) (hydro flush/vacuum) b. Mechanical rodder(s) c. Closed-circuit television (CCTV) inspection trucks d. Standalone CCTV camera units	1 1 1 N/A
10. Method for assigning and tracking work orders for sewer system maintenance	Hand-written Service Request
11. Budget for capital expenditures for sanitary sewer system facilities a. Last fiscal year b. Current fiscal year c. Following fiscal year <i>The budget information is based on data provided in a Pre-inspection Questionnaire. Due to time limitations, information regarding CIP budgets was not discussed during the inspection.</i>	N/A \$4,000,000.00 N/A
12. Portion of sewer service laterals that agency is responsible for <i>City representatives stated that if a structural problem is noted between a sidewalk and the main, the City will repair that portion of the lateral.</i>	Connection at Main

COLLECTION SYSTEM INFORMATION:

INSPECTED ITEM	RESPONSE
13. Number of sewer service lateral connections	~8,000
14. Number of wastewater treatment plants (WWTPs) that ultimately receive wastewater from this collection system: WWTP Name(s): <u>City of San Diego Point Loma Sewer Treatment Plant</u> WDID No(s): <u>9 000000275</u>	One
15. Does this collection system discharge into any other collection systems? Collection System Name: <u>City of San Diego Metropolitan Wastewater System</u> WDID No: <u>9SSO10658</u>	Yes
16. Do any upstream collection systems greater than 25,000 gallons/day (gpd) discharge into this collection system? Collection System Name: <u>City of San Diego and County of San Diego</u> WDID No: <u>9SSO10658 and 9SSO10662 (respectively)</u>	Yes
17. Percentage of flow in the collection system from the following sources: a. Residential b. Commercial c. Industrial d. Institutional	Unknown Unknown Unknown Unknown
18. Has the agency developed standard and emergency operating procedures for each asset (e.g., pump stations, WWTP process units, and collection system force mains) in the event of a power and/or pumping failure? <i>The City indicated that they have developed standard and emergency operating procedures for each asset, but when asked for the written SOPs or guidelines that support the 'standard or procedure' no documents were available. Team members were able to describe how they would respond, however, this appeared to be based on their individual "institutional knowledge" not the City's standard or procedure.</i>	No
19. Are pump stations in the collection system connected to a supervisory control and data acquisition (SCADA) system or an auto dialer system to detect pump failures or high/low wet well levels? If yes, how many?	No
20. Other:	N/A
Notes:	

SSO HISTORY:

OVERALL RATING: U

INSPECTED ITEM	EVALUATION
<p>1. Number of SSOs that occurred during the past twelve months that:</p> <ul style="list-style-type: none"> a. Discharged to waters of the United States: <u>0</u> b. Entered a storm sewer system and discharged to waters of the United States: <u>3</u> c. Entered a storm sewer system but were contained prior to discharge to waters of the United States: <u>0</u> d. Discharged to private residences/buildings: <u>0</u> <p>1b. According to the CIWQS Violation Report, the City has reported three Category 1 SSOs and zero Category 2 SSOs and PLSDs since obtaining permit coverage in 2006. It was reported that all three SSOs entered a storm drain and ultimately reached a surface water.</p> <p>The City has not reported any SSOs or private lateral spills since January 6, 2010.</p> <p>Refer to the 'Major Findings - SSO History' section of this report for details.</p>	
<p>2. Does the agency hold post-SSO briefings with collections staff, management and others involved, to evaluate root cause of SSOs and document service changes necessary to prevent the reoccurrence of the SSO and be prepared in responding to SSOs in the future?</p> <p>Due to the small number of SSOs reported, a discussion regarding post-SSO briefings was not held. No written guidelines or SOPs were available to support City staff in their efforts to complete reports or logs.</p>	N
<p>3. Provide a description of steps taken by the agency to mitigate largest (by volume) SSO event which occurred during previous 12 months :</p> <p>The City has not reported any SSOs for approximately two years prior to this inspection.</p>	N
<p>4. Other:</p>	N
<p>Notes: This section was rated "unsatisfactory" due to checklist item 1b.</p>	

SSO REPORTING & DOCUMENTATION:

OVERALL RATING: U

INSPECTED ITEM	EVAL
1. Has the Enrollee obtained an SSO Database account by registering through the California Integrated Water Quality System (CIWQS) [Part G.3]?	Yes
2. Has the Enrollee updated the "Collection System Questionnaire" in the SSO Database at least every 12 months [Part G.3]? a. When was the questionnaire last updated? <u>January 12, 2012</u>	S
3. Have all Category 1 SSOs been reported in the Online SSO Database within 3 days of the Enrollee becoming aware of the SSO [Part A.4]?	N
4. Have all Category 2 SSOs been reported in the Online SSO Database within 30 days of the Enrollee becoming aware of the SSO [Part A.5]?	N
5. What is the Enrollee's policy on reporting private lateral sewage discharges in the Online SSO Database [Part A.6]? The Enrollee does not report PLSDs in the Online SSO Database. The City has reported zero private lateral discharges since obtaining coverage under the order. Attachment 3 provides details regarding numerous potential lateral discharges. Refer to the 'Major Finding - SSO Reporting & Documentation' section of this report for details.	U
6. Do field forms/processes used by the Enrollee to document the occurrence of SSOs ensure that all information identified in Part A.9, A.10, and A.11 is recorded and able to be reported in the Online SSO Database? During a review of the City's Work Request Forms for January 2007 through February 23, 2012, the inspectors noted numerous work requests for sewer related issues (i.e., sewer overflows (main and laterals) and backups to homes and business). Refer to the 'Major Findings - SSO Reporting and Documentation' section of this report for details.	U
7. Has the Enrollee maintained individual SSO records for a period of at least five years from the date of the SSO occurrences [Part B.1]? The City was not able to provide documentation of reported SSOs containing details of reported spills, response and clean-up activities, or corrective actions. Refer to the 'Major Findings - SSO Reporting and Documentation' section of this report for details.	U
8. Does the agency require crews to take photographs of SSOs? The City does not require field crews to take photographs.	M
9. Does the SSMP identify the chain of communication for reporting SSOs, from receipt of a complaint or other information, including the person responsible for reporting SSOs to the State and Regional Water Board and other agencies if applicable [Part D.13(ii)(c)]?	S

SSO REPORTING & DOCUMENTATION:

OVERALL RATING: U

INSPECTED ITEM	EVAL
<p>10. Provide description of program/process used by the Enrollee for receiving, documenting, addressing, and tracking sanitary sewer complaints:</p> <p><i>Most reports of SSOs are provided via public reports through a telephone based reporting system to Public Works during normal business hours and the Police Department during off hours. As stated previously, work requests are created from the public reports in a paper based system (Work Request Form) and are assigned to sewer maintenance staff. Sewer maintenance staff investigate the reports and return the Work Request Form to the front desk at the Public Works building for filing in 3 ring binders. In addition, an operators log (i.e., paper based log book) is completed to document field activities and is maintained by the City. Based on the information reviewed, details of the activities completed in response to the public reports and in the operators log was vague at best and was not entered into a tracking system for tracking or analysis of the complaints and follow-up.</i></p>	S
<p>11 Other: <i>Public Reporting</i></p> <p><i>Based upon documentation provided in CIWQS, it appears that the City failed to notify OES within the two hour requirement and failed to certify the CIWQS report within the 15 day requirement for all three reported Category 1 SSOs. Refer to the 'Major Findings - SSO Reporting & Documentation' section of this report for details.</i></p>	U
<p>Notes:</p> <p><i>This section was rated "unsatisfactory" due to checklist items 5., 6., 7., and 11.</i></p>	

LEGAL AUTHORITY:

OVERALL RATING: S

INSPECTED ITEM	EVAL
1. Does the SSMP identify the name of the responsible or authorized representative [Part D.13(ii)(a)]? a. If so, is the current information up-to-date? Yes	S
2. Does the SSMP identify the names and telephone numbers for management, administrative, and maintenance positions responsible for implementing specific measures in the SSMP program [Part D.13(ii)(b)]? a. If so, is the current information up-to-date? Yes	S
3. Has the Enrollee adopted a sewer use ordinance? a. If so, when was it adopted and last updated? 1993	S
4. Has the Enrollee established the necessary legal authority to [Part D.13(iii)]: a. Prevent illicit discharges into its sanitary sewer system (examples may include I/I, stormwater, chemical dumping, unauthorized debris and cut roots, etc.) [Part D.13(iii)(a)] b. Require that sewers and connections be properly designed and constructed [Part D.13(iii)(b)] c. Ensure access for maintenance, inspection, or repairs for portions of the lateral owned or maintained by the Public Agency [Part D.13(iii)(c)] d. Limit the discharge of fats, oils, and grease and other debris that may cause blockages [Part D.13(iii)(d)] e. Enforce any violation of its sewer ordinances [Part D.13(iii)(e)]	S S S S S
5. Other:	N
Notes: <i>This section was rated "satisfactory" because all checklist items reviewed were rated satisfactory.</i>	

SEWER SYSTEM MAPPING:

OVERALL RATING: S

INSPECTED ITEM	EVAL
<p>a. Has the Enrollee developed and maintained an up-to-date <u>map</u> of the sanitary sewer system [Part D.13(iv)(a)]?</p> <p>a. When was the map last updated? <u>The map is continuously updated as revisions are required.</u></p> <p>b. Does the Enrollee have a program or policy for maintaining its sewer system map up-to-date? If so, provide brief description. <u>The Enrollee has an informal process of adding updated, new, and corrections to existing maps.</u></p>	S
<p>2. Does the map identify all gravity line segments and manholes, pumping facilities, pressure pipes and valves, and applicable stormwater conveyance facilities [Part D.13(iv)(a)]?</p>	S
<p>3. What format is the map maintained in? Provide brief description. <u>The entire collection system is mapped in PDF format; however, some of the system has been mapped in GIS.</u></p>	N
<p>4. Other:</p>	N
<p>Notes: <u>This section was rated "satisfactory" because all checklist items reviewed were rated satisfactory.</u></p>	

OPERATIONS & MAINTENANCE:

OVERALL RATING: M

INSPECTED ITEM	EVAL
<p>1. Does the SSMP describe routine preventive operation and maintenance activities by staff and contractors, including a system for scheduling regular maintenance and cleaning of the sanitary sewer system with more frequent cleaning and maintenance targeted at known problem areas [Part D.13(iv)(b)]? If so, how often is it adjusted to reflect the changing needs of the system?</p>	S
<p>2. Does the Enrollee have a system to document scheduled and conducted activities, such as work orders [Part D.13(iv)(b)]? If so, provide brief description of system. <i>Cleaning operations use a paper-based recording system with crews recording each day's cleaning activities that are then placed in a paper file system.</i></p>	M
<p>3. Has the Enrollee established performance standards or sewer system cleaning/inspection goals? If so, provide brief description. <i>At a minimum, according to the City's SSMP, the Enrollee attempts to clean 50 percent of all gravity mains annually, inspection of 20 percent of all interceptors annually, and CCTV 20 percent of all City-owned manholes and gravity mains every five years. The Enrollee has identified sections of the sanitary sewer system that require more frequent cleaning and has accordingly developed flushing and rodding schedules for every month or three months (refer to Attachment 6).</i></p>	S
<p>4. Sewer cleaning and inspection activities: a. Total gravity sewer collection system cleaning production (hydro flushing, mechanical and hand rodding) over the <u>past</u> 12 months (miles): <u>63</u> b. Total gravity sewer collection system cleaning production scheduled (hydro flushing, mechanical and hand rodding) for the <u>next</u> 12 months (miles): <u>47</u> c. Total CCTV Inspection production in the <u>past</u> 12 months (miles): <u>1</u> d. Total CCTV inspection production scheduled for the <u>next</u> 12 months (miles): <u>5</u> <i>Note: The Enrollee's collection system comprises 98 miles of sewer.</i> <i>Sewer cleaning and inspection information is based on information submitted in the Pre-inspection Questionnaire.</i></p>	S
<p>5. Does the agency retain contract service(s) for sewer collection system maintenance, operations, and/or management? a. If collection system cleaning activities are performed by outside contractors, does the agency require video (CCTV) inspections before and after cleaning to measure the effectiveness of these activities? Yes</p>	S
<p>6. Does the agency inspect pipes with CCTV video after all SSO(s)? <i>City representatives stated that they do inspect pipes with CCTV after SSOs; however, the City's CCTV truck was not operable during the inspection.</i></p>	S
<p>7. Has the Enrollee identified focused problem areas ("SSO hot spots") located throughout the collection system? a. Total number of identified hotspots: <u>Unknown</u> <i>The City reported in their Pre-Inspection Questionnaire that they have one "SSO hot spot" that is approximately 1,300 feet long; however, during the inspection City staff indicated that more than one hot spot exists (refer to Attachment 6). City staff stated that the hot spots are cleaned at the beginning of each month.</i></p>	M

OPERATIONS & MAINTENANCE:

OVERALL RATING: M

INSPECTED ITEM	EVAL
8. Does the SSMP include a rehabilitation and replacement plan to identify and prioritize system deficiencies and implement short-term and long-term rehabilitation actions to address each deficiency [Part D.13(iv)(c)]?	S
9. Does the agency have a program in place to identify areas with inflow & infiltration (I/I)? a. Total number of sewer miles identified by this program: _____ b. Are there plans in place for eliminating the identified I/I issues? <i>A detailed review of the City's I/I program was not conducted as a component of this inspection.</i>	N
10. Does the SSMP include information for providing training on a regular basis for staff in sanitary sewer system operations and maintenance, and require contractors to be appropriately trained [Part D.13(iv)(d)]? <i>City representatives stated that the City uses a "Wastewater Division Basic Work Schedule for Daily Activities" as the basis of its training program. This document was viewed but a copy was not obtained. Further, interviews with City staff identified a general lack of knowledge regarding the SSMP and the City of National City Wastewater Collection System Sewer Overflow Response Plan. Refer to the 'Major Findings - Operations & Maintenance' section of this report for details.</i>	U
11. Does the SSMP include design and construction standards and specifications for the installation of new sanitary sewer systems, pump stations and other appurtenances, and for the rehabilitation and repair of existing sanitary sewer systems [Part D.13(v)(a)]?	S
12. Does the SSMP include procedures and standards for inspecting and testing the installation of new sewers, pumps, and other appurtenances and for rehabilitation and repair projects [Part D.13(v)(b)]?	S
13. Has the Enrollee prepared and implemented a capital improvement plan (CIP) that will provide hydraulic capacity of key sanitary sewer system elements for dry weather peak flow conditions, as well as the appropriate design storm or wet weather events [Part D.13(viii)]? a. When was the CIP last updated? <i>Reviewed annually</i>	S
14. Other:	N
Notes: <i>This section was rated "marginal" because the inspector did not believe that checklist item 10. was significant enough to down grade the overall rating to unsatisfactory.</i>	

OVERFLOW EMERGENCY RESPONSE PLAN:

OVERALL RATING: U

INSPECTED ITEM	EVAL
<p>1. Has the Enrollee developed and implemented an Overflow Emergency Response Plan that identifies measures to protect public health and the environment [Part D.13(vi)]? <i>The City has developed the City's Wastewater Collection, but did not appear to be implementing at least the documentation and recordkeeping requirements of the plan. It should be noted that a complete and comprehensive review of the City's SSMP or overflow emergency plan was conducted. Refer to the 'Major Findings - Overflow Emergency Response Plan' section of this report for additional details.</i></p>	U
<p>2. Does the agency provide initial and recurrent training to appropriate staff [including outside contractor(s)] regarding your agency's SSO Emergency Response Plan and O&M programs? a. What percentage of applicable staff was trained during the past 12 months? <u>Not able to be determined</u> <i>Dates and documentation of City staff trained on the City of National City Wastewater Collection System Sewer Overflow Response Plan was not able to be provided. No written guidelines or SOPs were available to support City staff in their efforts to complete reports or logs. This checklist item was accounted for in checklist item 10. of the 'Operations and Maintenance' section of this report.</i></p>	U U
<p>3. For contracted sewer services, do the contracting specifications contain specific language requiring initial and recurrent training of contractor staff regarding your agency's SSO Emergency Response Plan and O&M programs? <i>A review of contract language was not conducted as a component of this inspection as a majority of the sewer maintenance is done by City staff.</i></p>	N
<p>4. Does the Overflow Emergency Response Plan include the following [Part D.13(vi)]: a. Proper notification procedures so that the primary responders and regulatory agencies are informed of all SSOs in a timely manner [Part D.13(vi)(a)] b. Program to ensure an appropriate response to all overflows [Part D.13(vi)(b)] c. Procedures to ensure prompt notification to appropriate regulatory agencies and other potentially affected entities (e.g. health agencies, Regional Water Boards, water suppliers, etc.) of all SSOs that potentially affect public health or reach the waters of the State in accordance with the MRP [Part D.13(vi)(c)] d. Procedures to ensure that appropriate staff and contractor personnel are aware of and follow the Emergency Response Plan and are appropriately trained [Part D.13(vi)(d)] e. Procedures to address emergency operations, such as traffic and crowd control and other necessary response activities [Part D.13(vi)(e)] f. A program to ensure that all reasonable steps are taken to contain and prevent the discharge of untreated and partially treated wastewater to waters of the United States and to minimize or correct any adverse impact on the environment resulting from the SSOs, including such accelerated or additional monitoring as may be necessary to determine the nature and impact of the discharge [Part D.13(vi)(f)] <i>4a and 4c. The City's SSOERP contains incorrect requirements regarding regulatory notification of spills. Refer to the 'Major Findings - Overflow Emergency Response Plan' section of this report for additional details.</i> <i>4d. The City's SSOERP contains procedures to ensure that appropriate personnel are aware of and follow the Emergency Response Plan; however, the procedures are not implemented by the City.</i></p>	U S M M S U

OVERFLOW EMERGENCY RESPONSE PLAN:

OVERALL RATING: U

INSPECTED ITEM	EVAL
<p><i>4f. The City's SSOERP does not contain a program to ensure that all reasonable steps are taken to contain and prevent the discharge of untreated and treated wastewater to waters of the United States and minimize or correct the resulting adverse impact on the environment. Refer to the 'Major Findings - Overflow Emergency Response Plan' section of this report for additional details.</i></p>	
<p>5. Other:</p>	<p>N</p>
<p>Notes: <i>This section was rated "unsatisfactory" due to checklist items 1., 4a., 4c., and 4f. Checklist item 2. was accounted for in the rating for checklist item 10. of the 'Operations and Maintenance' section of this report.</i></p>	

FOG CONTROL PROGRAM:

OVERALL RATING: S

INSPECTED ITEM	EVAL
<p>1. Has the Enrollee evaluated its service area to determine whether a FOG control program is needed [Part D.13(vii)]:</p> <p>a. If so, what was the result of the evaluation?</p> <p><i>The Enrollee has implemented a commercial FOG program.</i></p>	S
<p>2. If the Enrollee has determined that a FOG control program is necessary, has the Enrollee developed and implemented the FOG control program?</p> <p>a. What sources of FOG does the program address? Commercial</p> <p>b. Approximately how many commercial food service establishments (FSEs) are subject to FOG control? ~182</p> <p><i>The City has contracted with D-Max Engineering Inc. to conduct FOG inspections on behalf of the City. The inspections are conducted on an annual basis.</i></p>	S
<p>3. Does the FOG Control Program Plan include the following [Part D.13(vii)]:</p> <p>a. An implementation plan and schedule for a public education outreach program that promotes proper disposal of FOG [Part D.13(vii)(a)]</p> <p>b. A plan and schedule for the disposal of FOG generated within the sanitary sewer system service area. This may include a list of acceptable disposal facilities and/or additional facilities needed to adequately dispose of FOG generated within a sanitary sewer system service area [Part D.13(vii)(b)]</p> <p>c. The legal authority to prohibit discharges to the system and identify measures to prevent SSOs and blockages caused by FOG [Part D.13(vii)(c)]</p> <p>d. Requirements to install grease removal devices (such as traps or interceptors), design standards for the removal devices, maintenance requirements, BMP requirements, record keeping and reporting requirements [Part D.13(vii)(d)]</p> <p>e. Authority to inspect grease producing facilities, enforcement authorities, and whether the Enrollee has sufficient staff to inspect and enforce the FOG ordinance [Part D.13(vii)(e)]</p> <p>f. An identification of sanitary sewer system sections subject to FOG blockages and establishment of a cleaning maintenance schedule for each section [Part D.13(vii)(f)]</p> <p>g. Development and implementation of source control measures for all sources of FOG discharged to the sanitary sewer system for each section identified in (f) above [Part D.13(vii)(f)]</p>	S S S S S S S
<p>4 Other:</p>	N
<p>Notes: <i>This section was rated "satisfactory" because all checklist items reviewed were rated satisfactory.</i></p>	

PROGRAM SELF-ASSESSMENT:

OVERALL RATING: U

INSPECTED ITEM	EVAL
1. Has the Enrollee assessed the success of the preventive maintenance program [Part D.13(ix)(c)]? a. If so, provide a brief description of assessment results.	N
2. Has the Enrollee updated SSMP program elements, as appropriate, based on monitoring or performance evaluations [Part D.13(ix)(d)]? a. When was the SSMP last updated? _____	N
3. Has the Enrollee identified and illustrated SSO trends, including frequency, location, and volume [Part D.13(ix)(e)]? a. If so, provide a brief description of identified trends.	N
4. Has the Enrollee conducted periodic internal audits of the SSMP [Part D.13(x)]? <i>The City Public Works Director stated that funding was in place to hire a contractor to conduct an audit of the City's SSMP; however, at the time of this inspection the City had a request for proposal out to the public and had not yet awarded a contract to conduct the review. Documentation of previous audits was not provided. Refer to the 'Major Findings - Program Self-Assessment' section of this report for details.</i>	U
5. Have the audits occurred at least every two years? a. When was the last audit conducted? <u>N/A</u> b. Provide a brief description of major changes made to the program as a result of the last audit. <u>N/A</u> <i>Refer to checklist item 4., above.</i>	N
6. Other:	N
Notes: <i>This section was rated "unsatisfactory" due to checklist item 4.</i>	



CALIFORNIA ENVIRONMENTAL PROTECTION AGENCY
STATE WATER RESOURCES CONTROL BOARD

California Integrated Water Quality System Project (CIWQS)

SSO Public Report - Detail Page

Here is the detail page of your SSO public report search for the selected region, responsible agency, or collection system. These results correspond to the following search criteria:

SEARCH CRITERIA: [\[REFINE SEARCH\]](#)

- Region (9)
- Spill Type (sso_cat1_2)

The table below presents important details for all sewage discharge locations, as submitted through individual SSO reports, which meet the search criteria selected. If data is not shown for a particular field, it means the Enrollee did not provide the information and was not required to do so. To view the entire SSO report for a specific sewage discharge location, please select the corresponding EVENT ID.

DRILLDOWN HISTORY: [\[GO BACK TO SUMMARY PAGE\]](#)
REGION: 9

[\[VIEW PRINTER FRIENDLY VERSION\]](#)

EVENT ID	Region	Responsible Agency	Collection System	SSO Category	Start Date	SSO Address	SSO City	SSO Vol	Vol of SSO Recovered	Vol of SSO Reached Surface Water	SSO Failure Point	WDID
648327	9	National City	City Of National City CS	Category 1	2007-03-24 12:30:00.0	1302 Plaza Boulevard	National City	6,750	0	6,750	Main	9SSO10655
704507	9	National City	City Of National City CS	Category 1	2007-10-03 08:30:00.0	30th 30th Street	National City	15,000	9,000	6,000		9SSO10655
748169	9	National City	City Of National City CS	Category 1	2010-01-08 00:00:00.0	800 ARCADIA Avenue	NATIONAL CITY	1,500	100	1,400	Main	9SSO10655

Sdjh# 4# .25 #Jhfrugv2Sdjh#

The current report was generated with real-time data entered by Enrollees.

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SSO - General Information

SSO Event ID:	648327	Regional Water Board:	9
Spill Location Name:	South Bay Plaza	Agency:	National City
WDID:	9SSO10655	Sanitary Sewer System:	City Of National City CS
Spill Date: 3/24/2007			

General Info

Glossary of Terms

Note: Questions with "*" are required to be answered to certify this report. Questions with prefix 1. do not exist in Category 2.

Locate the spill on map

Certified by Joe Smith on 2010-12-02 00:00:00.0

1 - Spill Type: SSO Category 1
 2 - Version: Certified

Physical Location Details

*3 - Spill location name: South Bay Plaza
 *4 - Latitude of spill location: 32.67612
 *5 - Longitude of spill location: -117.092543
 *6 - Address: 1302-Plaza Boulevard
 *12 - City: National City 13 - State: CA 14 - Zip: 91950
 *15 - County: San Diego
 *16 - Spill location description: In parking lot of the South Bay Plaza behind 1302 Plaza Blvd.
 *17 - Regional Water Quality Control Board: 9

Spill Details

*18 - Spill appearance point: Manhole
 *19 - Spill appearance point explanation:
 *20 - Did the spill discharge to a drainage channel and/or surface water? No
 *21 - Did the spill reach a separate (i.e.,not combined) storm drainpipe? Yes
 *22 - If spill reached to a separate storm drainpipe, was all of the wastewater fully captured from the separate storm drain and returned to the sanitary sewer system? No
 *23 - Private lateral spill? No
 *24 - Name of responsible party (for private lateral spill only, if known): City of National City
 *25 - Final spill destination: Separate storm drain
 *26 - Explanation of final spill destination: In side of the storm drain
 *27 - Estimated spill volume: 6750 gallons
 *28 - Estimated volume of spill recovered: 0 gallons
 *1.1 - Estimated volume of spill that reached surface water, drainage channel, or not recovered from a separate storm drain: N/A
 *29 - Estimated current spill rate (if applicable): 150 gallons per minute

*30 - Estimated spill start date/time:	2007-03-24 12:30:00.0
*31 - Date and time sanitary sewer system agency was notified of or discovered spill:	2007-03-24 13:15:00.0
*32 - Estimated Operator arrival date/time:	2007-03-24 13:00:00.0
*33 - Estimated spill end date/time:	2007-03-24 13:15:00.0
*34 - Spill cause:	Grease deposition (FOG)
35 - Spill cause explanation:	
36 - Where did failure occur?	Main
37 - Explanation of Where failure occurred:	
38 - If spill caused by wet weather, choose size of storm:	
39 - Diameter of sewer pipe at the point of blockage or spill cause (if applicable):	8
40 - Material of sewer pipe at the point of blockage or spill cause (if applicable):	vcp
41 - Estimated age of sewer pipe at the point of blockage or spill cause (if applicable):	20
42 - Description of terrain surrounding the point of blockage or spill cause (if applicable):	Flat
*43 - Spill response activities:	Inspected sewer using CCTV to determine cause;Restored flow;Returned all or portion of spill to sanitary sewer system
44 - Explanation of spill response activities:	
*1.2 - Spill response completion date:	2007-03-24 13:15:00.0
45 - Visual inspection results from impacted receiving water:	None detected
*1.3 - Health warnings posted?	No
46a - Name of impacted beach(es) (enter NA if not applicable):	None
*46b - Name of impacted surface water(s) (enter NA if not applicable):	N/A
*1.6 - Is there an ongoing investigation?	No
*1.7 - Water quality samples analyzed for:	No water quality samples taken
1.8 - Explanation of water quality samples analyzed for:	
*1.9 - Water quality sample results reported To:	None of the above
1.10 - Explanation of water quality sample results reported to:	
*1.11 - Spill corrective action taken:	Enforcement action against FOG source
1.12 - Explanation of spill corrective action taken:	NA
Notification Details	
47 - OES Control Number	071901
48 - OES Called Date/Time	2007-03-26 12:00:00.0
*1.13 - County health agency notified:	yes
1.14 - Agency Name:	
1.15 - Method Notification:	
1.16 - Name of Staff Contacted:	
1.17 - Phone Number of Staff Contacted:	
*1.18 - County health agency notified date/time:	2007-03-26 11:15:00.0
49 - Regional Water Quality Control Board notified date/time:	2007-03-24 15:00:00.0
50 - Method Notification:	
51 - Name of Staff Contacted:	
52 - Phone Number of Staff Contacted:	

53 - Other Agency Notified:

54 - Was any of this spill report information submitted via fax (or electronically) to the Regional Water Quality Control Board? yes

55 - Date and time spill report information was submitted via fax (or electronically) to the Regional Water quality Control Board: 2007-03-24 15:00:00.0

NOTE: questions with "" are required to be answered to certify this report.



SSO - General Information

SSO Event ID:	704607	Regional Water Board:	9
Spill Location Name:	Canyon located at 30th & B Avenue	Agency:	National City
WDID:	9SSO10655	Sanitary Sewer System:	City Of National City CS
Spill Date: 10/3/2007			

General Info

Glossary of Terms

Note: Questions with "*" are required to be answered to certify this report. Questions with prefix 1. do not exist in Category 2.

Locate the spill on map

Certified by Joe Smith on 2008-05-07 00:00:00.0

1 - Spill Type:	SSO Category 1
2 - Version:	Certified

Physical Location Details

*3 - Spill location name:	Canyon located at 30th & B Avenue	
*4 - Latitude of spill location:	32.65743	
*5 - Longitude of spill location:	117.097382	
6 - Address:	30th 30th Street	
12 - City: National City	13 - State: CA	14 - Zip: 91950
*15 - County:	San Diego	
16 - Spill location description:	Canyon north of 30th street and east of A Avenue	
*17 - Regional Water Quality Control Board:	9	

Spill Details

*18 - Spill appearance point:	Manhole
19 - Spill appearance point explanation:	
*20 - Did the spill discharge to a drainage channel and/or surface water?	Yes
*21 - Did the spill reach a separate (i.e., not combined) storm drainpipe?	Yes
*22 - If spill reached to a separate storm drainpipe, was all of the wastewater fully captured from the separate storm drain and returned to the sanitary sewer system?	No
*23 - Private lateral spill?	No
*24 - Name of responsible party (for private lateral spill only, if known):	City of National City
*25 - Final spill destination:	Storm drain
26 - Explanation of final spill destination:	Storm Drain
*27 - Estimated spill volume:	15000 gallons
*28 - Estimated volume of spill recovered:	9000 gallons
*1.1 - Estimated volume of spill that reached surface water, drainage channel, or not recovered from a separate storm drain:	6000 gallons
29 - Estimated current spill rate (if applicable):	50 gallons per minute

*30 - Estimated spill start date/time:	2007-10-03 08:30:00.0
*31 - Date and time sanitary sewer system agency was notified of or discovered spill:	2007-10-03 13:30:00.0
*32 - Estimated Operator arrival date/time:	2007-10-03 13:00:00.0
*33 - Estimated spill end date/time:	2007-10-03 13:33:00.0
*34 - Spill cause:	Other (specify below)
35 - Spill cause explanation:	blockage cause is unknown
36 - Where did failure occur?	
37 - Explanation of Where failure occurred:	
38 - If spill caused by wet weather, choose size of storm:	
39 - Diameter of sewer pipe at the point of blockage or spill cause (if applicable):	60
40 - Material of sewer pipe at the point of blockage or spill cause (if applicable):	
41 - Estimated age of sewer pipe at the point of blockage or spill cause (if applicable):	0
42 - Description of terrain surrounding the point of blockage or spill cause (if applicable):	Steep
*43 - Spill response activities:	Cleaned-up (mitigated effects of spill);Contained all or portion of spill;Restored flow;Returned all or portion of spill to sanitary sewer system
44 - Explanation of spill response activities:	
*1.2 - Spill response completion date:	2007-10-03 13:30:00.0
45 - Visual inspection results from impacted receiving water:	None detected
*1.3 - Health warnings posted?	Yes
46a - Name of impacted beach(es) (enter NA if not applicable):	Bayside Park, Pepper Park, Silverstrand
*46b - Name of impacted surface water(s) (enter NA if not applicable):	Unknown if surface waters were impacted
*1.6 - Is there an ongoing investigation?	No
*1.7 - Water quality samples analyzed for:	Other (specify below)
1.8 - Explanation of water quality samples analyzed for:	Water quality samples to be analyzed by SD county
*1.9 - Water quality sample results reported To:	None of the above
1.10 - Explanation of water quality sample results reported to:	Once results are in they then will be reported
*1.11 - Spill corrective action taken:	Added sewer to preventive maintenance program;Adjusted schedule/method of preventive maintenance
1.12 - Explanation of spill corrective action taken:	NA
Notification Details	
47 - OES Control Number	076027
48 - OES Called Date/Time	2007-10-03 16:00:00.0
*1.13 - County health agency notified:	yes
1.14 - Agency Name:	
1.15 - Method Notification:	
1.16 - Name of Staff Contacted:	
1.17 - Phone Number of Staff Contacted:	
1.18 - County health agency notified date/time:	2007-10-03 15:00:00.0
49 - Regional Water Quality Control Board notified date/time:	2007-10-03 15:00:00.0
50 - Method Notification:	
51 - Name of Staff Contacted:	

52 - Phone Number of Staff Contacted:

53 - Other Agency Notified: None

54 - Was any of this spill report information submitted via fax (or electronically) to the Regional Water Quality Control Board? yes

55 - Date and time spill report information was submitted via fax (or electronically) to the Regional Water quality Control Board: 2007-10-03 15:00:00.0

NOTE: questions with "" are required to be answered to certify this report.*



SSO - General Information

SSO Event ID:	748189	Regional Water Board:	9
Spill Location Name:	600 BLK ARCADIA AVENUE, NATIONAL CITY, CA	Agency:	National City
WDID:	9SSO10655	Sanitary Sewer System:	City Of National City CS
Spill Date: 1/7/2010			

General Info

Glossary of Terms

Note: Questions with "*" are required to be answered to certify this report. Questions with prefix 1. do not exist in Category 2.

Locate the spill on map

Certified by Joe Smith on 2010-12-02 00:00:00.0

1 - Spill Type: SSO Category 1
 2 - Version: Certified

Physical Location Details

*3 - Spill location name: 600 BLK ARCADIA AVENUE, NATIONAL CITY, CA
 *4 - Latitude of spill location: 32.699722
 *5 - Longitude of spill location: -117.07798
 6 - Address: 600 ARCADIA Avenue
 12 - City: NATIONAL CITY 13 - State: CA 14 - Zip: 91950
 *15 - County: San Diego
 16 - Spill location description: ARCADIA AVENUE AND 6TH STREET NATIONAL CITY CA 91950
 *17 - Regional Water Quality Control Board: 9

Spill Details

*18 - Spill appearance point: Gravity sewer
 19 - Spill appearance point explanation:
 *20 - Did the spill discharge to a drainage channel and/or surface water? No
 *21 - Did the spill reach a separate (i.e., not combined) storm drainpipe? Yes
 *22 - If spill reached to a separate storm drainpipe, was all of the wastewater fully captured from the separate storm drain and returned to the sanitary sewer system? No
 *23 - Private lateral spill? No
 24 - Name of responsible party (for private lateral spill only, if known): National City
 *25 - Final spill destination: Separate storm drain
 26 - Explanation of final spill destination: STORM DRAIN
 *27 - Estimated spill volume: 1500 gallons
 *28 - Estimated volume of spill recovered: 100 gallons
 *1.1 - Estimated volume of spill that reached surface water, drainage channel, or not recovered from a separate storm drain: N/A
 29 - Estimated current spill rate (if applicable): 12.5 gallons per minute

*30 - Estimated spill start date/time:	2010-01-06 00:00:00.0
*31 - Date and time sanitary sewer system agency was notified of or discovered spill:	2010-01-06 09:30:00.0
*32 - Estimated Operator arrival date/time:	2010-01-06 10:15:00.0
*33 - Estimated spill end date/time:	2010-01-06 11:30:00.0
*34 - Spill cause:	Other (specify below)
35 - Spill cause explanation:	CONTRACTOR PLUMBERS BAG ENTERED MAINLINE FROM LATERAL AND HELD BACK CONSTRUCTION DEBRIS
36 - Where did failure occur?	Main
37 - Explanation of Where failure occurred:	
38 - If spill caused by wet weather, choose size of storm:	
39 - Diameter of sewer pipe at the point of blockage or spill cause (if applicable):	12
40 - Material of sewer pipe at the point of blockage or spill cause (if applicable):	PVC
41 - Estimated age of sewer pipe at the point of blockage or spill cause (if applicable):	2
42 - Description of terrain surrounding the point of blockage or spill cause (if applicable):	Mixed
*43 - Spill response activities:	Inspected sewer using CCTV to determine cause;Restored flow;Returned all or portion of spill to sanitary sewer system
44 - Explanation of spill response activities:	CCTV to determine cause Restore Flow Return portion of spill to sanitary system
*1.2 - Spill response completion date:	2010-01-06 15:00:00.0
45 - Visual inspection results from impacted receiving water:	DID NOT IMPACTED RECEIVING WATERS
*1.3 - Health warnings posted?	No
46a - Name of impacted beach(es) (enter NA if not applicable):	N/A
*46b - Name of impacted surface water(s) (enter NA if not applicable):	N/A
*1.6 - Is there an ongoing investigation?	Yes
*1.7 - Water quality samples analyzed for:	No water quality samples taken
1.8 - Explanation of water quality samples analyzed for:	
*1.9 - Water quality sample results reported To:	Not applicable to this spill
1.10 - Explanation of water quality sample results reported to:	
*1.11 - Spill corrective action taken:	Repaired sewer
1.12 - Explanation of spill corrective action taken:	CLEAN AND REPAIRED LINE
Notification Details	
47 - OES Control Number	100107
48 - OES Called Date/Time	2010-01-06 15:15:00.0
*1.13 - County health agency notified:	yes
1.14 - Agency Name:	COUNTY HEALTH
*1.15 - Method Notification:	VOICEMAIL
1.16 - Name of Staff Contacted:	
1.17 - Phone Number of Staff Contacted:	858-565-5255
*1.18 - County health agency notified date/time:	2010-01-06 12:15:00.0
49 - Regional Water Quality Control Board notified date/time:	2010-01-06 12:00:00.0
50 - Method Notification:	VOICEMAIL

51 - Name of Staff Contacted:	CHRIS MEANS
52 - Phone Number of Staff Contacted:	858-637-5581
53 - Other Agency Notified:	
54 - Was any of this spill report information submitted via fax (or electronically) to the Regional Water Quality Control Board?	no
55 - Date and time spill report information was submitted via fax (or electronically) to the Regional Water quality Control Board:	2010-01-06 15:45:00.0

NOTE: questions with "" are required to be answered to certify this report.

**Attachment 3
Summary of Publicly Reported Sewage Related Issues**

DATE	SOURCE	LOCATION	DESCRIPTION	RESPONSE/FOLLOW-UP (IF PROVIDED)	Daily Log Entry (if available and applicable)
3/4/08	Work Request Form	2504 J Ave.	Sewage coming out of drain	Owners problem. We flush Lat and Clean mess. Property damage [unreadable word] City.	
9/16/08	Work Request Form	1525 Earle Drive	Street sewer needs to be unlogged	Complete	
11/3/08	Work Request Form	1837 I Ave.	Roots in sewer/water backed up	Tree will be removed within 2 weeks	
12/16/08	Work Request Form	311 2nd Street	Please Clear - Clogged Sewer *DO ASAP*	Did a point repair 11' of pipe on Parkway	
12/22/08	Work Request Form	3208 Poseo de Fuentes	Sewage/water coming out of manhole	Private property, call owner	
2/2/09	Work Request Form	2801 Tideland Ave.	Roots in city main between manholes where this property ties into street	Plumbers problem	
2/3/09	Work Request Form	1616-1628 M Ave.	Roots clogging plumbing - backing up toilet	Done (2/3/09)	
2/9/09	Work Request Form	3035 East 18th	Sewer stopped up	No C.O. on property	
5/21/09	Work Request Form	906 Delta	Sewer backup 28 feet behind property and into easement	Private property, no damage, stand by	
7/13/09	Work Request Form	138 F Ave.	Sewer backed up	Done	
9/30/09	Work Request Form	254 East 31st	Sewage backing up into houses	Complete	
10/8/09	Work Request Form	104 Laurel	Sewage running over	This happened two weeks ago	
10/9/09	Work Request Form	1315 Carole Place	Sewer backup	Owner problem	
11/9/09	Work Request Form	2033 L Ave.	Plumbing backing up	No property C.O. but recorded LAT	
12/2/09	Work Request Form	430 East 2nd	Backup problem	Owner problem flush LAT	
12/7/09	Work Request Form	1313 Bay Marina West	Water coming out of manhole	Taken care	
1/27/10	Work Request Form	3002 Caegle	Sewer line break on street side	Wrong CO	
2/17/10	Work Request Form	122 Civic Center Dr.	Broken sewage pipe - needs to locate his connection to city lateral	Owner problem building may be connected to two houses	Courtesy Call 3026 7th & 125 Civic Center
3/3/10	Work Request Form	4th & D NE Corner	Sewer	Owner problem	Courtesy Call 4th St.
3/11/10	Work Request Form	2321 East 5th	Sewer backup	Owner problem, no plumber, we flush sewer main	No Information
4/8/10	Work Request Form	317-321 "D" Ave.	Sewer blockage	Owner problem, no C.O. on property	317 D Ave. Courtesy Call from lateral stoppage due to roots & silt
4/12/10	Work Request Form	1411 East 17th	Sewer problem	We repair LAT missing top of pipe	Courtesy 1411 East 17th St. (owner problem)
4/14/10	Work Request Form	2929 East 16th	Water backing up	Problem on their property	Courtesy Call 2829 East 16th St.
4/19/10	Work Request Form	1330 J Ave.	Problems w/ sewer & roots	Flush sewer main. No log entry	Courtesy Call 1027 24th, 1330 J Ave., 921 20th St.
4/19/10	Work Request Form	1027 East 24th St.	Having problems with sewer	Owner problem	Courtesy Call 1027 24th, 1330 J Ave., 921 20th St.
4/27/10	Work Request Form	1521 East 6th St.	Sewer problem	They need to call a plumber	Courtesy Call 1330 J Ave., 1521 East 6th St. - owner problem
5/3/10	Work Request Form	640 Highland Ave.	Clean out part is unscrewed - sewer may be plugged up - water running out	Owner problem	Repair a lateral on 1825 I Ave. broken pipe and a lot of roots - 10'
5/6/10	Work Request Form	2510 J St.	Raw sewage spilling onto street	Property owners responsibility	Lateral repair at 920 Melrose, Courtesy Call 1822 Palm Ave. (owner problem), 2510 J Ave. (owner problem)
5/10/10	Work Request Form	3030 East 7th	Sewer backing up in neighbor's yard - called some weeks back and crew went out - more people living there - please call back	No C.O. on property	No information regarding call
5/10/10	Work Request Form	122 East 3rd	Clogging each month - had plumber out there - told problem in middle G Street	Sewer M is ok	No information regarding call
5/17/10	Work Request Form	3026 East 7th	Broken sewer pipe	Talk to this person	Ask question on 3026 7th St. - told him it was in lateral
6/1/10	Work Request Form	2720 J Ave.	Sewer problems - backup	Plumber doing work for the owner, need to put in C.O. and clean the LAT	Courtesy Call 2720 (owner problem) - they installed a 4" ABS pipe - 2724 J Ave. (owner problem)
7/14/10	Work Request Form	2217 East 18th	Drain backup	Taken care	Courtesy Call lateral plug 2217 East 18th St.
7/19/10	Work Request Form	37 East 1st	Sewer problems	Owner problem, sewer main ok	Courtesy call East 1st St. (owner problem)

NON-CONFIDENTIAL

**Attachment 3
Summary of Publicly Reported Sewage Related Issues**

DATE	SOURCE	LOCATION	DESCRIPTION	RESPONSE/FOLLOW-UP (IF PROVIDED)	Daily Log Entry (If available and applicable)
8/11/10	Work Request Form	711 4th Ave.	Problem w/ city's lateral at above address - please call	Owner problem	No information regarding calls
8/11/10	Work Request Form	1307 O st.	Sewer problems - backup tubs - toilets	Owner problem	No information regarding calls
10/18/10	Work Request Form	907 East 2nd St.	Need Sewer cleanout	Complete	Checked out sewer problems at 709 2nd & 7th & Roosevelt
11/3/10	Work Request Form	1916 D Ave.	In alley sewer drain leaking, their toilet paper; City has been there before to take care of this problem	Complete	No information regarding call
11/4/10	Work Request Form	1420 East Plaza Blvd., Ste. D-9	Sewer smell from restaurant next door - Goldie Locks smells very bad right now - sewer dept guys were there last week, but smell is back very strong today - may have a sewer problem- Thank You	Complete	Flushed bad sewer main
11/18/10	Work Request Form	2330 I Ave.	Toilet backing up - needs to locate	Complete.	Had sewer problem 2330 I Ave.
11/29/10	Work Request Form	222 N. Belmont Ave.	The sewer at this address is backing up. Their son called and said the people are in their late 80's- So if you could please make contact with them - Thank you	San Diego Sewer Lateral	No information regarding call
1/13/11	Work Request Form	2430 F Ave.	Sewer problems	No property clean out	No information regarding call
1/18/11	Work Request Form	3543 San Miguel Court	Sewer main backing up - manhole full of water	Done	
2/3/11	Work Request Form	1115 East 4th	Emergency markout at this location - sewer	Taken care	
2/22/11	Work Request Form	241 F Ave.	Ruptured sewer pipe - water flowing in street	Broken LAT in parkway, taken care	
2/23/11	Daily Logbook		Lateral repair on Parkway from 623 East 5th(?) St.		
3/21/11	Work Request Form	1015 East 4th	Possible sewer line broken by Sweetwater Authority	Pipe was broken by Sweetwater, we replace 5' of broken pipe	
4/28/11	Work Request Form	2115 Cleveland Ave.	Took cap off overflow - raw sewage in yard	City sewer main in good condition. Owner problem not city problem.	
5/2/11	Work Request Form	426 East 7th	Sewer backup	Sewer main stoppage at m/H between E and D Ave on 8th street	No information regarding call
5/16/11	Work Request Form	2014 K Ave.	Sewer blockage	Owner problem, need to install a C.O.	
5/16/11	Daily Logbook / Email and Storm Water Complaint	2525 Southport Way, Ste. 7	Barby call to VAC the [not legible] overflow sewer on [not legible] at 2525 Southport Way / Sewer going into storm drain, flowing out of clean out; PW used vac truck to remove and dispose of sewage		
5/18/11	Work Request Form	2014 K Ave.	Did clean out - needs PW to do snake out	LAT flush to main	
5/23/11	Work Request Form	2836 J Ave.	Raw sewage running down street	Standby called	2826 overflow sewer in property courtesy call (owner problem)
6/1/11	Work Request Form / Email and Storm Water Complaint	3400 Block of East 8th (near shopping center)	Raw sewer waste running into store in water drain / Grease backflow from clean-out on-site parking lot; Rescue Rooter cleared blockage - PWD crew vac'd loose grease and sewage	Plumber took care of problem, city [not legible] the overflow	No information regarding call
1/4/12	Work Request Form	819 East 5th	House backs up w/ sewage	Response not legible	

**Attachment 3
Summary of Publicly Reported Sewage Related Issues**

DATE	SOURCE	LOCATION	DESCRIPTION	RESPONSE/FOLLOW-UP (IF PROVIDED)	Daily Log Entry (If available and applicable)
1/9/12	Work Request Form	1421 East 17th	plumbing problems - stoppage 19 feet into sewer city side; dual sweeps - installed backwards	T.V. LAT is Clean, [not legible] need to call city	
1/9/12	Work Request Form	1922 C Ave.	Sewer problem (owner problem)	Owner problem., they put a [not legible] C.O.	
1/12/12	Work Request Form	221 F Ave.	Roots in sewer pipes - Please Call	No response provided	
1/17/12	Letter	221 F Ave.	Raw sewage in personal residence and yard	Refer to letter for details	
1/18/12	Work Request Form	1922 C Ave.	Thinks tree roots affecting pipes	Owners problem	
1/24/12	Work Request Form	1740 J	Recurring sewer blockage - every 4-6 months have to snake but line	Flush LAT to main, LAT from property back to house is lower than in the street	
1/26/12	Work Request Form	1404 D Ave.	Sewer spill	We flush LAT, now is ok	
1/30/12	Work Request Form	37 East 1st & NC Blvd. as well as Alfelita Court & Division	Sewer problems	Spoke to crew chief - He went out to property last week - lines were flushed - problem is property owners - She needs plumber to handle on her property. Called Mrs. Smith and left above message	
2/8/12	Work Request Form	E & J 1005 East 6th	Sewer backup - Her plumber said it was caused by roots in city's line	No one was at house, but we flush sewer main was clear. Need to maintain LAT herself.	
2/8/12	Work Request Form	30th NCB	Manhole leaking sewage	Took care of problem, broke stoppage	
2/9/12	Work Request Form	1304 O Ave. off. 14th	Sewer overflow	Not to get involv. Civil water.	
2/9/12	Work Request Form	1304 O Ave.	Please put in writing sewer repairs - need so renter can give to landlord	This house may be in Sept.	
2/14/12	Work Request Form	1304 O Ave.	Sewer discharge in street	This been taken care	
2/21/12	Work Request Form	Rachel - Cumberland 2812	Check for sewage dumping	Code enforce was there	

WASTEWATER WORK ORDERS 2008

July 7, 08

No Entry as reported
in Annual Report

3/4/08
Called
Jose

WORK REQUEST FORM
(PW Fax #336-4594)

DATE: 3/4/08

LOCATION: 2504 "J" Ave

PROBLEM: Sewage coming out of drain

PERSON TO CONTACT/PHONE NUMBER: Sherie Cobb

(h) 931-3048

(h) 477-1926

OWNERS PROBLEM

we flush LAT & Chem mess on

PROPERTY DAMAGE OR CITY

3-4-08-08
JW

PUBLIC WORKS DEPT.

2008 MAR -4 A.11:53

RECEIVED

WORK REQUEST FORM
(PW Fax #336-4594)

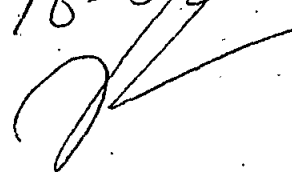
DATE: 9-16-08

LOCATION: 1525 EARLE DRIVE

PROBLEM: STREET SEWER NEEDS TO BE
UNCLOGGED.

* CALLED J. MALDONADO @ 12:40 PM *

PERSON TO CONTACT/PHONE NUMBER: JOHN BRIAN
823-9575

Complete
9-16-08


RECEIVED
2008 SEP 16 P 12:51
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW Fax #336-4594)

DATE: 11/3/08

LOCATION: 1837 I Ave

PROBLEM: roots in sewer/water backed up

PERSON TO CONTACT/PHONE NUMBER: Hancey Manning
(949) 830-4962

*11/3/08
tree will be removed w/in 2 wks*

RECEIVED
2008 NOV -3 A 9:24
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW Fax #336-4594)

DATE: 12-16-08

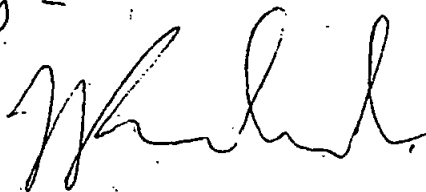
LOCATION: 311 2ND STREET

PROBLEM: PLEASE CLEAR ~~SEWER~~ CLOGGED SEWER
* DO ASAP *

PERSON TO CONTACT/PHONE NUMBER: MRS. BIRK
CELL 517-8728

did a point repair 11' ~~of~~ of pipe
on PARKWAY

2-16-8-



PUBLIC WORKS DEPT.

2008 DEC 16 A 8:22

RECEIVED

WORK REQUEST FORM
(PW Fax #336-4594)

DATE: 12/22/08

LOCATION: 3208 Paseo de Fuentes

PROBLEM: Seepage / water coming out of manhole

PERSON TO CONTACT/PHONE NUMBER: Mr. Bacayan
778-8515

*PRIVATE PROPERTY
CALL OWNER
12-22-08*

RECEIVED
2008 DEC 22 A 10:12
PUBLIC WORKS DEPT.

WORK ORDERS

WASTEWATER

2009

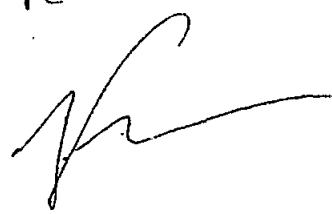
WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 2/2/09 1:40 pm

LOCATION: 2801 Tidelands Ave

PROBLEM: roots in city main between
man holes where this property ties
into street.

PERSON TO CONTACT/PHONE NUMBER: Agella
572-9403

Plumbers
problems


RECEIVED
2009 FEB -2 P 1:57
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 2/3/09

LOCATION: 1616 - 1628 M Ave

PROBLEM: Roots clogging plumbing
backing up toilet.

PERSON TO CONTACT/PHONE NUMBER: Ronald Wise
(1) 370-5709

Done
2/3/09
[Signature]

WORK REQUEST FORM
(PW Fax #336-4594)

DATE: 2/9/09

LOCATION: 3035 East 18th

PROBLEM: sewer stopped up

PERSON TO CONTACT/PHONE NUMBER: Curtis Newland
(858) 254-3043

no C.O. on property

2-9-09
[Signature]

RECEIVED
2009 FEB -9 A 11:05
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/21/09

LOCATION: 906 Delta

PROBLEM:

Sewer backup 28 feet behind

Property and into easement

Private Property

NO DAMAGE

STAMP BY

Dva lbw

5-21-09

PERSON TO CONTACT/PHONE NUMBER:

Joseph Seto
(626) 641-2170

RECEIVED
2009 MAY 21 P 1:11
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 7/13/09

LOCATION:
138 F Ave
Cross Street 2nd

PROBLEM:
Sewer backed up

PERSON TO CONTACT/PHONE NUMBER: Loretta Contreras
929-5104

Done
7/13/09
per F. Noddie

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Sept 30, 09

LOCATION:

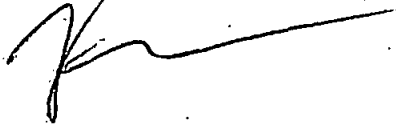
254 east 31st N.C 31st C St

PROBLEM:

Sewage backing up into houses

Complete

9-30-09



PERSON TO CONTACT/PHONE NUMBER:

Delfino G Blanco 254-31st

RECEIVED
2009 SEP 30 A 7:40
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Oct 8, 09

LOCATION: 104 Laurel

PROBLEM: Sewage Running over

RECEIVED
2009 OCT - 8 P 1:51
PUBLIC WORKS DEP.

PERSON TO CONTACT/PHONE NUMBER: Graebowman
845 8th st

THIS HAPPENED TWO WEEKS AGO
THINK
10-8-9

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 10/9/09

LOCATION: 1315 Carole Place
NC

PROBLEM: Sewer Backup

PERSON TO CONTACT/PHONE NUMBER: [Signature] Sexton
267-7456

Owner Problem
[Signature]
10-8-9

RECEIVED
2009 OCT -8 A 10:39
PUBLIC WORKS DEPT.

Page 1

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 11/9/09

LOCATION: 2033 ~~h~~ Ave

PROBLEM: plumbing backing up

Teacher at Granger Jr High - leaves house @ 7:15 AM, but call cell # if you need to get hold of her

PERSON TO CONTACT/PHONE NUMBER: Cindy Burge
11/9 (619) 399-5161 home
5:29 pm (cell) (951)-237-7240

*No property CD
But recorded LAT*

11-10-9

RECEIVED
2009 NOV - 9 P 6:45
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 12/2/09

LOCATION: 430 East 2nd

PROBLEM: garbage problem

PERSON TO CONTACT/PHONE NUMBER: Jessica / PD

DW
Prisblan
Flush CAT

12-2-9

RECEIVED
2009 DEC -2 A 10: 06
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 12/7/09

LOCATION: 1313 Bay Main St W

PROBLEM: water coming out of manhole

PERSON TO CONTACT/PHONE NUMBER: PD

Taken card

-12-7-9

[Signature]

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/27/10

LOCATION: 3002 Cagle

PROBLEM: Sewer line broke
~~plugged~~ on street side

PERSON TO CONTACT/PHONE NUMBER: 656-2539

*1/27/10
W. Wong
CO
Jade*

RECEIVED
2010 JAN 27 A 9:23
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)


DATE: 2/17/10

LOCATION: 122 Civic Center Dr

PROBLEM: broken sewage pipe
needs to locate his connection to city
lateral.

PERSON TO CONTACT/PHONE NUMBER: Julio Hernandez
477-0051

Owner problem
Building may be connected to ~~two~~
two houses

2-17-10


FEBRUARY

17

WEDNESDAY

2010 48th day - 317 days follow.

Ash Wednesday

~~ASH WEDNESDAY~~

MALDONADO check Pumps MARK out
CANTON call 3026 7th and 125 ~~at~~ CIVIC center

Generator Flush sewer MAINS
Rouster

check clean Drains ARE #8

Lopez with Johns SK

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 3-3-10

LOCATION: 4th & D
NE corner

PROBLEM: sewer

RECEIVED
2010 MAR - 3 A 11:38
PUBLIC WORKS DEPT.

PERSON TO CONTACT/PHONE NUMBER: Kathy

owner problem

3-3-10
[Signature]

MARCH

3

WEDNESDAY

2010 62nd day - 303 days follow

ROUSTON

MALD MALD Check PUMPS MARBOUTS
COURTOS call 4th 1/2.

ROUSTON y flush sewer MAINS
CAUSE Greased wires SAFTY MET

ROUSTON Clean Drains & PATCH & SINK HOLE
2700 BLK of 4th SAFTY MET.

Loper off 10 hrs SL

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 3/11/10

LOCATION: 2321 East 5th

PROBLEM: Sewer backup

PERSON TO CONTACT/PHONE NUMBER: Marcelino Baizgan
481-4122

Owner Proben 470-7217 (H)

no plumber
use flush sewer main
W
3-11-10

RECEIVED
2010 MAR 11 A 11:02
PUBLIC WORKS DEPT.

MARCH

11

THURSDAY

2010 70th day - 295 days follow

caned

Malden Creek Pumps MARKOUTS

caned 7 Flash sewer mains
Royston

Go 2260r clean Dams ARE #11

loper off hrs ch

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/8/10

LOCATION: 317 - 321 "D" Ave

PROBLEM: Sewer blockage

PERSON TO CONTACT/PHONE NUMBER: Trish Pitteloud
(619) 301-3950

Owner problem
no C.O. on property

4-8-10
✓

APRIL

8

THURSDAY

2010 98th day - 267 days follow

ROUSTON

MALDONADO MARKOUTS CHECK PUMPS

ROUSTON → FLUSH SEWER MAINS
CAMEL → GREASED LINES

Gonzalez clean Drain Area #3

317 D AVE

OT. 5hr counter call from

Lat. STORAGE DUE TO ROOTS & SILK

MALDONADO

ROUSTON

GONZALEZ

CONTRA

20' ABS PIPE

CAMEL OFF 5hr plw

10hr off 10hrs ok

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/12/10

LOCATION: 144 East 17th

PROBLEM: Sewer problem

PERSON TO CONTACT/PHONE NUMBER: Adrian Calderon
209-9305

Wee remain CAT MISSING
TO POVI PIPE

4/13/10

RECEIVED
2010 APR 12 P 3:48
PUBLIC WORKS DEPT.

APRIL

12

MONDAY

2010 102nd day - 263 days follow

Rouston

MALDEN Check pumps

County call @ 1411 E. 17 St 0 w/wr problem

Rouston y Flush sewer MA in
Goumber

Generator off 1 hrs FLH

CAVender off 10 hrs S/D

Wiper off 10 hrs S/L

Jose

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/14/10

LOCATION: 2929 East 16th

PROBLEM: water backing up

PERSON TO CONTACT/PHONE NUMBER: Donald Steeber
475-2414

Problem on their property

4-14-10



APRIL

14

WEDNESDAY

2010 104th day - 261 days follow

Rouston

MW 5000000 CHECK PUMPS MARK OFF
COURTESY CALL 2927 E. 16th ST

CAUSE Flush sewer main's
Rouston

Boiler clean catch passing Arch 3

Lopez off Johns st

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/19/10

LOCATION: 1330 J Ave

PROBLEM: problems w/ sewer & roots

PERSON TO CONTACT/PHONE NUMBER: Jim Canale
474-5642

Flush sewer main

4-19-2010
[Signature]

RECEIVED
2010 APR 19 A 11: 51
PUBLIC WORKS DEPT.

Rooston

MALDONADO Check PUMPS MARK OUTS
COURTESY CALL 1027 24^{HR} 1330 JAVE
921 20TH ST

Rooston Flush sewer MAINS
Caneh and PATCH A SINK HOLE ON
2100 GROVE AVE.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/19/

LOCATION: 1027 E 24th Street.

PROBLEM: having problems w/ sewer

PERSON TO CONTACT/PHONE NUMBER: Jim Saltee
429-8715 (H)

Owner Problem 245-8583 (cell)

4-19-10

JR

RECEIVED
APR 19 A 8:49
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/27/

LOCATION: 1521 East 10th St

PROBLEM: sewer problem

Marcelo - 474-0335

PERSON TO CONTACT/PHONE NUMBER: Violet Solinas
252-2981

They need to call
Plumber

RECEIVED
2010 APR 27 A 7:45
PUBLIC WORKS DEPT.

~~RAISED~~

MS WMANO check pumps near ROUTES
~~RAISED~~ ~~RAISED~~ courtesy call 1330 JAW
1521 E. 6TH ST owner problem

~~RAISED~~

Canedo Flush sewer mains
RAISED

Groundwater clean Drains Area #4

10 per OFW 10hrs s/c


WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/3/10

LOCATION: 640 Highland Ave

PROBLEM: clean out pit is screwed —
sewer may be plugged up — water
coming out

PERSON TO CONTACT/PHONE NUMBER: Donald Fass
477-5733

Owner Problem
5-4-10


RECEIVED
2010 APR 33 A 11:00
PUBLIC WORKS DEPT

RAJETHO

MacDonalds Check pumps Markouts
REPAIR A LOT ON 1825 I AVE Broken
pipe and also roots 10'

Roustan LOT REPAIR 1825 I AVE
Gutter

needed OFF 10 hrs E/H

per OFF 10 hrs sk

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/6/10

LOCATION: 2510 J St

PROBLEM: raw sewage spilling onto street

PERSON TO CONTACT/PHONE NUMBER: Seawater Authority

5/6/10
Property Owners
Responsibility

RECEIVED
2010 MAY -6 A 8:52
PUBLIC WORKS DEPT.

Houston

Maldonado Check pumps MARKOUTS

LAT REPAIR AT 920 Melrose

Concepcion 1822 PALM ave. owner problem

2510 Dave owner problem

Houston } LAT REPAIR Melrose

Camejo

Gonzalez

Loper off 10 hrs still

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/10

LOCATION: 3030 East 7th

PROBLEM: Sewer system backing up
in neighbor's yard — called some
weeks back and crew went out —
more people living there. — please
call back

PERSON TO CONTACT/PHONE NUMBER: Derrick
Dalbertis
5/9 11:10 AM 549-4642

Sewer SS UD

5-10-10



RECEIVED
2010 MAY 10 A 7:33
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/10/10

LOCATION: 122 East 3rd

PROBLEM: clogging, each month —
had plumber out here — told
problem in middle of street.

PERSON TO CONTACT/PHONE NUMBER: Gus Ries
 261-8714

NO CO. ON PROPERTY

5-10-10



RECEIVED
2010 MAY 10 P 12:00
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/10/10

LOCATION: 122 East 3rd

PROBLEM: clogging, each month —
had plumber sit here — told
problem in middle of street.

PERSON TO CONTACT/PHONE NUMBER: Quis Ries
261-8714

NO CO. ON PROPERTY

5-10-10



RECEIVED
2010 MAY 10 P 12:00
PUBLIC WORKS DEPT.

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/10

LOCATION: 3030 East 7th

PROBLEM: Sewer system backing up
in neighbor's yard — called some
works back and crew went out —
more people living there — please
call back

PERSON TO CONTACT/PHONE NUMBER: Derrick
Delbertis

5/9 11:10 AM 549-4042

Sewer SS U/D

5-10-10



RECEIVED
2010 MAY 10 A 7:33
PUBLIC WORKS DEPT.

POSTIVE

MALDONADO checks pump MARKOUT

POSTIVE - Flush sewer main
GONNOLAN

CHUCK clear drain 1/2 A day
GONNOLAN Flush sewer main

CANADA SHAS PIV

LO per off 10 hrs sk

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/17/10

LOCATION: 3026 East 7th

PROBLEM: Broken sewer pipe

PERSON TO CONTACT/PHONE NUMBER: Derek
5/17 7:01 AM 549-4692

TALK TO this person
5-17-10
Na

RECEIVED
2010 MAY 17 A 9:29
PUBLIC WORKS DEPT.

Roxbury

MALDEN Check PUMPS MAINTENANCE
Jeffery. Ask question on 3026 ^{7⁵⁵} told him STWNS OK LAT

Conzale Flush sewer MAINS
Roxbury General work

Check Clean Drains Prep 21

OT 2

Malden's Clean Vac Drain Plaza
Roxbury & Ave.
Conzale

per off 10 hrs stc

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 6/1/10

LOCATION: 2720 J Ave

PROBLEM: sewer problems — backup

PERSON TO CONTACT/PHONE NUMBER: Patricia Garcia
Oscar I Lano Contractor 316-9688

RECEIVED
2010 JUN -1 A 8:30
PUBLIC WORKS DEPT. 9431
Plumber join & work
for the owner
need to put R.C.O. and
clear THE LAT.
6-1-10
W

ROU 5-12

Mr. Donado - Check pumps MARBOWTS
Courtesy call 2720 owner problem
They are installing a 4" ABS pipe
2724 have overhead problem

Rouster Granular Flush Sewer
MAIN. Courtesy call 2

Carroll OK John's Plc

Logeoff 10 hrs S/C

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 7/14/10

LOCATION: 2217 East 18th

PROBLEM: drain backup

PERSON TO CONTACT/PHONE NUMBER: Samantha Flores
479-0721

TAKEN CARE

7-14-10



CANedo

out MALDONADO Check pumps MARKouts
Quartos call Lat Plug 2217 E 18¹/₂ St

caned flush sewer main
Gonzalez and courtesy call

rem

ROUSTON OFF. 10hr PLV

LOPEZ OFF 10 hrs S/L

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 7/19/10

LOCATION: 37 East 1st

PROBLEM: sewer problems

PERSON TO CONTACT/PHONE NUMBER: Gloria Peña
829-5726

owner problem
Sewer main & R

flush main
7/19/10
[Signature]

RECEIVED
2010 JUL 19 A 10:51
PUBLIC WORKS DEPT.

Care

MALDONADO

Check pumps MARR OUTS courtesy
call E. 27. 1st owner problem

Rouster flush sewer main's
Care

Gonzalez clean catch BASSIN'S

MALDONADO OFF 2 hrs STP

LOPEZ OFF 10 hrs STP

11/1
11:0
12:0
6:0
11:0

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 8/11/10


LOCATION: 711 4th Ave

PROBLEM: Problem w/ city's lateral at
above address

Please call

PERSON TO CONTACT/PHONE NUMBER: Vic's Plumbing
8/11/10 4:10 PM 805-7407

OK per problem

W-12-10


RECEIVED
2010 AUG 11 P 5:20
PUBLIC WORKS DEPT.


WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 8/11/12

LOCATION: 1307 "O" Ave.

PROBLEM: Sewer problems — Backing
tubs — toilets

PERSON TO CONTACT/PHONE NUMBER: Mrs. Alma Tagafu
8/11 1:00PM 336-2768

Owner Problem
8-11-12


CARRILLO

Work on the check pumps & makeouts

Work on flush sewer lines
& makeouts

Work on clean drains & makeouts

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 10/18/10

LOCATION: 907 East 2nd St

PROBLEM: need sewer cleanout

PERSON TO CONTACT/PHONE NUMBER: Betty Buga
202-384880

COMPLETED
10-18-10

RECEIVED
2010 OCT 18 A 9:18
PUBLIC WORKS DEPT.

CARRILLO

ROUSTON = CHECKED PUMPS, PIPWORKOUTS, HELPER
ROBER CARILLO CUT BOLTS FROM PHONEBOOTH BASE
12TH & D, WENT TO FERGUSON TO BUY PARTS
FOR LATERAL FIX.

ROUSTON > CHECKED OUT SEWER PROBLEMS AT
DANBRO > 709 2ND & 7TH & ROOSEVELT
DANBRO

DANBRO > FLUSHED MAIN LINES
DANBRO

Work done over 12 hours

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 11-3-2010

LOCATION: 1916 "O" Ave

PROBLEM: In Alley Sewer Drain
leaking, there toilet paper
city has been there before
to take care of this problem

PERSON TO CONTACT/PHONE NUMBER: Jessica
619-772-8056

PUBLIC WORKS DEPT.

2010 NOV - 3 A 8: 01

RECEIVED

COMPLETE
11-4-10

Rouston:

ROUSTON = CHECKED PUMPS, DID MARK OUT,
WENT TO MEETING FOR EL TOYON

CANGDO → FLUSHED BAD SEWER MAINS
GONZALEZ →

MALDONADO = 10 HR OFF

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 11-4-2010

LOCATION: 1420 E. PLAZA Blvd
SUITE D-9

PROBLEM: SEWER SMELL FROM RESTAURANT

NEXT DOOR - GOLDIE LOCKS

SMELLS VERY BAD RIGHT NOW

SEWER DEPT. GUYS WERE THERE

LAST WEEK. BUT SMELL IS

BACK VERY STRONG TODAY

MAY HAVE A SEWER PROBLEM

THANK YOU

PERSON TO CONTACT/PHONE NUMBER: JAMES

6194775568

PUBLIC WORKS DEPT.

2010 NOV - 4 P 1:19

RECEIVED

COMPLETED
11-4-10

Roustan

Roustan = CHECKED PUMPS, DID MARK OUTS

CANUPPO > FLUSHED BAD SEWER MAIN
GONZALEZ

MACDONADO = 10 HR OFF

Rc

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 11/18/10

LOCATION: 2330 I Ave

PROBLEM: toilet backing up —
needs to locate!

PERSON TO CONTACT/PHONE NUMBER: Roberto Garcia
994-6179

COMPLETE
11-18-10

CANEDO

ROUSTON - CHECKED PUMPS, DID MARKOUTS
CLEANED STORM DRAINS
HAD SEWER PROBLEM 2330 TAVES

CANEDO → FLUSHED SEWER MAIN
GONZALEZ

MALDONADO = 10 HR OFF

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 11-29-2010

LOCATION: 222 N. Belmont Ave

PROBLEM: the Sewer at this
address is Backing up.
There son called and
said this people are in
there Late 80's. So if you
could please make contact
with them. Thank you

PERSON TO CONTACT/PHONE NUMBER: TENORIO
619-263 5162

San Diego Sewer Lateral!

PUBLIC WORKS DEPT

2010 NOV 29 A 11:14

RECEIVED

COMPLETE
11-30-10

CARRILLO

ROUSTON = CHECKED PUMPS, PID MARKOUTS,
CLEANED STORM DRAINS

RODDED

CANON & ~~ROUSTON~~ SETBACK MAINS
CONZALE

MALDONADO = 10 HRS OFF

WORK ORDERS
WASTEWATER
2011

No Sewer Cleaning log Docs for
Period of Jan 1 - March 1

No Daily Log

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/13/11

LOCATION: 2430 F Ave

PROBLEM: sewer problems

PERSON TO CONTACT/PHONE NUMBER: Socorro Santiago

RECEIVED

2011 JAN 13 P 3:51

PUBLIC WORKS DEPT

NO CLEAW-OUT
PROPERTY OWNERS
Done

Rouge on

Maldonado MARKOUTA

Rouge on flush seven nations
Canada

Good for clean catch BASSINGE

Grounded off 4/10/11 PK

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/18/11

LOCATION: 3543 San Miguel Court

PROBLEM: Sewer main backing up —
manhole full of water

Resident: James Laughlin
(619) 472-51196

PERSON TO CONTACT/PHONE NUMBER: Don / Rescue⁺ Plumbing
1/18 7:10 AM (858) 526-1563

Done
1/15/11

RECEIVED
2011 JAN 18 A 7:23
PUBLIC WORKS DEPT.

No issue

WORK REQUEST FORM
(NEW FAX #336-4594)

DATE: 2 Feb

LOCATION: 117 4th

PROBLEM: (117) MARKOUT

A 1 117 location

PERSON TO CONTACT/PHONE NUMBER: BOB S.W.A.

TAKEN CARE
2-3-11

[Handwritten signature]

PUBLIC WORKS DEPT

2011 FEB -3 A 10:15

RECEIVED

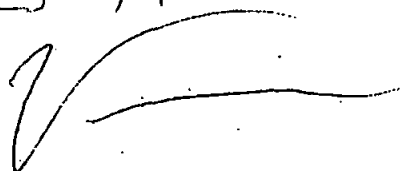
WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 2/22/11

LOCATION: 241 F Ave.

PROBLEM: Ruptured sewer pipe - water
flowing in street

PERSON TO CONTACT/PHONE NUMBER: Gerardo Triguero
755-4556

Broken lat. in
parkway
taken care
2-23-11


Rouster

MALMANO MARK OUTS &
LAT REPAIR ON PARKWAY AREA
623 E. 31st

Cover Flash Ewer MATING
Rouster An Lat. REPAIR

Gonzalez Clean CATCH BASING & LAT
REPAIR

Water line,
not sewer

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 3/21/11

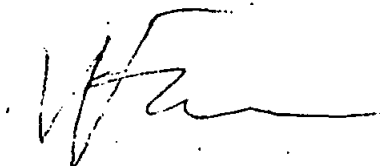
LOCATION: 1015 E 4th

PROBLEM: possible sewer line broken
by Sweetwater Authority

PERSON TO CONTACT/PHONE NUMBER: Rossio Bucalatin
829-5712

PIPE WAS BROKEN BY SWEETWATER
WERE PLACED 5' OFF ROAD PIPE

3-21-11



RECEIVED
2011 MAR 21 A 8:30
PUBLIC WORKS DEPT.

Sewer cleaning log for
2100 Cleveland

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 4/28

LOCATION: 2115 Cleveland Ave

PROBLEM: took cap off overflow
now sewage in yard

PERSON TO CONTACT/PHONE NUMBER: _____

4/28 9:52AM 516-8912

RECEIVED
2011 APR 28 A 10:35
PUBLIC WORKS DEPT.

CITY SEWER MAIN IN GOOD
CONDITION. OWNER
NOT CITY PROBLEM

4-28-11

No Sewer Cleaning Log
Have Daily Log Entry

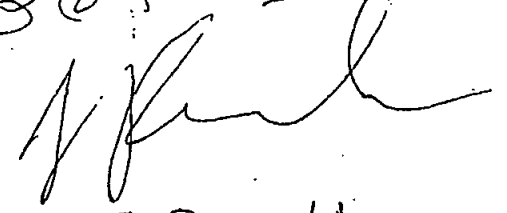
WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/2/11

LOCATION: 426 East 7th

PROBLEM: Sewer Back-up

PERSON TO CONTACT/PHONE NUMBER: Victor Sebastian
565-0342

Sewer main stopped at M/H
Got E & D Ave on PITS

5-2-11

ROUSTON

Malden MANHOLES Check pumps

ROUSTON Flush sewer main
Canal cut side walks on 137 E 2nd
StGorham Clean CATCH BASIN and flush
cut side walks

Canal off 4 1/2 hrs S/P

No Sewer Cleaning
Log or Daily Log

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 5/16/11


LOCATION: 2014 K Ave

PROBLEM: Sewer blockage

PERSON TO CONTACT/PHONE NUMBER: Walter Mackey
474-4296

Owner n probl
need to install a c.o.

5-16-11



CARDITIS

MalDonalds check pumps manholes
and overflow lot. at 2525 south 4 point

Redston Flush sewer manholes
canals

MalDonalds Banby call to vac the
Redston Over Flow sewer on
Canal 2525 south partway
2 hrs OT.

15 hr. wee start. at 330 PM til 630 PM

90K 2 hrs off 10 hrs

Judith Hernandez

From: Crystal Kaplan [ckaplan@dmaxinc.com]
Sent: Thursday, February 23, 2012 10:54 AM
To: Barby Tipton
Cc: Judith Hernandez
Subject: Complaints from 5/16/11 and 6/1/11
Attachments: 04_Municipal.pdf

Hi Barby,

I found the two complaints for which Judy mentioned that you wanted all information. They are on the last page of Section 4 of the 2010/2011 JURMP Annual Report (attached). They are complaints #12 and #13 in that Table 4-5, Summary of Documented Public Complaints. To my knowledge these were actually both private sewer lateral overflows that Public Works was able to stop and mitigate. There were NOV's and citations issued for these incidents, as well as Public Works cost recovery measures. I remember that you showed me photos, but I don't have the paper documents.

5/16/2011

Complaint Type: Commercial

Origin of Complaint: Citizen

2525 Southport Way, Suite 7

Sewage going into storm drain.

Discharge was stopped and sewage contained within the inlet. Public Works used vac truck to remove and dispose of sewage (approximately 25 gallons). An administrative citation (#4284) and a NOV were issued on 5/17/2011. Business was also held responsible for Public Works cost recovery.

From the NPDES NOV 2011 Index:

Violation 2011-7

5/23/11

CH4284

Property Owner: CIP Venture, 11750 Sorrento Valley, San Diego, CA

Site Address: Family Lumpia, 2525 Southport Way, Suite F, National City

6/1/2011

Complaint Type: Commercial

Origin of Complaint: Public Works Dept

3400 East 8th St

Grease backflow from clean-out on site parking lot.

Discharge was stopped. Rescue Rooter plumber removed blockage due to grease and Public Works vacuumed and disposed of all loose grease and sewage. An administrative citation (#4285) and a NOV were issued on 6/8/2011. Business was also held responsible for Public Works cost recovery.

From the NPDES NOV 2011 Index:

Violation 2011-8

6/15/11

CH4285

Property Owner: Normita Tulagan, 3400 E. 8th Street, National City

Site Address: 3400 E. 8th St. Ste. 103, National City

Hope that helps!

Crystal Kaplan, CPSWQ, QSD, QSP | D-MAX Engineering, Inc.
7220 Trade Street | Suite 119 | San Diego, California 92121
Phone: 858.586.6600 ext 23 | Fax: 858.586.6644 | Email: ckaplan@dmaxinc.com

2/23/2012

(Revised 12/2011) NPDES-00

Residential
 Commercial
 Industrial
 Municipal

Complaint Date: 5/16/11
 Inspector: [Signature]
 Investigation Date: 5/16/11

Name of Complainant: [Signature]
 Address: [Signature]
 City: [Signature]

Name of Agency: [Signature]
 Address: [Signature]
 City: [Signature]

Name of Complainant: [Signature]
 Address: [Signature]
 City: [Signature]

Name of Agency: [Signature]
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 Address: [Signature]
 City: [Signature]

Name of Complainant: [Signature]
 Address: [Signature]
 City: [Signature]

Name of Agency: [Signature]
 Address: [Signature]
 City: [Signature]

ADMINISTRATIVE ACTIONS

Complaint Applied: [Signature]
 Observation / Evidence / Unfounded: [Signature]
 Additional Notes on Event: [Signature]

Complaint Applied: [Signature]
 Observation / Evidence / Unfounded: [Signature]
 Additional Notes on Event: [Signature]

Complaint Applied: [Signature]
 Observation / Evidence / Unfounded: [Signature]
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 Observation / Evidence / Unfounded: [Signature]
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 Additional Notes on Event: [Signature]

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 Observation / Evidence / Unfounded: [Signature]
 Additional Notes on Event: [Signature]

Complaint Applied: [Signature]
 Observation / Evidence / Unfounded: [Signature]
 Additional Notes on Event: [Signature]

Complaint Applied: [Signature]
 Observation / Evidence / Unfounded: [Signature]
 Additional Notes on Event: [Signature]

REPORT OF INVESTIGATION

Nature of Complaint: [Signature]
 Location: [Signature]

Nature of Complaint: [Signature]
 Location: [Signature]

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 Address: [Signature]
 City: [Signature]



Additional Information, Bureau of Enforcement, No. 25
SARVAGE, LLOYD SARVAGE, LLOYD SARVAGE
LLOYD SARVAGE, LLOYD SARVAGE, LLOYD SARVAGE
LLOYD SARVAGE, LLOYD SARVAGE, LLOYD SARVAGE

WORK REQUEST FORM
(PW FAX #336-4594)

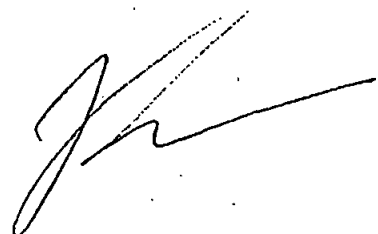
DATE: 5/18/11

LOCATION: 2014 K Ave

PROBLEM: Dish clogged out. — needs PW
to do snake out

PERSON TO CONTACT/PHONE NUMBER: Walter Mackley
(619) 474-4296

LAT. FLUSH TO MAIN
BY Jeff & K Anderson



519-11

RECEIVED
2011 MAY 19 AM 11:14
PUBLIC WORKS DEPT.

Roustan

MACDONALD MARK OUTS

Roustan Flush sewer main
Conza Lee

OT. ROUSTON 2hr
2826 OVERFLOW sewer in property
NORMAN CALL AT 5.30 PM DUNE PROBLE

CA need off 10 hrs P/W

No Sewer Cleaning log
SW

~~No Address in Daily log~~
~~but referenced in log~~ MK

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 6/1/11
LOCATION: 3400 Block of ^{East} 8th
(near shopping center)

PROBLEM: New sewer waste running
into storm water drain

PERSON TO CONTACT/PHONE NUMBER: _____

Plumber took care of problem
CITY CAKE THE overflow

6-1-11



JUNE

1

WEDNESDAY

2011 152nd day - 213 days follow

Houston

McLendon checks pumps MARK OUTS

Houston Flush Ground water
Canal

Granulars Clear Catch Basins Area # 1

Judith Hernandez

From: Crystal Kaplan [ckaplan@dmxinc.com]
Sent: Thursday, February 23, 2012 10:54 AM
To: Barby Tipton
Cc: Judith Hernandez
Subject: Complaints from 5/16/11 and 6/1/11
Attachments: 04_Municipal.pdf

Hi Barby,

I found the two complaints for which Judy mentioned that you wanted all information. They are on the last page of Section 4 of the 2010/2011 JURMP Annual Report (attached). They are complaints #12 and #13 in that Table 4-5, Summary of Documented Public Complaints. To my knowledge these were actually both private sewer lateral overflows that Public Works was able to stop and mitigate. There were NOV's and citations issued for these incidents, as well as Public Works cost recovery measures. I remember that you showed me photos, but I don't have the paper documents.

5/16/2011

Complaint Type: Commercial

Origin of Complaint: Citizen

2525 Southport Way, Suite 7

Sewage going into storm drain.

Discharge was stopped and sewage contained within the inlet. Public Works used vac truck to remove and dispose of sewage (approximately 25 gallons). An administrative citation (#4284) and a NOV were issued on 5/17/2011. Business was also held responsible for Public Works cost recovery.

From the NPDES NOV 2011 Index:

Violation 2011-7

5/23/11

CH4284

Property Owner: CIP Venture, 11750 Sorrento Valley, San Diego, CA

Site Address: Family Lumpia, 2525 Southport Way, Suite F, National City

6/1/2011

Complaint Type: Commercial

Origin of Complaint: Public Works Dept

3400 East 8th St

Grease backflow from clean-out on site parking lot.

Discharge was stopped. Rescue Rooter plumber removed blockage due to grease and Public Works vacuumed and disposed of all loose grease and sewage. An administrative citation (#4285) and a NOV were issued on 6/8/2011. Business was also held responsible for Public Works cost recovery.

From the NPDES NOV 2011 Index:

Violation 2011-8

6/15/11

CH4285

Property Owner: Normita Tulagan, 3400 E. 8th Street, National City

Site Address: 3400 E. 8th St. Ste. 103, National City

Hope that helps!

Crystal Kaplan, CPSWQ, QSD, QSP | D-MAX Engineering, Inc.
7220 Trade Street | Suite 119 | San Diego, California 92121
Phone: 858.586.6600 ext 23 | Fax: 858.586.6644 | Email: ckaplan@dmxinc.com

2/23/2012

APN 06718100

Residential
 Commercial
 Industrial
 Other

Name of complainant: [Redacted]
 Address of complainant: [Redacted]
 City/Zip: [Redacted]

Name of contractor: [Redacted]
 Address of contractor: [Redacted]
 City/Zip: [Redacted]

Nature of complaint: [Redacted]

When (date, location) and when (date, location) observed: [Redacted]

Report of investigation: [Redacted]

Administrative actions: [Redacted]

Date: [Redacted]

City of National City
 Department of Public Works
 Storm Water Complaint

Complaint Number: [Redacted]
 Date of Complaint: [Redacted]

Name of contractor: [Redacted]
 Address of contractor: [Redacted]

Name of complainant: [Redacted]
 Address of complainant: [Redacted]

Nature of complaint: [Redacted]

When (date, location) and when (date, location) observed: [Redacted]

Report of investigation: [Redacted]

Administrative actions: [Redacted]

Date: [Redacted]

City of National City
 Department of Public Works
 Storm Water Complaint

Complaint Number: [Redacted]
 Date of Complaint: [Redacted]

Name of contractor: [Redacted]
 Address of contractor: [Redacted]

Name of complainant: [Redacted]
 Address of complainant: [Redacted]

Nature of complaint: [Redacted]

When (date, location) and when (date, location) observed: [Redacted]

Report of investigation: [Redacted]

Administrative actions: [Redacted]

Date: [Redacted]

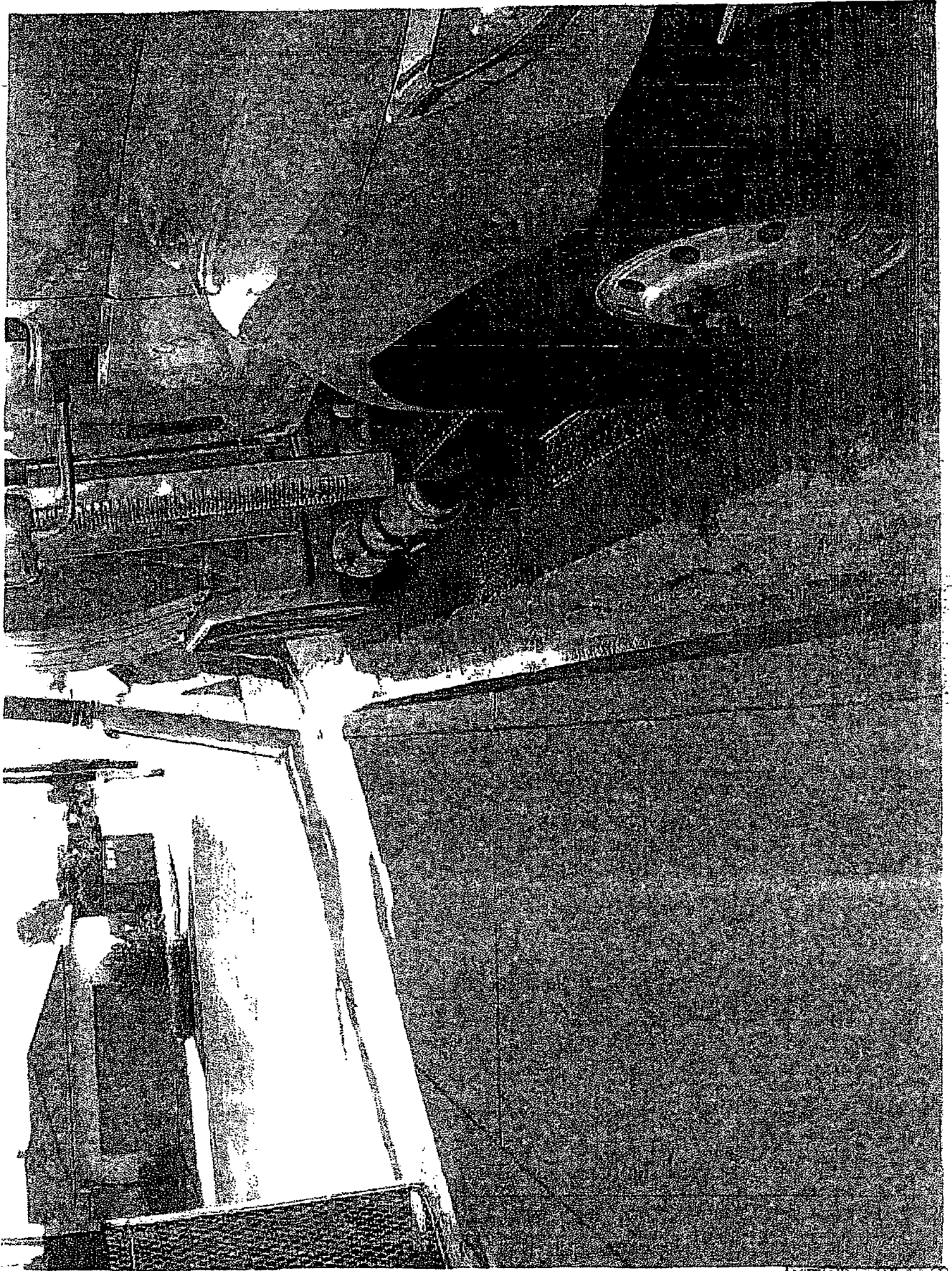
11/13/23

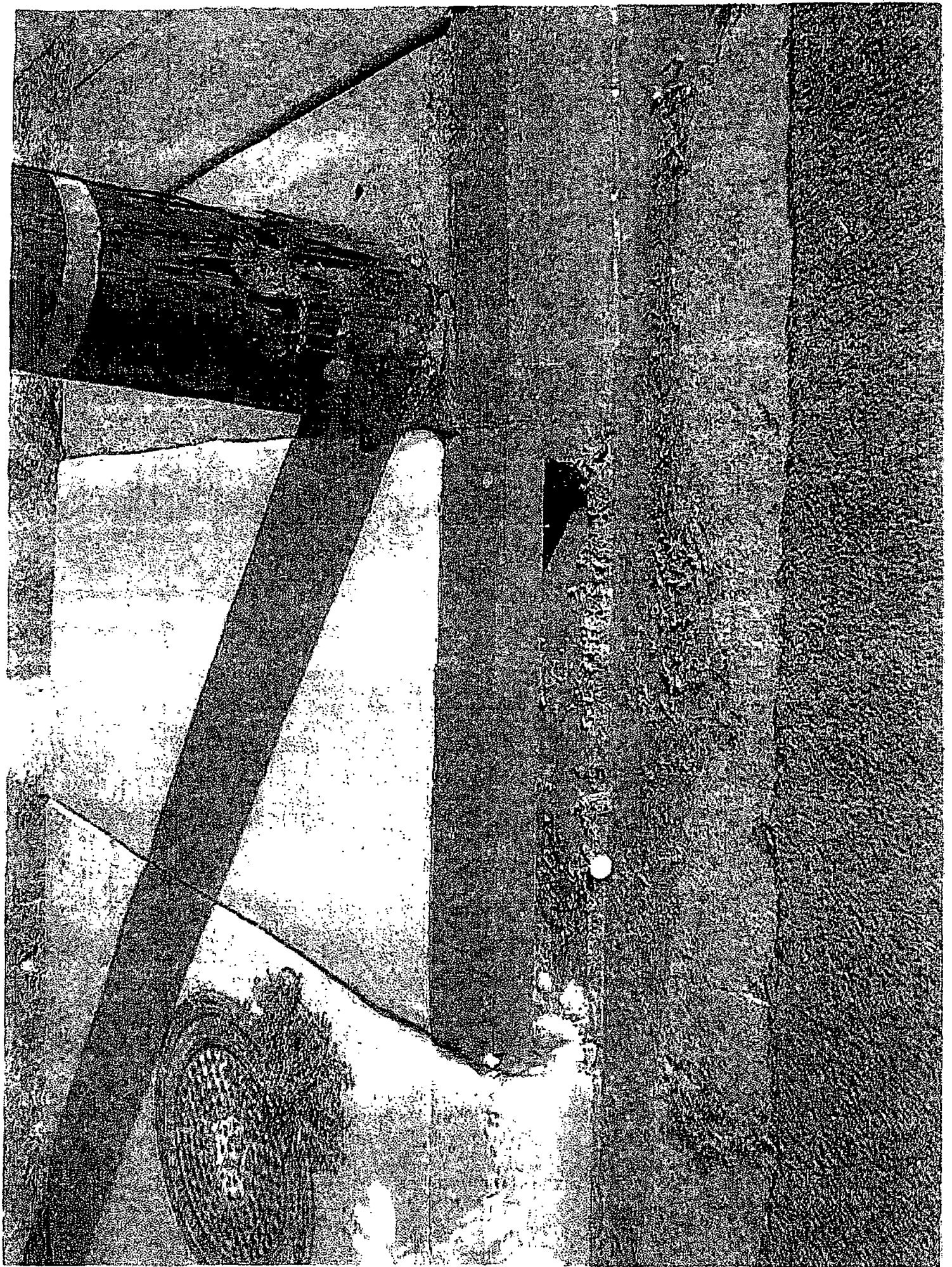
1. The first section of the document discusses the importance of maintaining accurate records and the role of the relevant departments in ensuring compliance with the applicable regulations. It highlights the need for regular audits and the implementation of robust internal controls to prevent any discrepancies or errors.

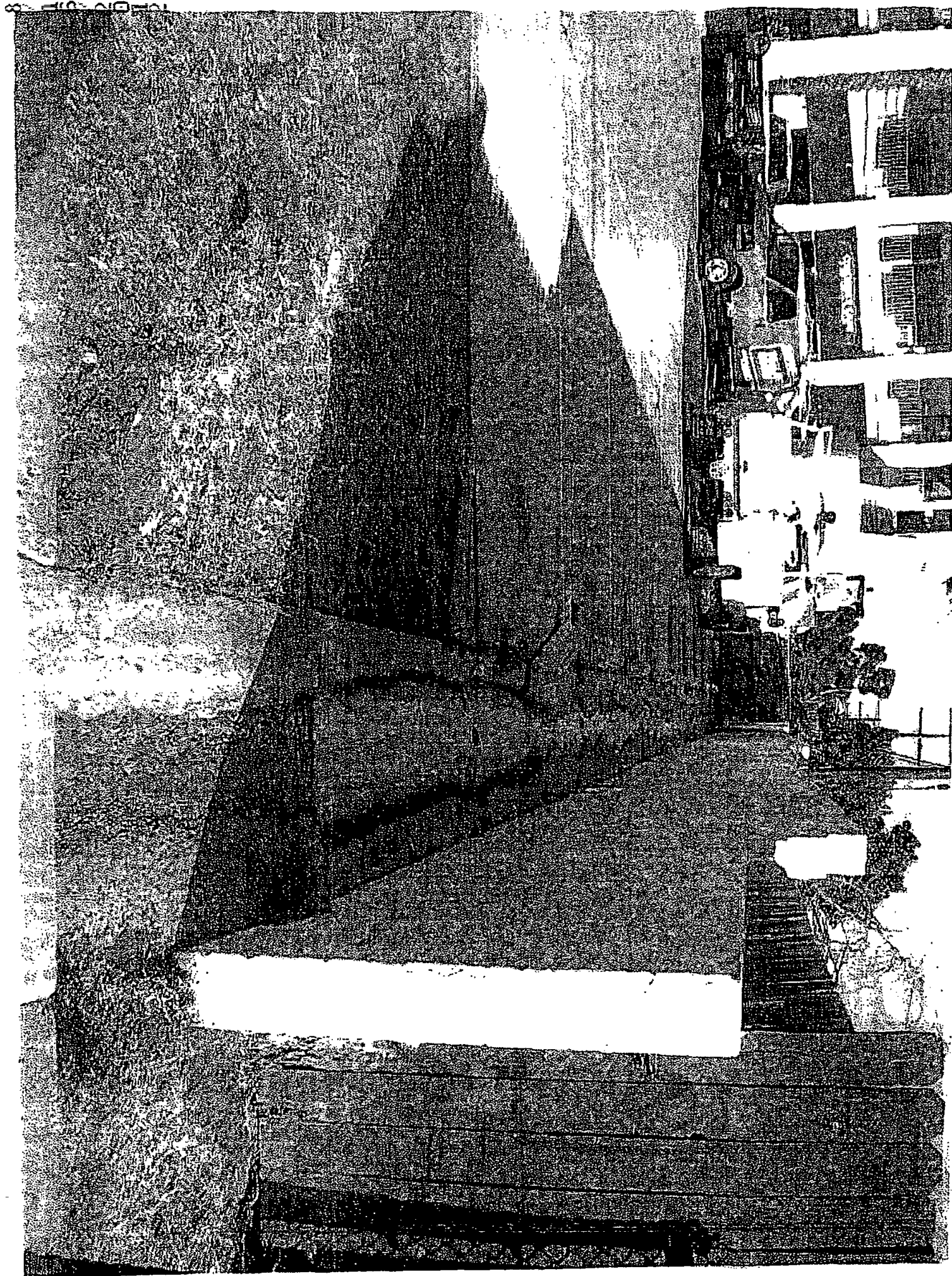
2. The second section details the specific procedures and protocols that must be followed by all staff members. This includes the proper handling of sensitive information, the timely submission of reports, and the adherence to safety standards. It also outlines the consequences of non-compliance and the steps to be taken in the event of an incident.

3. The third section provides an overview of the current status of the project and the progress made to date. It identifies the key milestones that have been achieved and the challenges that remain. The document also includes a detailed schedule and a list of the resources required for the successful completion of the project.

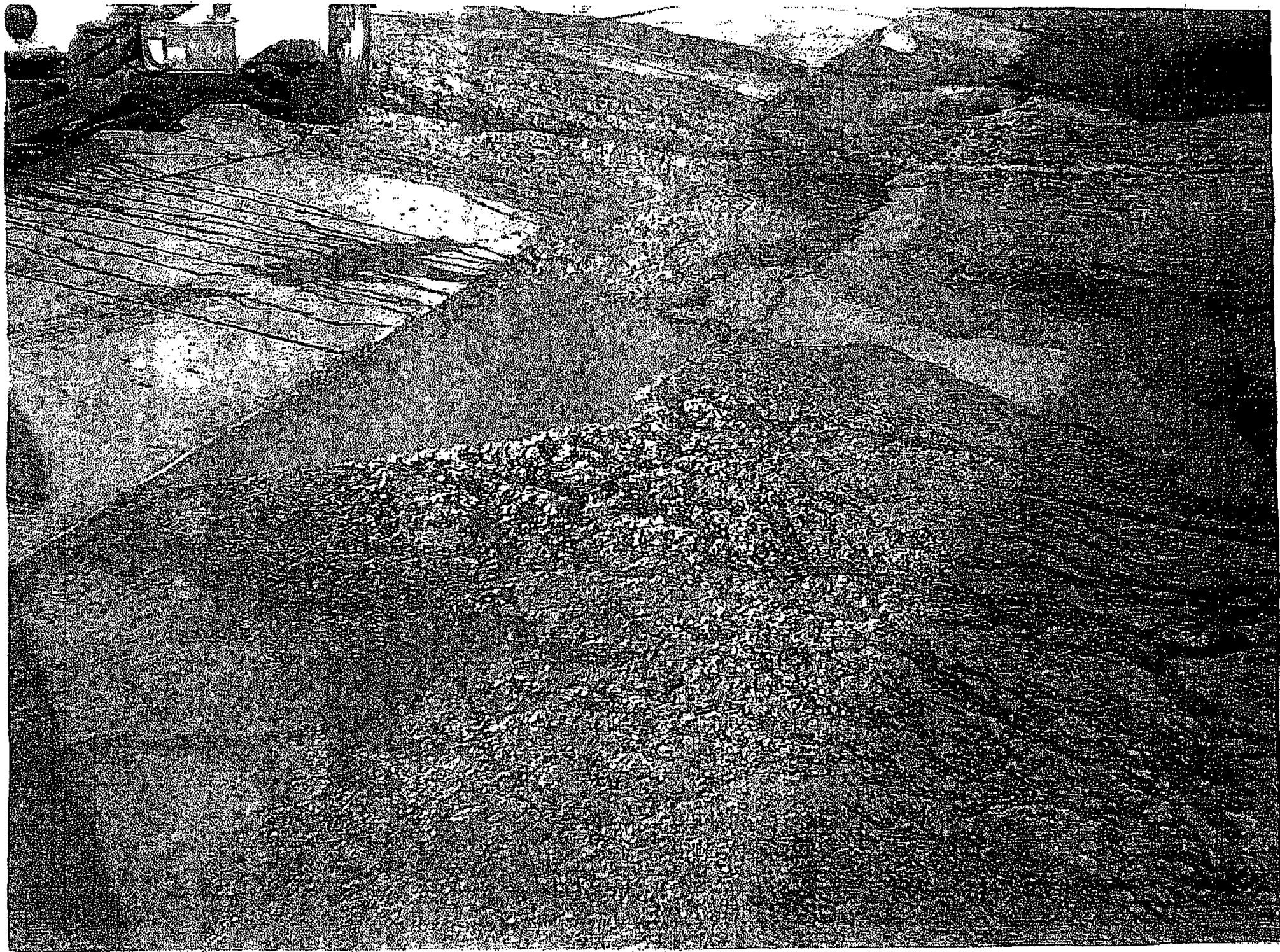
4. The final section concludes with a summary of the key findings and recommendations. It emphasizes the need for continued collaboration and communication between all stakeholders involved. The document also includes a list of the actions to be taken and the responsible parties for each action.



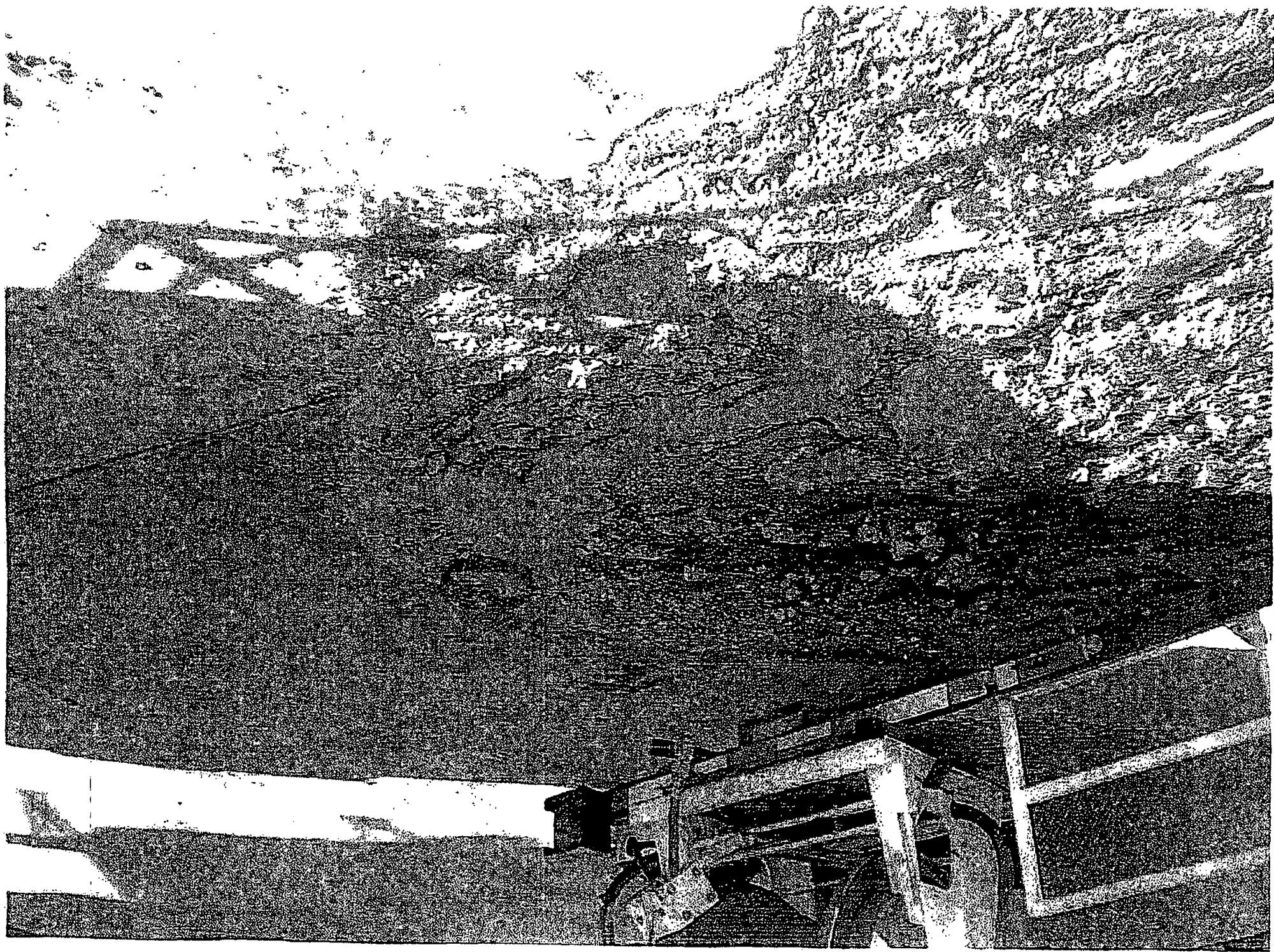








2102/91/8



WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/4/12

LOCATION: 819 East 5th

PROBLEM: house backs up w/sewage

PERSON TO CONTACT/PHONE NUMBER: William McColl
559-8395

T.V. & Hand made EXT

1-4-12



WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/9/12

LOCATION: 1481 East 17th

PROBLEM: plumbing problems —
Stoppage 19 feet into sewer city
sewer

dual sweeps — installed backwards

PERSON TO CONTACT/PHONE NUMBER: Carol Richard
1/9/12 10:17 AM 477-6162

(w) (858) 576-1700
X 8004

T.V. lot IS CLEAN
no need to call city

1-10-12
[Signature]

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/9/12

LOCATION: 1922 C Ave

PROBLEM: Sewer problem

PERSON TO CONTACT/PHONE NUMBER: Lilia Ramirez
474-4908

owner problem
they put a new C.O.

1-9-12


WORK REQUEST FORM
(PW FAX #336-4594)

RECEIVED
2012 JAN 17 A 11:20
PUBLIC WORKS DEPT.

DATE: 1/12/12

LOCATION: 221 F Ave

PROBLEM: roots in sewer pipes

Please Call

PERSON TO CONTACT/PHONE NUMBER: Laura Quzman
392-4804

TO WHOM IT MAY CONERN:

On Tuesday, January 17, 2012, I received a work request regarding an overflow problem at 221 "F" Avenue, National City, CA. The request was called in by the resident, Mrs. Laura Guzman. I contacted Mrs. Guzman who indicated that on Saturday, January 14, she had woken up to find the floors in her house flooded. She contacted her insurance company to report the problem and they sent a plumber out to her house. The plumber arrived at her house on Monday, January 16, and even though there was no water snaked the sewer pipes and told her that there were a few roots in the pipes. The plumber also placed fans throughout the house to air dry the floors.

My partner, Luis Gonzalez, and I went to the house and I saw wet towels both throughout the house and outside in the yard, fans running and smelled a raw sewage odor emanating from the inside of the house. Luis checked the manhole and noticed that although there was no water you could see the watermark inside the hole. We checked underneath the house and also detected that there was water.

If you have any questions, please contact me at (619) 336-4580.

Jose Maldonado
Wastewater Crew Chief
National City Public Works Department

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/18/12

LOCATION: 1922 "C" Ave

PROBLEM: thinks tree roots affecting pipes

PERSON TO CONTACT/PHONE NUMBER:

Lilia Ramirez
474-4908

1/18/12
Owners
Problem
Jose Maldonado

WORK REQUEST FORM
(PW FAX #336-4594)

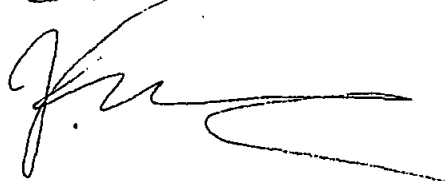
DATE: 1/24/12

LOCATION: 1740 J.

PROBLEM: recurring sewer blockage
every 4-6 months have to snake
out line.

PERSON TO CONTACT/PHONE NUMBER: Mark Dues
213-640P

Flush LAT. TO MAIN
LAT. FROM PROPERTY BACK TO HOUSE
IS LOW. THAN IN THE STREET

1-24-12


WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/26/12

LOCATION: 1404 D Ave

PROBLEM: Sewer spill

PERSON TO CONTACT/PHONE NUMBER: PD Dispatch

We flush Lat.
now is OK
1-26-12

RECEIVED
2012 JAN 26 P 1:31
PUBLIC WORKS DEPT

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 1/30/12

LOCATION: 37 East 1st & NE Blvd
as well as Alberta. Court. & Division

PROBLEM: Sewer problems

PERSON TO CONTACT/PHONE NUMBER:

Margaret Smith
770-9015

*1/30/12
Chief took to crew
out to property - He went
lines were flushed last week
problem is flushed
he needs property owners
in sewer plumber to handle
called property
owner Mrs. Smith and
left above message*

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Feb 8 2012

LOCATION: 6+J 1005 east 6th

PROBLEM: Sewer backupter Plumber said
It was caused by roots in city's line

RECEIVED
2012 FEB - 8 A 9:21
PUBLIC WORKS DE

PERSON TO CONTACT/PHONE NUMBER: Barbra Welsbacher
619-477-9543

NO ONE WAS AT HOUSE
BUT WE FLUSH SEWER MAIN WAS CLEAN
NEED TO MAINTAIN LAT TO HERSELF

[Signature]
2-8-12

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Feb 8, 2012

LOCATION: 30th NCB

PROBLEM: Manhole leaking Sewage

2012 FEB - 8 P 1:42
PULL MANHOLE

FILE NUMBER

PERSON TO CONTACT/PHONE NUMBER: Sweetwater Authority

took care of problem
~~BR~~ Brake stopped

2-8-12
N

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Feb 9, 2012

LOCATION: 1304 O AVE

PROBLEM: Please put in writing Sewer
repairs need so renter can give to landlord.

RECEIVED
2012 FEB - 9 PM 3:33
PUBLIC WORKS DEPT

PERSON TO CONTACT/PHONE NUMBER: Quayne Groves
619-403-4166

NOT TO GET INVOLVED IN CIVIL MATTER

2-13-12



WORK REQUEST FORM
(PW FAX #336-4594)

DATE: 2/9/12

LOCATION: 1304 O Ave off 14 9

PROBLEM: sewer overflow

PERSON TO CONTACT/PHONE NUMBER: Jesus White
403-4166

This house may be in
septic
2-9-12

PUBLIC WORKS
2012 FEB
A 8:10

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Feb 14, 2012

LOCATION: 1304 @ AVE

PROBLEM: Sewer discharge in street

2012 FEB 14 2 52
PUBLIC WORKS DIV

RECEIVED

PERSON TO CONTACT/PHONE NUMBER: Lance

County of San Diego Health Dept

This has been taken care
by ~~GAB~~ GABRIEL IBARRA
2/15

All calls
2012

WORK REQUEST FORM
(PW FAX #336-4594)

DATE: Feb 21, 2012

LOCATION: Rachel - Cumberland 2812

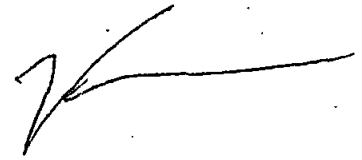
PROBLEM: ck for Sewage dumping

1012 FEB 21 P 11 0
PUBLICATIONS

RECEIVED

PERSON TO CONTACT/PHONE NUMBER: Jase city of SD
619-980-5145

Code ENFOR. ~~10~~
was taken
2-21-12



SEWER SPILL REPORT

DATE: _____ TIME: _____ AM/PM

LOCATION: _____

REPORTED BY: _____

TIME REMEDIAL ACTION BEGAN: _____

TIME REMEDIAL ACTION ENDED: _____

ESTIMATED GALLONS SPILLED: _____

DESCRIPTION OF PROBLEM: _____

REMEDIAL ACTION TAKEN: _____

WAS SPILL CONTAINED? _____

WAS SPILL DISINFECTED? _____

PLANS AND/OR PROCEDURES TO PREVENT FUTURE OCCURRENCES: _____

IMMEDIATE SUPERVISOR NOTIFIED? _____ DEPUTY P.W. DIRECTOR ? _____

NOTIFIED: _____ DATE INITIALS

SAN DIEGO REGION WATER QUALITY CONTROL BOARD _____
SAN DIEGO COUNTY DEPT OF HEALTH SERVICES _____

SIGNATURE

DATE

DJC
2/23/12

Flushing List

Not to Schedule

Flushed 1st week of the month

<u>Segment</u>	<u>Block</u>	<u>Street</u>	<u>Date Flushed</u>
624-623	2400	Seawind Drive	3-5-12 3 Months
0-802	1800	18th St center	10-11-11
423-601	2200	18th St	11-11-11
987-988	2500	F Ave	3-12-11 3 months
63-30	700	G Ave	1-10-11
61-60	700	8th St	1-11-11
69-63	800	8th St	1-11-11
902-336	1100	A Ave. ES	1-11-11
236-237	1300	A Ave. ES	1-11-11
744-748	1600	Lanoitan Ave	1-11-11
745-744	1600	Lanoitan Ave	1-11-11
1285-1286	400	14th St ES	1-11-11
1284-1285	400	14th St ES	1-11-11
1355-1356	2100	14th St	1-11-11
1348-1012	1200	Plaza/Palm	1-11-11
553-1325	900	Edgerton Way ES	1-11-11
587-586	600	Division St	1-11-11
170-169	100	30th St @ A /easement	1-11-11
677-676	1100	30th St	1-11-11
676-634	900	30th St	1-11-11
635-634	800	30th St	1-11-11
710-708	3200	Stockman St	3
708-704	3100	Stockman St	3
1757-1801	3100	Edgemere Ave	1-11-11
1351-1027	1600	9th St	1-11-11
1233-398	1700	N Ave	1-11-11
1403-1402	800	Euclid Ave	1-11-11
331-1020	1200	Sheryl Lane	1-11-11
1139-966	2300	F Ave- to El Juan Alley	1-11-11
0-1140	2300	Alley, El Juan	1-11-11
1139-1140	600	23rd St	1-11-11
1195-1197	1100	20th St	3
1808-1832	300	W. 24th St	12-10-11
1831-1832	400	W. 24th St	11-11-11
570-571	800	Melrose St ES	1
1100-1101	2400	7th St ES	1
49-50	600	E Ave	3
971-1144	900	24th St ES I Ave to J Ave	1
1166-1164	100	22nd St North	1
1166-1165	100	22nd St South	1
744-1386	1600	Lanoitan Ave	1
1756-1757	3100	2nd Ave	1
1801-1802	3100	2nd Ave ES East side	1
1801-1800	3100	2nd Ave ES West side	1
1812-0	800	Plaza Blvd	1

D9
2/23/12

Quarterly Flushing/Rodding						
<u>3 Month Flushing</u>			January	April	July	October
63-30	700	G Ave				
708-704	3100	Stockman St				
1757-1801	3100	Edgemere Ave				
1195-1197	1100	20th St				
49-50	600	E Ave				
902-336	1100	A Ave. ES				
236-237	1300	A Ave. ES				
<u>3 Month Rodding</u>						
706-705	3100	Biggs Ct				
707-706	3200	Biggs Ct				
0-1021	1800	11th St				
1458-1457	1300	Harbison Ave				
680-681	2900	M Ave				
683-682	2900	N Ave				
978-981	2500	N Ave				
1479-1478	2100	1st St				
1510-1509	2400	2nd St				
1609-1608	2800	Peachblossom Ln				