

2006

# ICC UST/AST Examination Information Bulletin

# ICC



INTERNATIONAL  
CODE COUNCIL®

**International Code Council  
Certification and Testing  
Los Angeles District Office  
5360 Workman Mill Road  
Whittier, CA 90601-2298  
1-888-ICC-SAFE (422-7233)  
Fax: 562-692-2845  
[www.iccsafe.org/certification](http://www.iccsafe.org/certification)**

**ICC Mission:** Providing the highest quality codes, standards, products, and services  
for all concerned with the safety and performance of the built environment.

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Examination requirements, fees and references are subject to change. Please make sure that you have the most current information before scheduling an examination by visiting our web address, [www.iccsafe.org/certification/bulletin](http://www.iccsafe.org/certification/bulletin) or contacting ICC at 1-888-ICC-SAFE (422-7233), ext. 33823.



# *Introduction*

## ***International Code Council***

The International Code Council® (ICC®) was established in 1994 as a nonprofit organization dedicated to developing a single set of comprehensive and coordinated national model construction codes, and to providing support services to code administrators and construction professionals worldwide. The founders of the ICC are Building Officials and Code Administrators International, Inc. (BOCA), International Conference of Building Officials (ICBO), and Southern Building Code Congress (SBCCI). Since the early 1970s, these nonprofit organizations have provided professional certification for code administration personnel.

Becoming ICC Certified is a significant professional accomplishment. The ICC credential is recognized by most code officials and state agencies. If you are seeking a state or local license, you should first contact the appropriate agency regarding specific state and local requirements.

The ICC Certification Program provides unprecedented benefits to all its candidates, including a national registry, standardized competency examinations, and the professional recognition of being certified by the organization that is *People Helping People Build a Safer World™* — International Code Council.

ICC's Certification Program is the oldest, largest and most prestigious professional certification program in the U.S. for construction code administration and enforcement. It provides a nationally recognized credential that attests to comprehensive knowledge of construction codes and standards used by professional code enforcement personnel.

Examinations are maintained to the highest standards, which include continuous peer review by national certification committees of experienced, practicing professionals.

## ***The UST/AST Certification Program***

Petroleum storage tanks are regulated by federal and state laws. Many states require that tank workers be licensed or certified before being allowed to install, retrofit or decommission UST and/or AST systems or components. The ICC UST/AST Certification examinations can be used to complement state licensing programs. In some states, individuals are required to pass state-specific examinations.

This Certification Program is used as a mandatory requirement in whole or in part by the states of Arizona, Alaska, California, Nevada, Oregon, Washington, Illinois, Indiana, New Hampshire, and New Mexico. It is available as a voluntary credential

in several other states where there is not yet a mandatory UST or AST licensing requirement. Anyone seeking a state or local license should first contact the appropriate licensing agency regarding specific local requirements.

# Certification Categories and General Information

## How Certification is Achieved

Certification is achieved by successful completion of an examination.

**Step 1:** Determine the category you want to be certified in and the examination(s) you need to pass.

**Step 2:** Determine reference materials required and prepare for the examinations.

**Step 3:** Register for and pass the necessary examination(s).

**Step 4:** After passing the exam(s), you will receive a certificate and wallet card four to six weeks after the end of the month in which you passed the exam(s).

The following categories of certification are available. Categories U1 through U6 are national ICC certification categories; the remaining ones are state-specific categories. For specific information related to each category, refer to the page indicated.

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## ***Taking and Retaking Examinations***

During any six (6) month period and for any one certification category, you may take the exam using the CBT method a total of two (2) times, if necessary, to pass the exam.

Taking the examination in one category has no effect on testing for the six-month period for another category. For example, if you take the Installation/Retrofitting examination and fail it, you would be allowed to take any other exam, for example, the Tank Tightness Testing examination, without regard to the six-month period for the Installation/Retrofitting examination.

## ***Examination Scoring***

The score for each examination is reported as a “scaled score,” with 75 being the minimum passing score. This means that everyone’s score has been standardized on a scale on which 75 is the minimum passing score. Unsuccessful candidates receive diagnostic information on their performance in major test content areas. The actual required passing score may be either above or below 75 percent. It is important to answer all questions for this reason.

The number of correct answers necessary to achieve a scaled score of 75 indicates a level of minimum acceptable competency as determined from systematic analysis by a committee of individuals selected because of their expertise on the subject being used for the content. To ensure that the difficulty of this exam is equal to every other exam in this category, the number of questions that you will be required to answer correctly to achieve the scaled score of 75 may be more or less than a simple 75 percent of the questions on the exam. The scaled score is established by a committee made up of practicing experts in each examination category. Your score, therefore, is based on the number of questions answered correctly relative to the difficulty level of the exam as compared to other exam forms.

Candidates who pass will be notified with the word “PASS.” Those who fail will be given a numeric score and diagnostic information. Failing candidates will be provided with diagnostic information on their performance on major content areas of the exam. The diagnostic report cannot be used to calculate scores; it is a general indication only.

## ***Cancellation of Scores***

On rare occasions, circumstances may render examination scores invalid. ICC reserves the right to cancel or withhold any examination scores if, in its sole opinion, there is adequate reason to question their validity. Reasons are:

1. Doubts may be raised about the validity of examinees’ scores because of suspected misconduct, including but not limited to, giving or receiving help; using unauthorized notes, books or papers; removing examination materials or notes from the examination room; attempting to take an examination for someone else; or inappropriately taking more than two CBT examinations within a single six-month period. In such circumstances, examinees will be expected to cooperate in an investigation of their scores. Such examinees will



- be notified of procedures developed by ICC to ensure fairness.
2. Some scores may be rendered invalid because of circumstances beyond the examinee's control, such as faulty examination materials or mistiming. These situations will be investigated; when such occurrences result in cancellation of an examinee's scores, ICC will arrange for a makeup examination for the examinees concerned.
  3. ICC has implemented procedures to minimize the potential of negative conditions at the examination site such as bad lighting, excessive noise or uncomfortable temperature conditions. In unlikely cases where such conditions may occur, it does not modify or change the required passing score. If a candidate finds unfavorable conditions at the examination site we recommend the candidate immediately notify the proctor.

## *Common Questions and Answers*

### **Does ICC require a candidate to have a certain level of experience or education before taking an examination?**

No. Most ICC examinations are open to all individuals with no prerequisite for experience or education. ICC certification should be used as one of several measures of an individual's qualifications when screening applicants for a position. Inspectors should possess the right mix of technical knowledge, education and related experience. Because proper weighting of the relative importance of these three qualifications is a subjective decision, determining the emphasis of ICC certification is most appropriately performed at the local level by the building official. For this reason, ICC does not specify education or experience requirements for certification applicants for most categories.

### **What is the best way to prepare for an examination?**

The best way to prepare for an examination is through the study of codes and standards. ICC seminars, self-study workbooks, code commentaries and textbooks may be helpful. Practice examinations for many categories are available from ICC at [www.icccampus.org](http://www.icccampus.org). However, nothing can substitute for studying the code and on-the-job experience of code use and application. You must devote the time needed to understand the code and master the ability to apply it.

## *Candidate Records Policy*

The General Education Provisions Act, Section 438, as amended, and the regulations promulgated for the enforcement of the act, found at 45 Federal Register 30911 as amended at 45 Federal Register 86296, provide that all ICC certification examination candidates have certain rights in relation to their educational records. Visit ICC's website for the details of the records policy: [www.iccsafe.org/certifications](http://www.iccsafe.org/certifications).

## *Test Center Procedures*

1. Reference books and code books may not be shared by candidates.
2. No applicant may make any marks in reference materials brought to the center during the examination.
3. Scratch paper is supplied, if needed, and must be returned to the proctor when the exam is completed.
4. Visitors are not permitted at examination centers. Children and pets are not allowed in the test center.
5. The examinations are timed.
6. All materials brought to the examination center are subject to inspection by the proctor upon arrival and prior to leaving the examination room.
7. Proctors cannot comment on the content of any examination questions. To comment on any aspect of the examination, you may request a challenge form from the proctor after the examination has concluded.
8. Calculators are permitted provided they are silent, battery operated, without paper tape printing capabilities, and without an alphabetical keypad. Use of any other type of calculator is not permitted; violation of this rule will result in dismissal from the test center. Solar-powered calculators should not be used. Lighting conditions are such that there is usually insufficient light to power a solar calculator. Calculator malfunctions are not grounds for challenging test results or requesting additional test time.
9. Electronic storage, transmitting and recording devices are not permitted.
10. Eating or smoking of any type of tobacco products are not allowed.
11. Under no circumstances will you be permitted to work beyond the time allotted for the examination. You should have ample time to answer all questions and check your work.
12. You may not leave the room during an examination without permission from a proctor. If you need to leave the examination for any reason, no extra time will be allowed for the examination.
13. Candidates discovered causing a disturbance or engaging in any kind of misconduct-giving or receiving help; using notes, unauthorized books or other aids; taking part in an act of impersonation; or removing test materials or notes from the testing room-will be dismissed from the examination and will be reported.

**Note:** The test center proctors are not familiar with the content of the examinations nor are they familiar with Certification Requirements. Proctors are instructed not to advise candidates on requirements for certification.

## *Day of the Examination*

Be sure to allow sufficient time to find the test center so you can arrive in time for your appointment. Late arrivals may be refused admission to test. You must bring two forms of identification with your signature, at least one of which must have

your photo (preferably a driver's license). If you do not bring the identification to the test center on your scheduled examination day, you will not be allowed to test. You will be considered absent and will be responsible for paying for the exam.

### ***Materials Allowed at the Test Site***

1. Three No. 2 pencils for any calculation work you may need to do. Scratch paper is provided.
2. A watch (to keep track of examination time)
3. An architect's scale or rule.
4. Magnifying glass.
5. Reference books. For open book exams, only the references listed in this bulletin may be used during the exam. The correct answers to the examination questions are determined exclusively by those references listed. **Photocopies of reference materials may not be used.** Notes in books, that are not in pencil, are permitted in the reference materials. Tabs that are permanently attached are also permitted. Tabbing with loose pieces of paper or adhesive notes are not permitted. Any pencil notes are not permitted and either must be highlighted or removed, prior to the examination.
6. Foreign-language/English dictionaries if needed.

### ***How to Register a Comment or Complaint***

If you have a question or desire to comment about any matter related to the testing program, please write or email to the address below:

International Code Council  
Los Angeles District Office  
5360 Workman Mill Road  
Whittier, CA 90601-2298  
certexam@iccsafe.org

Be sure to note the examination taken, the examination date, the center location, and your complete name and address.

All challenges filed after the exam must be filed within 60 calendar days of the examination. Your challenge must be in writing and specifically state the reason for the challenge.

## *Renewal of Certification*

ICC UST certificates are valid for a period of two years. Individuals who wish to renew their certificate for an additional two-year period must do so by taking and passing the exam again.

The California UST Inspector certification has two options for renewal:

- Fulfilling continuing educational requirements approved by the State Water Resources Control Board, or
- Passing the exam again.

# Examinations



## National Examinations

### U1 UST Installation / Retrofitting

70 multiple-choice questions — Closed Book — 1½-hour time limit

For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Site Preparation	10	14%	1. PEI/RP 100-(2005) "Recommended Practices for Installation of Underground Liquid Storage Systems" Petroleum Equipment Institute
Materials	5	7%	
Excavation, Bedding and Backfill	8	12%	
Placement of Equipment	10	14%	
System Lining and Retrofitting	4	5%	
Secondary Containment	4	5%	2. PEI/RP 300-(2004) "Recommended Practices for Installation and Testing of Vapor Recovery Systems at Vehicle Fueling Sites" Petroleum Equipment Institute
Vapor Recovery Systems	1	3%	
Tank Decommissioning and Cleaning	4	6%	3. One of the following: • 2003 <i>International Fire Code</i> , OR • 2003 NFPA 30 <i>Flammable and Combustible Liquids Code</i> AND 2003 NFPA 30A <i>Code for Motor Fuel Dispensing Facilities and Repair Garages</i>
Contaminated Soil Handling	1	2%	
Installing Cathodic Protection	7	10%	
Test Methods and Testing Requirements	8	11%	4. EPA 40 C.F.R. Part 280 (1988) 280.10 - 280.74 "Technical Standards and Corrective Action Requirements for Owners and Operators of USTs"
Health and Safety for UST Workers	8	11%	
Total	70	100%	5. EPA/910/B-92/001 Health and Safety Training for Underground Storage Tank Inspectors, Students Guide Recommended Reference: <i>Petroleum Equipment LEXICON</i> by Howard Upton, Published by PEI

### Sample Examination Questions are available on the ICC Web Site

To get an idea of the type of questions to expect on the actual examination, go to [www.iccsafe.org/certification](http://www.iccsafe.org/certification), click on Examination outlines and sample questions, and scroll down to the category of your choice. Click on that category for information and sample questions.

## U2 - UST Decommissioning

60 multiple-choice questions — Closed Book — 1½-hour time limit

For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Site Preparation	11	19%	<ol style="list-style-type: none"> <li>1. API 1604 (1996) "Removal and Disposal of Used Underground Petroleum Storage Tanks" Available from API by calling (202) 682-8000.</li> <li>2. EPA 40 C.F.R. Part 280 (1988) 280.10 - 280.74 A Technical Standards and Corrective Action Requirements for Owners and Operators of USTs</li> <li>3. "Tank Closure Without Tears: An Inspector's Safety Guide" (1988), New England Interstate Water Pollution Control Commission</li> <li>4. EPA/910/B-92/001 Health and Safety Training for Underground Storage Tank Inspectors, Students Guide</li> </ol> <p>Recommended Reference: <i>Petroleum Equipment LEXICON</i> by Howard Upton, Published by PEI</p>
Reporting Requirements	3	5%	
Tank Decommissioning and Cleaning	20	33%	
Storage and Transportation of Tanks	10	16%	
Contaminated Soil Handling	4	7%	
Health and Safety for UST Workers	12	20%	
Total	60	100%	

## U 3 - Tank Tightness Testing

50 multiple-choice questions — Closed Book — 1-hour time limit

For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Records and Reporting	4	8%	<ol style="list-style-type: none"> <li>1. PEI/RP 100-(2005) "Recommended Practices for Installation of Underground Liquid Storage Systems" Petroleum Equipment Institute</li> <li>2. PEI/RP 300-(2004) "Recommended Practices for Installation and Testing of Vapor Recovery Systems at Vehicle Fueling Sites," Petroleum Equipment Institute</li> <li>3. EPA 600-9-86-001 Underground Tank Leak Detection Methods; A State-of-the-Art Review, Pages 46-50</li> <li>4. EPA 40 C.F.R. Part 280 (1988) 280.10 - 280.74 "Technical Standards and Corrective Action Requirements for Owners and Operators of USTs"</li> <li>5. EPA/530/UST-89/012 "Detecting Leaks, Successful Methods Step-by-Step" Chapter 4 Tank Tightness Testing Chapter 9 Piping Release Detection Methods</li> <li>6. NFPA 329 (1999) "Underground Leakage of Flammable and Combustible Liquids"</li> <li>7. EPA/625/9-89/009 Volumetric Tank Testing: An Overview</li> <li>8. EPA/910/B-92/001 Health and Safety Training for Underground Storage Tank Inspectors, Students Guide</li> </ol> <p>Recommended Reference: <i>Petroleum Equipment LEXICON</i> by Howard Upton, Published by PEI</p>
Site preparation / Layout	3	6%	
Placement of Equipment	2	4%	
Secondary Containment	2	4%	
Vapor Recovery Systems	1	2%	
Test Variables & Leak Detection	11	22%	
Testing of Piping Systems	10	20%	
Volumetric Tank Tightness Testing	7	14%	
Nonvolumetric Tightness Testing	4	8%	
Health and Safety for UST Workers	6	12%	
Total	60	100%	

U 4 - UST Cathodic Protection  
 50 multiple-choice questions — Closed Book — 1-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Ust Records and Certification	4	7%	1. PEI/RP 100-(2005) "Recommended Practices for Installation of Underground Liquid Storage Systems" Petroleum Equipment Institute 2. EPA 40 C.F.R. Part 280 (1988) 280.10 - 280.74 "Technical Standards and Corrective Action Requirements for Owners and Operators of USTs" 3. Basic Course - Appalachian Underground Corrosion Short Course, West Virginia University (2000) 4. Intermediate Course - Appalachian Underground Corrosion Short Course, West Virginia Univ. (2000) 5. EPA/910/B-92/001 Health & Safety Training for Underground Storage Tank Inspectors, Students Guide Recommended Reference: <i>Petroleum Equipment LEXICON</i> by Howard Upton, Published by PEI
Site Data, Layout & Pretest	7	16%	
Basic Design, Identification & Inspection	11	22%	
Galvanic Anode Cathodic Protection	12	23%	
Impressed Current Cathodic Protection	11	22%	
Health and Safety for UST Workers	5	10%	
Total	50	100%	

U 5 - AST Installation / Retrofitting  
 70 multiple-choice questions — Closed Book — 1½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Pre-installation Planning	9	12%	1. PEI/RP200-(2003) Recommended Practices for Installation of Aboveground Storage Systems for Motor Vehicle Fueling 2. 2003 NFPA 30 Flammable and Combustible Liquids Code AND 2003 NFPA 30A Code for Motor Fuel Dispensing Facilities and Repair Garages Note: Exam questions which are referenced to the fire codes are referenced to both the IFC and to NFPA 30 or 30A. Either the two NFPA codes or the IFC is needed to study for the exam but not necessarily both. 3. EPA 40 CFR 112 Spill Prevention, Control, and Counter Measure 4. STI-R893-89 <i>Recommended Practice for External Corrosion Protection of Shop Fabricated Aboveground Tank Floors</i> 5. EPA/910/B-92/001 Health and Safety Training for Underground Storage Tank Inspectors, Students Guide This is a compilation of key provisions in the federal OSHA regulations applicable to petroleum storage tank installation/retrofitting. The health and safety exam questions are based on this reference. Recommended Reference: <i>Petroleum Equipment LEXICON</i> by Howard Upton, Published by PEI
Foundations, Support and Protection	4	6%	
Secondary Containment	7	10%	
Tanks and Equipment	11	16%	
Pumps and Valves	14	20%	
Piping Systems	14	20%	
Health and Safety	11	16%	
Total	70	100%	

U 6 - UST System Operator\* (National Exam)  
 60 multiple-choice questions — Open Book — 1½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Tanks, Piping, Containment, Monitoring Systems and Operation Authority	10	17%	1. Dollars and Sense, Financial Responsibility Requirements for UST's (EPA 510-K-95-004) 2. Musts for USTs, July 1995 (EPA 510-K-95-002) 3. Operating and Maintaining Underground Storage Tank Systems, August 2000 (EPA 510-B-00-008) 4. Straight Talk on Tanks, September 1997 (EPA 510-B97-007) 5. Technical Standards and Corrective Action Requirements for Owners and Operators of USTs EPA 40 C.F.R. Part 280 (1988) 280.10 - 280.74 Recommended Reference: <i>Petroleum Equipment LEXICON</i> by Howard Upton, Published by PEI
Operating Requirements	18	30%	
Release Detection	15	25%	
Record Keeping	11	18%	
Release Reporting and Confirmation	6	10%	
Total	60	100%	

It is recommended that you obtain the booklet titled *National UST System Operator Exam References*, available for purchase from ICC by calling 1-800-786-4452, containing the above five references. You will be permitted to use your own copies of these references at the exam center. (Be sure you use the National exam references and not the California reference when taking this exam.)

\* Note: There are two UST System Operator exams; a National and a California version. This is the National Operator exam based primarily on the Federal UST Laws and Rules. Be sure you are registering for the proper exam for your purposes. The California UST System Operator exam description is on page 15.



## State Specific Examinations

U 7 - Washington State Site Assessment Exam  
 60 multiple-choice questions — Closed Book — 1½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Licensing and Permits	4	7%	1. Washington State Underground Storage Tank Regulations, Chapter 173-360 WAC.
Contaminated Soil	5	8%	
Health and Safety	9	15%	
Background Data	8	13%	
Field Observations	11	18%	2. API 1628 (1989) "A Guide to the Assessment and Remediation of Underground Petroleum Releases."
Sampling	15	25%	
Evaluate Lab Analyses and Report Results	8	14%	3. Health and Safety Training for Underground Storage Tank Inspectors, Students Guide, EPA/910/B-92/001.
Total	60	100%	4. Underground Storage Tank Site Assessment Study Guide, Washington State Department of Ecology

Reference 1 is available from the Washington Department of Ecology by calling (360) 407-7472.

Reference 2 is available from API by calling (202) 682-8000.

References Number 3 & 4 are available from ICC by calling 1-800-786-4452.

U 8 - Oregon Heating Oil Tank Supervisor  
 60 multiple-choice questions — Closed Book — 1½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Licensing, Records and Reporting	4	6%	1. API 1604 (1996) Removal and Disposal of Used Underground Petroleum Storage Tanks
Tank Decommissioning	7	11%	
Contaminated Soil	3	5%	2. Risk-Based Decision Making For The Remediation of Petroleum-Contaminated Sites - September 29, 1999 - Oregon DEQ
Health and Safety for Tank Workers	7	12%	
Site Assessment and Characterization	10	17%	3. Heating Oil Tank Generic Remedy Guidance Document - January 24, 2000 - Oregon DEQ
Sampling and Evaluation	12	21%	
Site Remediation and Closure	17	28%	4. EPA/910/B-92/001 EPA Health & Safety Training Manual for Underground Storage Tank Inspectors, Students Guide
Total	60	100%	
			5. UST Cleanup Manual - December 2000 - Oregon DEQ - Includes: • Cleanup Rules for Leaking Petroleum UST Systems - November 1998
			6. Guidance Document for Aeration of Petroleum Contaminated Soils - April 1993
			7. OAR Chapter 340, Division 163 - February 17, 2000 - Licensing Requirements for Service Providers and Supervisors Providing Heating Oil Tank Services - Oregon DEQ
			8. OAR Chapter 340, Division 177 - Feb 17, 2000 - Heating Oil Underground Storage Tanks - Oregon DEQ

Reference Number 1 is available from API by calling (202) 682-8000.

Reference Number 4 is available from ICC by calling 1-800-786-4452.

Other references, except API, are available from DEQ. Call, within Oregon, the UST HELPLINE at 1-800-742-7878, or dial direct at (503)229-6652.

### Sample Examination Questions are available on the ICC Web Site

To get an idea of the type of questions to expect on the actual examination, go to [www.iccsafe.org/certification](http://www.iccsafe.org/certification), click on Examination outlines and sample questions, and scroll down to the examination of your choice. Click on that category for information and sample questions.

U 9 - Oregon Soil Matrix Cleanup Supervisor  
 60 multiple-choice questions — Closed Book — 1-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Licensing, Records and Reporting	5	9%	Study Information - Soil Matrix Cleanup Underground Storage Tanks, March 2001 (DEQ).
Contaminated Soil	7	12%	
Health and Safety	10	17%	
Background Data	10	16%	
Site Assessment and Characterization	6	10%	
Sampling	22	36%	
Total	60	100%	

To obtain this reference, call, within Oregon the UST HELPLINE at 1-800-742-7878, or dial direct (503) 229-6652. (Installation/Decommissioning and Cathodic Protection study guides are also available from the DEQ.)

U 0 - Alaska State Specific Examination  
 35 multiple-choice questions — Open Book — 1-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Total	35	100%	1. Alaska Underground Storage Tank Regulations 18 AAC 78 (Articles 1, 2, 4 and 9) 2. Alaska Underground Storage Tank Statutes AS 46.03.360-450

These references are available by contacting either the Alaska Department of Environmental Conservation at (907) 465-5200 or the Alaska Division of Occupational Licensing at (907) 465-5470. These regulations are also available on the Internet at: [www.state.ak.us/dec/dspar/stp\\_home.htm](http://www.state.ak.us/dec/dspar/stp_home.htm).

UN - New Mexico State Specific Examination  
 30 multiple-choice questions — Closed Book — 1-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Total	30	100%	Exams questions are referenced to the New Mexico State Administrative Code: Title 20, Environmental Protection, to the following Parts of Chapter 5: Part 1 . . . . . General Provisions Part 2 . . . . . Registration of Tanks Part 4 . . . New and Upgraded Storage Tank Systems; Design, Construction and Installation Part 5 . . . General Operating Requirements Part 6 . . . . . Release Detection Part 7 . . . . Reporting and Investigation of . . . Suspected and Confirmed Releases Part 8 . . . Out-of-Service Systems and Closure Part 14 . . . . Certification of Tank Installers

This exam reference is available by contacting New Mexico Environment Department, Petroleum Storage Tank Bureau, 4131 Montgomery Blvd NE, Albuquerque, NM 87109 or calling (505) 841-9185.

UC - California UST System Operator  
 60 multiple-choice questions — Open Book — 1½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
Tanks, Piping, Containment, Monitoring Systems and Operation Authority	12	20%	1. *California Code of Regulations, Title 23, Division 3, Chapter 16, Underground Storage Tank Regulations. 2. *California Health and Safety Code, Chapter 6.7, Underground Storage of Hazardous Substances 3. *Operating and Maintaining Underground Storage Tank Systems, August 2000 (EPA 510-B-00-008) 4. *Straight Talk on Tanks, September 1997 (EPA 510-B97-007) 5. *Dollars and Sense, Financial Responsibility Requirements for UST's (EPA 510-K-95-004)
Operating Requirements	18	30%	
Release Detection	15	25%	
Record Keeping	10	17%	
Release Reporting and Confirmation	5	8%	
Total	60	100%	

\* A booklet titled *California UST Examination References*, available for purchase from ICC by calling 1-800-786-4452, containing the above five references is permitted to be used and will be provided at the test site for use during the exam. References 1 through 5 are also available at this website: <http://www.waterboards.ca.gov/ust/training/exams.html>

UT - California UST Service Technician Examination  
 60 multiple-choice questions — Closed Book — 1 ½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
UST Service Technician Qualifications	7	12%	1. *California Code of Regulations, Title 23, Division 3, Chapter 16, Underground Storage Tank Regulations. 2. *California Health and Safety Code, Chapter 6.7, Underground Storage of Hazardous Substances 3. *Operating and Maintaining Underground Storage Tank Systems, August 2000 (EPA 510-B-00-008) 4. *Straight Talk on Tanks, September 1997 (EPA 510-B97-007) 5. EPA 910/B-92/001 Health and Safety Training for Underground Storage Tank Inspectors, Students Guide 6. PEI RP-100 (2005) Recommended Practices for Installation of Underground Liquid Storage Tanks 7. PEI RP-300 (2000) Recommended Practices for Installation and Testing of Vapor Recovery Systems at Vehicle Fueling Sites
UST Systems	17	28%	
Monitoring Equipment	19	32%	
Containment Testing	7	12%	
Health and Safety	10	16%	
Total	60	100%	

\* References are available from ICC by calling 1-800-786-4452. References 1 through 4 are also available at this website: <http://www.waterboards.ca.gov/ust/training/exams.html>

UI - California UST Inspector Examination  
 60 multiple-choice questions — Open Book — 1½-hour time limit  
 For expanded outline go to: [www.iccsafe.org/certification/professional](http://www.iccsafe.org/certification/professional)

Tasks	Number of Questions	% Total	References
UST Inspector Qualifications	4	7%	1. *California Code of Regulations, Title 23, Division 3, Chapter 16, Underground Storage Tank Regulations.
UST System Components and Design	6	10%	
Compliance Inspection and Administration Procedures	17	28%	2. *California Health and Safety Code, Chapter 6.7, Underground Storage of Hazardous Substances
Periodic Testing and Evaluation of UST Systems	15	25%	
Health and Safety	3	5%	
UST Installation, Closures, Repairs, Upgrades and Modifications	10	17%	3. *California Code of Regulations, Title 8
Education and Enforcement	5	8%	4. *Operating and Maintaining Underground Storage Tank Systems, August 2000 (EPA 510-B-00-008)
Total	60	100%	5. *Straight Talk on Tanks, September 1997 (EPA 510-B97-007)

\* A booklet titled *California UST Examination References*, available for purchase from ICC by calling 1-800-786-4452, containing the above five references is permitted to be used and will be provided at the test site for use during the exam. References 1 through 5 are also available at this website: <http://www.waterboards.ca.gov/ust/training/exams.html>

# Exam References and Fees

## UST/AST Exam References and Order Number

To order call 1-800-786-4452 or go to [www.iccsafe.org](http://www.iccsafe.org) - "ICC Store"

Year	Reference	ICC Product #		Year	Reference	ICC Product #					
		Soft	Loose Leaf			Soft	Loose Leaf				
2003	International Fire Code	3400S03	3400L03	2004	California UST Examination References: • State Water Resources Control Board Underground Storage Tank Regulations, Title 23, CA Code of Regulations, Chpt 16 • CA Code of Regulations, Title 8 • CA Codes, Chapter 6.7 Health and Safety Code, Underground Storage of Hazardous Substances • Operating and Maintaining Underground Storage Tanks Systems, Aug. 2000 (EPA 510-B-00-008) • Straight Talk on Tanks, Sept. 1997 (EPA 510-B-97-007) • Dollars and Sense, Financial Responsibility Requirements for UST's (EPA 510-K-95-004)	1375S04					
1996	API 1604 <i>Removal and Disposal of Used Underground Petroleum Storage Tanks</i>	API references available from: American Petroleum Institute, 1220 L Street, N.W., Washington, DC 20005, (202)682-8000									
1996	API 1628 <i>A Guide to the Assessment and Remediation of Underground Petroleum Releases</i>										
2000	EPA 40 CFR Part 112 <i>Spill Prevention, Control and Counter Measure</i>	9114S00									
1988	EPA 40 CFR Part 280: 280.10-280.74 <i>Technical Standards and Corrective Action Requirements for Owners and Operators of USTs</i>	9120S88									
1989	EPA/625/9-89/009 <i>Volumetric Tank Testing: An Overview</i>	9124S89									
2000	EPA/910/B-92/001 <i>Health and Safety Training for Underground Storage Tank Inspectors, Students Guide</i>	1373L00		2003	UST Systems Operator (National) (Exam Reference) • Dollars and Sense, Financial Responsibility Requirements for UST's (EPA 510-K-95-004) • Musts for USTs, July 1995 (EPA 510-K-95-002) • Operating and Maintaining Underground Storage Tanks Systems, August 2000 (EPA 510-B-00-008) • Straight Talk on Tanks, Sept. 1997 (EPA 510-B-97-007) • Technical Standards and Corrective Action Requirements for Owners and Operators of USTs EPA 40 C.F.R. Part 280 (1988) 280.10-280.74	1370S03					
2003	NFPA 30 <i>Flammable and Combustible Liquids Code</i>	9427S03									
2003	NFPA 30A <i>Code for Motor Fuel Dispensing Facilities and Repair Garages</i>	9428S03									
1999	NFPA 329 <i>Underground Leakage of Flammable and Combustible Liquids</i>	9118S99									
2005	PEI/RP 100 <i>Recommended Practices for Installation of Underground Liquid Storage Systems</i>	9122S00									
1999	PEI/RP 200-03 <i>Recommended Practices for Installation of Aboveground Storage Systems for Motor Vehicle Fueling</i>	9115S99									
2004	PEI/RP 300-04 <i>Recommended Practices for Installation and Testing of Vapor Recovery Systems at Vehicle Fueling Sites</i>	9117S04									
1989	STI-R 893-89 <i>Recommended Practice for External Corrosion Protection of Shop Fabricated Aboveground Tank Floors</i>	9125S89									
2000	<i>Basic Course—Appalachian Underground Corrosion Short Course</i> , West Virginia University, Morgantown, WV	9112S00									
2000	<i>Intermediate Course—Appalachian Underground Corrosion Short Course</i> , West Virginia University, Morgantown, WV	9113S00									
1995	<i>Petroleum Equipment LEXICON</i> by Howard Upton, published by PEI (Recommended)	9116S95						1988	<i>Tank Closure Without Tears: An Inspector's Safety Guide</i> , published by the New England Interstate Water Pollution Control Commission	9123S88	
2003	Tank Tightness Testing (Exam Reference) • EPA/600/2-86/001 • EPA/530/UST-89/012	1371S03									
1994	<i>Underground Storage Tank Site Assessment Study Guide</i> , WA State Dept. of Ecology, Reprinted by permission of D.O.E.	1372S94									

## *Exam Fees*

Exam ID	Exam	Examination Fee
U1	ICC UST Installation/Retrofitting	\$75
U2	ICC UST Decommissioning	\$75
U3	ICC UST Tank Tightness Testing	\$75
U4	ICC UST Cathodic Protection	\$75
U5	ICC AST Installation/Retrofitting	\$75
U6	ICC UST System Operator (National Exam)	\$75
U7	Washington State Site Assessment Exam	\$75
U8	Oregon Heating Oil Tank Supervisor	\$75
U9	Oregon Soil Matrix Supervisor	\$75
U0	Alaska State Specific UST Laws & Rules	\$45
UN	New Mexico State Specific UST Laws & Rules	\$45
UC	California UST System Operator (Designated UST Operator)	\$75
UT	California UST Service Technician	\$75
UI	California UST Inspector	\$75

# Computer-Based Testing

ICC certification examinations are administered using a computer-based-testing (CBT) method. The CBT examinations are administered for ICC by two separate CBT services: Promissor and LaserGrade. There is no difference in the fees, exam content or length of exam between the two exam providers. Each CBT provider has separate locations. You must choose which exam provider you wish to register with. Promissor information begins here on page 19. LaserGrade Information begins on page 27.

The examination results are reported to ICC and certificates and wallet cards are issued by ICC based on the score information provided by the CBT provider. Although the certificate and wallet card are not mailed to you by ICC until up to four weeks after you took the examination, the CBT provider issues an official score report letter immediately upon completion of the examination at the test center.

*Note: For Illinois UST licensing, you must take the exam using Promissor since your photo is required on the score report letter you receive at the conclusion of your exam.*

## ***Promissor Test Administration Information***

To make a reservation, call Promissor at: **1-800-275-8301**. Customer care reservations and customer service lines are open Monday through Friday from 8:00 a.m. to 11:00 p.m. (Eastern Time), Saturday from 8:00 a.m. to 5:00 p.m., and Sunday from 10:00 a.m. to 4:00 p.m.

When you call to make your examination reservation, a representative will help you select the optimal test date and location for your schedule, provide instructions and directions, and give your examination reporting time. Walk-in testing **is not** available.

You may make an exam reservation up to one business day prior to your desired exam date, depending on space availability at the test center.

Have the following information available when you call to make an examination appointment:

1. Your full name, address, social security number, home and work telephone number.
2. The examination date and location of the area you desire.
3. Exam ID and title. Refer to page 18 of this bulletin for exam IDs, titles and fees.

4. Your score report ( if you are retaking the examination).
5. Your credit card or payment information.

## ***Test Site Information***

To locate test sites in your area, see page 23.

## ***Payment Policy***

Examination fees must be paid by credit card, debit card (issued through VISA or MasterCard) or electronic check at the time a reservation is made, NOT at the test center. Candidates who do not have or do not wish to use a credit card, debit card, or personal checking account may choose to prepay their examination fees. These candidates should first call Customer Care to obtain a candidate ID number and a Promissor voucher Request Form. Promissor will process mailed requests within ten business days, and will notify candidates by mail when processing is complete. Candidates may then make a reservation.

## ***Taking the Examinations***

Examinations are administered on a personal computer (PC). Candidates are not required to have any computer knowledge to take the examination on the PC. Before you begin your test, you may take up to 15 minutes to practice with the sample questions. Timing of the examination does not begin until you look at the first question of the actual examination. You will be allowed to change your answers, mark answers for review, go back to skipped questions and, time permitting, review your test.

## ***Examination Dates***

The examinations are administered nationally, Tuesday through Saturday, with the exception of national holidays or holiday weekends. Testing sessions are generally held at 8:00 a.m. and 1:00 p.m. Some test centers are open daily, while others are open on specific days of the week. In some locations, exams are administered on a monthly basis. Promissor's offices are closed in observance of the following holidays:

*Jan. 1-2 (New Year's)*

*Sept. 2-4 (Labor Day)*

*Jan. 16 (M.L. King Jr. Day)*

*Oct. 9 (Columbus Day)*

*Feb. 20 (President's Day)*

*Nov. 23-26 (Thanksgiving)*

*Apr. 14-16 (Spring Holiday)*

*Dec. 23-26 (Christmas)*

*May 27-29 (Memorial Day)*

*Dec. 30-31 (New Year's)*

*July 1-4 (July 4th Holiday)*



## ***Inclement Weather or Other Emergencies***

Test administrations will be delayed or canceled only in emergencies. If severe weather or a natural disaster makes the test center inaccessible or unsafe, the test administration may be canceled. Call Promissor at 1-800-274-2615.

## ***How to Change an Examination Appointment***

To change or cancel your reservation without monetary penalty, you must notify Promissor two business days before your scheduled examination. When this is done, the fee from your first appointment will be applied to your new test date. If you call Promissor less than two business days before your scheduled examination, you will be charged the full examination fee. The fee from your first appointment will be owed in addition to the fee for the new test date.

## ***To Cancel Without Monetary Penalties***

You must cancel or change you appointment by:

If your examination is scheduled for the following:

Wednesday	Saturday
Thursday	Tuesday
Friday	Wednesday
Monday	Thursday
Tuesday	Friday

## ***If You are Absent from Your Reserved Examination***

There are no refunds for examinations not taken. All candidates seeking excused absences must submit written verification and supporting documentation of the situation to Promissor within 14 days of the original examination date. Illness excuses must be written by the attending physician. Inclement weather is not acceptable as an excused absence. If, on the day you are scheduled to test, you are unable to attend the examination for which you were scheduled, you may be excused without monetary penalty for the following reasons:

1. Documented illness, either yourself or immediate family member;
2. Death in the immediate family;
3. Disabling traffic accident;
4. Court appearance or jury duty; or
5. Military duty.

If you are absent from an examination that you were scheduled to attend, and you did not reschedule or cancel according to the policy, you will owe Promissor the full examination fee for that missed examination. You will not be permitted to take future exams until the fee owed Promissor for the previous missed examination has been paid.

## ***Test Results***

After completing the test, candidates will raise their hands and the assessment center manager will retrieve the unit for immediate scoring. Failing candidates will be provided with diagnostic information on their performance on major content areas of each examination taken. This information is not used to determine whether a candidate passes or fails; it is for self-evaluation only. Candidates who pass will be notified with the word “PASS”. Refer to Examination Scoring on page 4.

## ***Special Arrangements and Services***

Promissor certifies that it shall comply with the provisions of the Americans with Disabilities Act (ADA). If you need special arrangements for testing, you may ask for special testing services. All examination sites have access for candidates with disabilities.

Promissor will provide auxiliary aids and services, except where it may fundamentally alter the examination or results. It is recommended that you submit a written request for special test arrangements and services approximately two to three weeks in advance of your desired test date. In addition, candidates should indicate when registering for re-examination that special arrangements were made or services used for the prior test administration and that these services will be needed again for the upcoming test date.

Promissor is equipped with TDD (Telecommunications Devices for the Deaf) to assist deaf and hearing-impaired candidates. TDD calling is available during standard business hours through a special Promissor toll free number, 1-800-274-2617. This phone number is for express use by candidates with compatible TDD equipment.


Promissor will determine the time and place of specially arranged examinations and confirm these arrangements with the candidate directly. In some cases there may be an additional fee for special arrangements.

In the event that an examination is offered only on Saturdays, candidates who cannot take the examination for religious reasons may request a non-Saturday test administration. Such a request must be put in writing on official stationery by your religious advisor and sent via fax machine, or mailed to Promissor. Non-Saturday testing for this circumstance is done only on a prearranged basis.

## Promissor Computer Based Testing Locations


AK	Anchorage, Fairbanks, Juneau	MT	Belgrade, Big Timber, Billings, Helena, Kalispell, Missoula
AL	Hoover/Birmingham, Mobile, Montgomery, Vinemont	NC	Asheville, Bismark, Huntersville, Minot, New Bern, Pinehurst, Raleigh, Statesville, Wilmington
AR	Jonesboro, Little Rock, Newport, Springdale, Texarkana	ND	Fargo
AZ	Phoenix, Tucson	NE	Crete, Grand Island/Kearney, Lincoln, Omaha
CA	Bakersfield, Carlsbad, Colfax, Eureka, Fresno, Glendale, Hanford, Oakland, Oxnard, Redding, Riverside, Sacramento, San Diego, Santa Maria	NH	Berlin, Concord, Lebanon
CO	Colorado Springs, Denver, Durango, Grand Junction, Greeley, Pueblo, Wheat Ridge	NJ	Cedar Knolls, Edison, Fairfield, Hamilton Township, Millburn/Springfield, Mt. Laurel, Northfield, Toms River
CT	Danbury, Manchester, Plainville	NM	Albuquerque, Farmington, Roswell, Santa Fe
DC	Washington DC	NV	Las Vegas, Reno
DE	Dover, New Castle	NY	Amherst/Buffalo, Garden City, Latham/Albany, New York, Rochester, Syracuse, White Plains
FL	Boynton Beach, Coral Gables, Fort Lauderdale, Fort Lauderdale 2, Fort Myers, Fort Myers 2, Gainesville, Hollywood, Jacksonville, Lake Mary, Lakeland, Melbourne, Miami, Miami 3, Orlando, Ormond Beach, Pensacola, Sarasota, St. Petersburg, Tallahassee, Tampa	OH	Beechwood, Cleveland/ N. Olmsted, Cincinnati, Columbus, Dayton/Miamisburg, Defiance, Fairlawn
GA	Athens, Augusta, Macon, Marietta North, Norcross, Savannah, Tifton	OK	Ardmore, Oklahoma City, Tulsa
HI	Honolulu, Kahului (Maui), Lihue (Kauai), Waikoloa (Hawaii)	OR	Eugene, Medford, Portland/Tigard, Redmond
IA	Des Moines, Dubuque, Sheldon, Sioux City	PA	Allentown, Bala Cynwyd, Harrisburg, Pittsburgh, Reading, Scranton, Shipperville
ID	Boise, Coeur d'Alene, Pocatello	RI	East Providence
IL	Carterville, Chicago, East Moline, Oak Brook, Schaumburg, Springfield	SC	Anderson, Charleston, Columbia, Greenville, Huron, Myrtle Beach, Watertown
IN	Bloomington, Evansville, Ft. Wayne, Gary, Indianapolis, Marion, Muncie, Richmond, Terre Haute, Vincennes, West Lafayette	SD	Sioux Falls
KS	Garden City, Hays, Overland Park, Topeka, Wichita	TN	Chattanooga, Jackson, Johnson City, Knoxville, Memphis, Nashville, Shelbyville
KY	Lexington, Louisville	TX	Abilene, Amarillo, Arlington, Austin, Beaumont, Corpus Christi, Dallas/Plano, El Paso, Houston, Lubbock, McAllen, Midland, San Antonio, Tyler, Waco, Wichita Falls
LA	Baton Rouge, Lafayette, Monroe, Shreveport	UT	Midvale, Ogden, Provo
MA	Boston, North Dartmouth, West Springfield, Woburn, Worcester	VA	Abingdon, Big Stone Gap, Falls Church, Lynchburg, Norfolk, Richmond, Roanoke, Winchester
MD	Crofton, Cumberland, Frederick, Hagerstown, Parkville	VT	Burlington, Montpelier
ME	Augusta, Bangor, Fairfield, Portland	WA	Everett, Kennewick (Pasco), Lacey (Olympia), Port Orchard, Spokane, Tukwila/Seattle, Vancouver, Wenatchee, Yakima
MI	Battle Creek, Bingham Farms, Grand Rapids, Kalamazoo, Lansing, Marquette, Ottawa Lake	WI	Eau Claire, Elm Grove, Green Bay, Madison, Sparta, Wausau
MN	Duluth, Edina, Moorhead, Rochester, St. Cloud, Thief River Falls, Willmar, Woodbury	WV	Beckley, Dunbar (Institute), Morgantown
MO	Independence, Kirksville, St. Ann, Springfield, Warrensburg	WY	Gillette, Sheridan, Cheyenne
MS	Cleveland, Hattiesburg, Jackson, Tupelo, Vicksburg	LOCATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE	
		Visit <a href="http://www.iccsafe.org/certification">www.iccsafe.org/certification</a> for up-to-date site information	



PROMISSOR 		Fax Reservation Form (Please print clearly)	
Today's date:	Time of Day:	Candidate/Sponsor Signature:	
Last Name:		First Name:	Initial:
Birth Date: / /	Social Security Number:	Your Fax #: ( )	
Address:			
City:	State:	ZIP:	Telephone: ( )
Program (insurance, nurse aide, etc.):			State:
Assessment Center Code:	Exam Session: <input type="checkbox"/> am <input type="checkbox"/> pm	Exam Date: / /	
1 <sup>st</sup> Exam Code:	2 <sup>nd</sup> Exam Code:	2 <sup>nd</sup> Choice: <input type="checkbox"/> am <input type="checkbox"/> pm	Exam Date: / /
School Code:	May we register you for the next exam date if your two choices are taken? <input type="checkbox"/> yes <input type="checkbox"/> no		
<b>Credit Card Payments:</b> <input type="checkbox"/> MasterCard <input type="checkbox"/> VISA <input type="checkbox"/> AmExpress <input type="checkbox"/> Discover Card #: _____ Expiration Date: / / Signature: _____		<b>Electronic Check Payments:</b> Bank Name: _____ MICR #: _____ Next Available Check #: _____ Name/Address on Account: (if different from above)	
<b>For Promissor Use ONLY</b>			
Promissor ID# Assigned:			
Reservation Date: / /	Time:	TC#:	Voucher #:

**Fax to Promissor at (888) 204-6291.**

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PROMISSOR 		Voucher Request Form (Please print clearly)	
Last Name:		First Name:	Initial:
Address:			
City:	State:	ZIP:	Payment Type: <input type="checkbox"/> Money Order <input type="checkbox"/> Company Check
Day Phone: ( )		Evening Phone: ( )	
Email Address (if you want the voucher # emailed to you):			
Program (insurance, nurse aide, etc.):			State:
Name of Examination:			
Make all checks payable to "Promissor" and mail this form to: <b>Promissor, c/o AP Voucher Program, PO Box 41508, Philadelphia, PA 19101-1508.</b>			



## ***LaserGrade Test Administration Information***

### ***LaserGrade Exam Registration***

To make a reservation, call LaserGrade at 1-800-211-2754 between 6:00 a.m. and 5:00 p.m. Pacific time, Monday through Friday; 6:00 a.m. to 2:00 p.m. on Saturday. A representative will take your name and information and will help you select the optimal test date and location for your schedule. Walk-in testing is not available. You will receive a confirmation number when you register which you will need to be admitted to the test center. Application forms are not available to register with LaserGrade.

### ***LaserGrade Examination Dates***

The ICC exams are administered Monday through Saturday, with the exception of holidays. Some testing centers are open daily, while others are open on specific days of the week. Test administrations will be delayed or canceled only in emergencies. If severe weather or a natural disaster makes the test center inaccessible or unsafe, the test administration may be canceled.

## ***LaserGrade Computer Based Testing Locations***

LaserGrade has testing centers located in the cities listed below. For additional information on the hours of operation of these testing centers, visit the LaserGrade website: <http://www.lasergrade.com/locate.html>.

AK	Anchorage, Ketchikan, Kodiak, Palmer	GA	Augusta, Benton, Burlington, Kingman, Olathe, Wichita
AL	Birmingham, Calera, Daleville, Jasper, Mobile, Montgomery, Ozark, Redstone Arsenal, Vinemont	HI	Honolulu
AR	Arkadelphia, Imboden, Jonesboro, Little Rock, Newport, North Little Rock, Springdale	IA	Ankeny, Cedar Rapids, Council Bluffs, Denison, Dubuque, Estherville, Ottumwa, Waterloo
AZ	Chandler, Glendale, Hereford, Marana, Mesa, Phoenix, Prescott, Tucson, Yuma	ID	Blackfoot, Boise, Mountain Home, Post Falls, Rexburg
CA	Bakersfield, Calabasa, Camarillo, Carlsbad, Chino, Colfax, Costa Mesa, Edwards AFB, El Cajon, El Monte, Eureka, Fresno, Hanford, Hayward, Independence, Lancaster, Livermore, Long Beach, Oakland, Redding, Riverside, Sacramento, San Carlos, San Diego, San Francisco, San Jose, Santa Ana, Santa Maria, Santa Monica, Torrance, Van Nuys	IL	Cahokia, Carbondale, East Alton, Granite City, Jacksonville, Kankakee, Lake-In-The-Hills, Lansing, Milan, Ottawa, Paestine, Park Ridge, Romeoville, Savoy, Schaumburg, Springfield, Waukegan, West Chicago, Wheeling
CO	Akron, Broomfield, Colorado Springs, Englewood, Grand Junction, Loveland, Montrose, Peyton, Pueblo, Rangely	IN	Evansville, Fishers, Ft. Wayne, Gary, Goshen, Greenfield, Griffith, Indianapolis, Terre Haute, Valparaiso, Vincennes, West Lafayette
CT	Danbury	KS	Garden City, Hays, Overland Park, Topeka, Wichita
DC	Washington DC	KY	Frankfort, Mount Sterling, Somerset
DE	Dover, Georgetown	LA	Hammond, Lafayette, Monroe, Morse, Natchitoches, New Orleans, Reserve, Shreveport
FL	Altaminte Springs, Clearwater, Crystal River, Daytona Beach, Deland, Fort Myers, Fort Lauderdale, Gainesville, Hollywood, Jacksonville, Kissimmee, Lakeland, Lantana, Leesburg, Live Oaks, Lutz, Melbourne, Merritt Island, Miami, Milton, Naples, New Smyrna Beach, Opa-Locka, Orlando, Panama City, Pensacola, Pompano Beach, Sanford, St. Augustine, Tampa, Venice, Vero Beach, West Palm Beach	MA	Bedford, Beverly, Boston, Bridgewater, East Taunton, Springfield, Worcester
		MD	Catonsville, Churchville, Frederick, Gaithersburg, Hagerstown, Mitchellville, Salisbury, Silver Spring, Stevensville
		ME	Old Town

MI	Alegan, Battle Creek, Big Rapids, Charlotte, Detroit, Flint, Grand Rapids, Howell, Jenison, Kalamazoo, Kimball, Lathrop Village, Lowell, Monroe, Muskegon, Ottawa Lake, Sparta, Traverse City, Waterford	OR	Aurora, Corvallis, Creswell, Gresham, Hillsboro, Newburg, Redmond
MN	Blaine, Bloomington, Cloquet, Duluth, Eden Prairie, Mankato, Minneapolis, St Cloud, Thief River Falls, Winona	PA	Allentown, Avoca, Beaver Falls, Blue Bell, Cheltenham, Coatsville, Easton, Erie, Freeport, Honesdale, Montoursville, New Castle, New Cumberland, Philadelphia, Plymouth Meeting, Quakertown, Reading, Shippensburg, West Mifflin
MO	Aurora, Cape Girardeau, Columbia, Fulton, Joplin, Kansas City, Lees Summit, Linn, Overland Park, Point Lookout, St. Louis, Warrensburg	SC	Beaufort, Columbia, Conway, Greenville, Johns Island, Simpsonville, Winnsboro
MS	Carthage, Cleveland, Columbus, Jackson, Meridian, Ocean Springs	SD	Huron, Watertown
MT	Belgrade, Big Timber, Billings, Helena, Kalispell, Missoula	TN	Jackson, Knoxville, Memphis, Nashville
NC	Clyde, Concord, Fayetteville, Greenville, Hudson, Jacksonville, Louisburg, Mocksville, New Bern, Raleigh, Sanford, Statesville, Stoneville	TX	Abilene, Addison, Arlington, Austin, Baytown, Beaumont, Big Spring, Bryan, Castroville, Corpus Christi, Dallas, Del Rio, El Paso, Fort Worth, Georgetown, Harlingen, Houston, Irving, Killeen, La Porte, Longview, McGregor, Nacogdoches, Pearland, Roanoke, San Antonio, San Marcos, Spring, Waco, Wichita Falls
ND	Fargo, Grand Forks, Minot, Williston	UT	Logan, Salt Lake City, West Jordan
NE	Kearney, Lincoln, Omaha, Sidney	VA	Abingdon, Alexandria, Big Stone Gap, Falls Church, Hampton, Leesburg, Lynchburg, Manassas, Norfolk, Richmond, Roanoke, Vienna, Virginia Beach, Weyers Cave
NH	Rochester	WA	Arlington, Bellingham, Centralia, East Wenatchee, Everett, Kelso, Kent, Lakewood, Olympia, Pasco, Port Orchard, Puyallup, Seattle, Snohomish, Spokane, Vancouver, Yakima
NJ	Hillsborough, Lincoln Park, Medford, Morristown, Southampton, Teterboro, Trenton	WI	East Troy, Green Bay, Janesville, Kenosha, Madison, Milwaukee, New Richmond, Oshkosh, Tomahawk, Wausau, West Bend, Wisconsin Rapids
NM	Albuquerque, Farmington, Kirtland AFB, Roswell, Santa Teresa	WV	Bridgeport, Wiley Ford
NV	Boulder City, Reno	WY	Casper
NY	Brooklyn, Flushing, Holbrook, Long Island City, New York, Niagara Falls, Oriskany, Rochester, Ronkonkoma, Saranac Lake, Scotia, Staten Island, Wappinger Falls, White Plains	LOCATIONS ARE SUBJECT TO CHANGE WITHOUT NOTICE	
OH	Albany, Carroll, Cincinnati, Clayton, Cleveland, Columbus, Defiance, Richmond Heights, Vienna, Wadsworth, Washington Court House, Westerville, Zanesville	Visit <a href="http://www.iccsafe.org/certification">www.iccsafe.org/certification</a> for up-to-date site information	
OK	Altus, Durant, Enid, Norman, Oklahoma City, Ponca City, Shawnee, Stillwater, Tulsa		